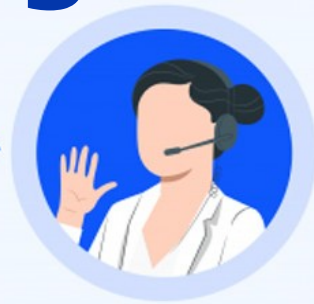
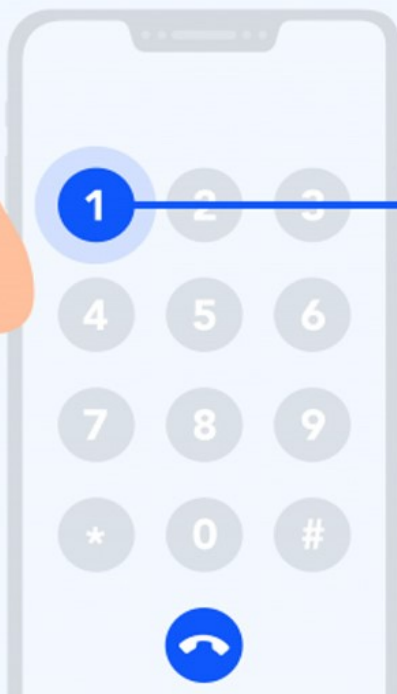
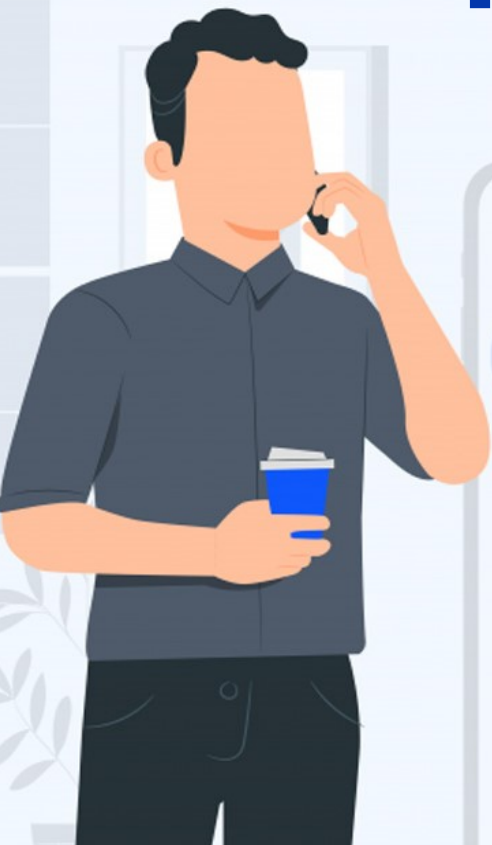




# Beware of Fake IVR Calls Mimicking Banks!



## How the Scam Works:

- ▶ Customer receives IVR or automated call claiming to be from Bank.
- ▶ The call states that large amount is being transferred from Bank account.
- ▶ Customer is asked to press a key (e.g., "Press 3 to confirm or Press 1 to stop the transaction").
- ▶ Once Customer engages, scammer tricks into revealing Banking credentials or OTPs, leading to financial loss.

## How to Stay Safe



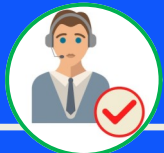
Do not trust caller ID as scammers can spoof Bank numbers.



Never press any key or interact with unknown IVR calls.



Banks never ask for sensitive details via calls or messages.



If unsure, hang up & contact directly with Bank's Official customer care number.



Report such calls immediately to **CHAKSHU** portal at [sancharsaathi.gov.in](http://sancharsaathi.gov.in)



Dial 1930 to report cybercrime & lodge complaint at [cybercrime.gov.in](http://cybercrime.gov.in)

