Cyber Tales by Tenali - a fortnightly series

Volume No 7

Mar 2021/I Issue

Cyber Smart Woman



International Women's Day is celebrated on 8th of March every year. This year, International Women's Day 2021 is being celebrated with the theme,

"Women in leadership: Achieving an equal future in a COVID-19 world"

In this special edition, I will focus on a few cyber safety issues specific to women.

Women has always been target of cybercriminals for years and the lockdown has made the stalkers much bolder. In the post pandemic world, whether we use Zoom, Webex Microsoft Teams, the camera on our laptop, tablet or phone has probably never been as active as it is now-a-days.

Most of us are using our devices for work, study or virtual socialising. Unfortunately, this privilege has left us vulnerable to a cyber attack called camfecting, a blend of the words camera and infecting. This is when hackers take control of our device's camera remotely.

Today, I will narrate how Rashmi became a victim of camera hacking.

kmi got scammed

Rashmi is a Internet freak user. She plays random games & contests in social media apps and is also quick in accepting friend

unknown requests from persons.

Obsessed with likes comments by followers in her social media posts, she used phone her carry everywhere along with her for checking

updates every now and then.

One day, Priya, a friend of Rashmi, informs about Rashmi's private video in some random website.



Rashmi, just check the screenshot I have sent you. My friend saw this in a website.

Oh! No. How is it possible? What should I do now?





I don't know exactly how to take it down. You can contact Tenali. I heard that he has helped Tinku in many cyber scams.



What? How it has happened? Have you clicked any link or installed unknown app?

Rashmi started crying and told me that she frequently used to download new apps & games. Off late, she has been experiencing several issues in her phone. Her phone was getting slow day by day. I understood that she has been victim of camera hijacking via malware installed in her mobile phone.



What should Rashmi do now?



- Immediately report the incident to the nearest Cyber Crime Police Station for getting the video clip down
- Report to National Cyber Crime Reporting Portal
- Uninstall unknown apps and do a full factory reset after backing up important data
- Update mobile device OS, apps & antivirus

What actually happened here?

Since long, Rashmi has not updated her device's OS & antivirus. She had no idea that a recently installed game contained malware. While installing the game, she allowed all permissions, unnoticeably. The

malware switched on the front and back cameras of her phone without her consent, discreetly capturing videos. Unaware of the malware, one day, Rashmi kept her phone aside in the trial room at a shopping mall while giving trials for dresses. This might have led to recording of her private video by the malware and thereafter uploading to offensive sites.

How to Stay Safe?

- Do not click on suspicious links / random games / ads in social media.
- Disable media-autodownload feature in instant messaging apps.
- Exercise caution while allowing permissions to apps.
- As a precautionary measure, keep webcam / mobile phone camera covered when not in use.
- Power-off laptop / desktop, when not in use. Don't let a device's hibernation or sleep mode lure you into a false sense of safety.
- Routinely clear unnecessary apps from mobile devices.

Manisha saved herself from getting trapped



In another scenario, Manisha, saved herself from losing all her hard-earned money by realising trap laid down by a fraudster, posing as an NRI citizen.

One day, Manisha got a friend



request from 'Aryan' Facebook. The guy looked handsome and decent. She accepted the request. Within minutes, she got a message from Arvan who introduced

himself as a software Friend Request

engineer. Accepted | Settled in

Hi

Hello

USA. Soon they shared mobile number and started chatting frequently.

After chatting for a few told days, Aryan

Manisha that he is sending some gifts & cash for her worth \$60,000 through USbased ABC Courier. Manisha got surprised and happy hearing that. Aryan also gave

Manisha tracking id of the courier.

Next day, Manisha received an email from ABC Courier, stating that her parcel is New Email ready for shipping and that

she would receive it the

following day. The courier company also gave her the name of the delivery agent -Aparna along with Aparna's Bank account details, stating that Manisha would have to pay ₹20,000 before the delivery. Manisha immediately calls Aryan.



Courier Company is asking for payment of Rs 20,000/-

I know. But, this is the only process for sending any item via international courier.



Don't worry, the amount will be refunded after the item is delivered.



Manisha got convinced immediately transferred the amount to the courier agent's account through mobile Rs 20000 banking app. However,

the same day

Manisha receives another email 'Customs', appearing from stating that the parcel New US dollars, Email contained which was illegal to be

couriered to India. It further stated that Manisha would have to get permission from the government or pay ₹40,000 as fine. Manisha immediately called Aryan to ensure genuineness of the procedure.



Hello Aryan...

Manisha, this is part of the process. And the fine amount is negligible compared to the gifts. Check I have sent you a photo in WhatsApp.

Manisha gets startled seeing the gifts

is Aryan sending. Gradually, she also got emotionally attached to Aryan and developed faith blind his on words.



Manisha.

again pays the amount and receives an email confirming that her parcel has reached India. She was very excited about the parcel. But, the next day, Manisha

receives another email stating that she would have to pay ₹1.5 lakh to get the parcel as it again got stuck in 'Customs'.

This time, as the amount



He Ary:

Was

Considerably high,

Manisha grew

suspicious and

confronted Aryan. Aryan told her this is the part of the process and I will give you the money when I come back to India. While Manisha kept on querying things from different perspective, Aryan tried to persuade her but when he realised that Manisha is reluctant in paying the amount then he stopped answering Manisha's calls or replying to her messages.

Cheated and approached me.

What have you done?
Why you transferred the

Hello

Tenali...



then

Now immediately report to Cyber Crime Police Station.

What should Manisha do now?

money?

• Immediately report the fake profile to Facebook.

Manisha

realised that she was

• Block the contact in phone, email & other messaging apps.

 Keep screenshots of all communications, phone call logs and call recordings, if any. Report to Cyber Crime Police Station & also at National Cyber Crime Reporting Portal.

What actually happened here?

Manisha has been a victim of dating fraud. In these type of scams, fraudsters, after gaining confidence of women met via online sites, plot a story, promise

expensive gifts and ask for money to clear exchange procedures between countries.

Sometimes they also ask to transfer money into their bank accounts citing medical emergency. Then, they disappear without a trace as soon the money is transferred.

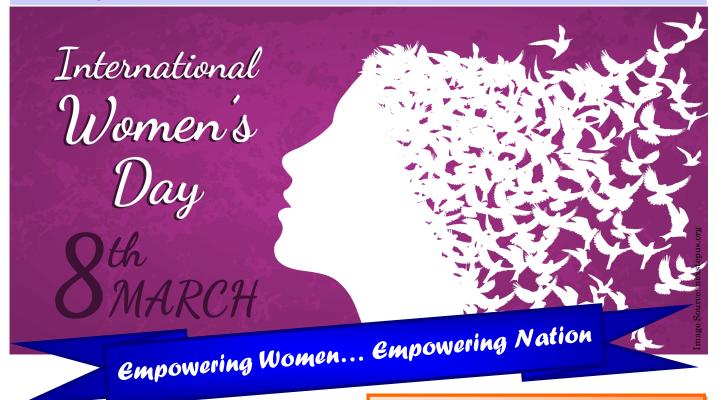


STAY SAFE ONLINE

Never accept friendship requests from unknown persons on social media ➤ Do not exchange phone numbers with strangers online nor engage in conversations with them > Do not indulge in monetary transactions with unverified sources

Safeguard Yourself

- Perform thorough profile check before responding to any request in social media.
- Skip dedicated video chats.
- Periodically review internet contacts and unfriend / block people you don't want to interact with.
- Do not post too much online. Refrain from geo-tagging yourself while uploading photos. These may be targeted by stalkers / fraudsters to better understand and target you.



How to identify fraudsters

- Reluctant to meet in person
- Sound inconsistent or confusing when asked for personal details
- Often enquires about properties and income etc.

Manage Device Permissions

- On Android: Go to Settings > Apps
 Advanced > App permissions > Camera > Tap the toggle next to an app to revoke permission. Then go back and do the same under the 'Microphone' menu.
- On iPhone: Go to Settings >
 Privacy > Camera > Tap the toggle
 next to an app to revoke permission.
 Then go back and do the same under
 the 'Microphone' menu.
- On Mac: Go to the computer's
 Settings > Security & Privacy >

- Privacy > Camera > Uncheck the box next to an app to revoke permission. Then go back and do the same under the 'Microphone' menu.
- On Windows: Go to the computer's Settings > Privacy > Camera > Turn off Camera access altogether, or use the toggles next to individual apps to adjust permissions. Then go back and do the same under the 'Microphone' menu.



We welcome your valuable suggestions / feedback at ciso.office@ucobank.co.in