

Beware of Parcel Delivery Scam

Recently, it has been observed that fraudsters are conning people on the pretext of delivery of Parcel which is not ordered by customers

Modus Operandi

Fraudster sends parcel through courier on Pay on Delivery basis

If Customer refuses to receive the Parcel

Delivery boy calls Customer Care Person (his accomplice) to generate an OTP / Link / QR Code on the pretext of cancellation of the order

If Customer accepts the Parcel

Delivery boy sends a link to the customer's mobile & asks the customer to click the link for making payment

Scenario 1

OTP is actually generated by fraudster using already gathered / stolen customer's Card / UPI / Net Banking / any other financial information through Phishing or from other sources. If the OTP is shared by the customer, then the customer's Bank Account may be wiped out immediately

Scenario 2

If the Link is clicked by customer, it may redirect into fraudulent website for capturing personal / financial information. It may also lead to downloading of malware into the customer's device which may further give remote access

Preventive Measures

- ✗ Do not trust blindly or follow instructions of unknown person
- ✗ Never share OTP with anyone under any circumstances
- ✓ Most of the OTP messages mention the reason for generation of the OTP and the amount for which it is generated. Read every message carefully before taking any action
- ✗ Avoid clicking on any unknown link received through SMS / WhatsApp / Email
- ✗ Never enter your UPI PIN or scan QR Code at the behest of any stranger. Entering of UPI PIN or scanning of QR Code is required only to make payment and not for receiving money