



# Beware of ATM CARD Trapping Scam



Nowadays, fraudsters may tamper ATMs to trap cards & display fake customer care numbers inside or outside ATM.

## Modus Operandi



Fraudsters tamper ATMs to trap cards & display fraudulent helpline number inside or outside ATM.



Customer calls the fake displayed number for help, which connects to fraudster.



Fraudster, impersonating Bank official, asks for sensitive or financial information like Card details, OTP, PIN, CVV etc.



Collected credentials are misused for fraudulent transactions.

## Best Practices to Stay Safe

- ✗ Do not call random numbers displayed inside / outside ATM.
- ✗ Never share sensitive or financial information like Card details, OTP, PIN CVV etc. with anyone. Banks never ask for these details.
- ✓ In case of any help is needed, always contact Customer Care or Helpline number displayed at Bank's Official Website or App. For UCO Bank, contact Customer Care at [1800 103 0123](tel:18001030123) (Toll free).
- ✓ Stay Vigilant while using ATMs. Check for unusual devices or attachments.
- ✓ Report suspected fraud communications immediately to CHAKSHU portal at [sancharsaathi.gov.in](http://sancharsaathi.gov.in).
- ✓ Dial 1930 to report cybercrime & lodge complaint at [cybercrime.gov.in](http://cybercrime.gov.in).

