



UCO BANK

Department of Information Technology

Request for Proposal (RFP) for Supply, Installation & Maintenance of Desktop PCs & Laptops under Rate Contract

RFP Ref. No: UCO/DIT/4325/2021-22 Date: 03/03/2022

Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s)

Sl. No	Page No	Clause No	Clause as per RFP	Description of Query/ Clarification sought by Bidder	Bank Response
1.	Pg 11	3. Eligibility Criteria Clause 4	The bidder should have a minimum yearly turnover of Rs. 50 Crores in the last three Financial Year i.e. 2018-19, 2019-20 & 2020-21.	Being a MSME OEM and you incorporating the MSME clause, relaxation as per the MSME clause should be given and Annual average Turnover of Rs.25CR for last 3 years is acceptable to you and you will allow qualification for such bidders	Clause modified as below: The bidder should have a minimum yearly turnover of Rs. 25 Crores in the last three Financial Year i.e. 2018-19, 2019-20 & 2020-21
2.	Pg 12	6. Eligibility Criteria /Group A	Minimum 1000 qty. per financial year and 3000 qty. during the last 3 financial years	1000 Qty. per year in multiple PO copies will also be acceptable we hope. And if 3000 Units in One Single Order in the last 3 years is acceptable or not- please clarify	It is clarified that POs/references can be submitted in single or in multiple. However, Year wise bifurcation should be there.
3.	Pg 10	1. Introduction	The Bank intends to procure Desktop PCs & Laptops under Rate Contract.	Please confirm that any bidder is free to participate in any one Group or both. Since there are separate EMDS so we can assume that you can participate in any one or both the Groups	Bidder can participate in either or in both groups.
4.	Pg 38	1. Scope of Work and requirement 1.7	Obtaining of the Road Permits, FORM 32, security forms etc. will be the sole	Co-operation from the Bank/Branches/Zonal offices would be required in giving us the GSTN details of	Clause stands as per RFP. However, required details will be provided.

			responsibility of the successful bidder at its own cost.	the Bank/Branch to generate e-way Bills. Further without GSTN details the supplies will fall under Unregistered dealer and will hamper our GST fillings and returns. Bank cannot put the entire responsibility on the Bidder/OEM	
5.	Pg 40	Part V-Delivery and Installation	Delivery-a) 6 weeks in States where Road Permit is required. b) 8 weeks in North East States, Andaman & Nicobar Island and Lakshadweep Island. c) 4 weeks in all other places.	With the Current shortage in Semi-conductor/IC Chips and current scenario we suggest the below Delivery schedule A)8 weeks in States where Road Permit is required B)10 weeks in NE states, Andaman & Nicobar Island and Lakshadweep Island C) 6 weeks in all other places	Clause modified as below: a) 8 weeks in States where Road Permit is required. b) 10 weeks in North East States, Andaman & Nicobar Island and Lakshadweep Island. c) 6 weeks in all other places.
6.	Pg 40	Part V-Delivery and Installation	Installation and Operationalization- Within 1 week of delivery	Request to change it to 2 weeks of Delivery in normal locations, 2-3 weeks for NE states and other locations like A&N Islands and Lakshadweep	Clause stands as per RFP
7.	Pg 100	Annexure XV	Non-disclosure Agreement	Need clarification if this NDA has to be submitted along with the Technical bid or after receiving the LOI/RC Award	Format of Non-disclosure agreement in company's letter head should be submitted along with the Technical bid. However successful bidder has to submit the same in non-judicial stamp paper of requisite value.
8.	Pg110	Annexure XVII	Technical Specifications Group A-Sr 5- RAM- Minimum 8 GB DDR 4 1600 MHz or higher expandable up to 16 GB, with at least 1 DIMM slot out should be free	Request to change it to DDR4 @2666 MHz or higher expandable to 64 GB or 128 GB with at least 1 free DIMM Slot	Clause stands as per RFP
9.	Pg110	Annexure XVII	Technical Specifications Group A Sr6- 500 GB SATA III/SSD, 7200 RPM or higher with Pre configuration 3 Partitions	500GB SATA HDD may not be available and as such we request that you change this to 1TB HDD. For better performance we would also request that you may include 128GB SSD where the OS can be	Clause stands as per RFP

				loaded only for faster booting etc	
10.	Pg 111	Annexure XVII	Technical Specifications Group A-Sr. 13- Power Supply- EPEAT - Silver Certified for the quoted product,	As per GOI Notification any Certification which is against Domestic OEMs cannot be applied in Public procurement. As such you are requested not to make EPEAT silver mandatory and ask for BEE as an alternative for the Product	Clause modified as below: EPEAT Silver/ BEE Certified for the quoted product,
11.	Pg 112	Annexure XVII	Technical Specifications Group A-Sr 16- Monitor- 19.5" TFT (1600 x 900) / LED (1600X900) Colour Monitor or higher TCO 8.0. Certified/ Energy Star 5.2 or higher	As per GOI Notification TCO is a MNC standard for Displays and a such we suggest that you include BIS as an option for Monitors also as per the GOI Notifications	Clause modified as below: 19.5" TFT (1600 x 900) / LED (1600X900) Color Monitor or higher TCO 8.0/ BIS and RoHS Certified / Energy Star 5.2 or higher.
12.		General Query		In case of Monitors please let us know if the CPU will be mounted at the back of the Monitor. In that case you have to go for VESA Brackets along with the Monitor and should be published in the Bid	No such requirement
13.		General Query		Regarding TCO – TCO is basically for Ecological sustenance products and use of safe chemicals etc. As such we request that you include BIS and ROHS for the monitors as an option for TCO	Please refer corrigendum
14.	110	9 Form Factor	Small Form Factor (SFF): Chassis Volume Should be within 7-13 Litters	Small Form Factor (SFF/MT): Chassis Volume Should be within 7-16 Litters	Clause stands as per RFP
15.	114	24 Design	Scratch resistant hardened chassis with Metallic Hinges	Scratch resistant hardened chassis with Metallic Hinges , Non-ABS plastics	Clause stands as per RFP

16.	114	26 Weight	Not exceeding 1.75 Kg. (including battery)	Not exceeding 1.40 Kg. (including battery)	Clause stands as per RFP
17.	27	33 H	The bidder is required to guarantee that exchange rate fluctuations, changes in import duty and other taxes will not affect the Rupee value of the commercial bid over the price validity period	Request to include "Exchange Rate variation shall be applicable for Rupee contracts with Indian Vendors. "	Clause stands as per RFP
18.	Part V	2 Delivery and installation	a) 6 weeks in States where Road Permit is required. b) 8 weeks in North East States, Andaman & Nicobar Island and Lakshadweep Island. c) 4 weeks in all other places. b) Installation within 1 week.	Request to change delivery time line to 90 Days.	Please refer corrigendum
19.	110	7	Minimum 6 USB Ports out of which 2 should be USB 3.0. Two USB ports should be in front panel; RJ45 port, 1 VGA /HDMI/Display port.	Minimum 8 USB Ports out of which 4 should be USB 3.2. Two USB ports should be in front panel; RJ45 port, 1 VGA / HDMI/ Display port.	Clause stands as per RFP
20.	113	8	512 GB SSD, 5400 RPM or higher with Pre configuration 3 Partitions	Please change the asked 512 GB SSD to 512 GB NVMe M.2 SSD Drive and remove 5400 RPM as SSD Drive don't have any RPM.	Clause modified as below: 512 GB SSD or higher with Pre configuration 3 Partitions
21.	41	2h	A sticker mentioning the date of installation and the period of warranty along with the Name of the Vendor and the Service Support Call Centre Number must be pasted on each equipment. This is mandatory at the time of installation of the system, the	Please remove the condition for sticker as due to COVID situation this process is temporary withdrawn by the OEM.	Clause stands as per RFP

			compliance of which must be reported in the installation report.		
22.	112	20	Bank Name & Logo should be embossed/Printed/Pasted with tamper proof stickers on CPU, Monitor and Keyboard.	Please remove the condition for sticker as due to COVID situation this process is temporary withdrawn by the OEM.	Clause stands as per RFP
23.	12	6 Group A	Minimum 1000 qty. per financial year and 3000 qty. during the last 3 financial years.	Please change to minimum 500 qty. per financial year and 3000 qty. during the last 3 financial years.	Please refer corrigendum
24.	12	6 Group B	Minimum 100 qty. per financial year and 300 qty. during the last 3 financial years.	Please change to consolidate minimum 300 qty. during the last 3 financial years.	Please refer corrigendum
25.	12	Clause No.4 Eligibility Criteria	The bidder should have a minimum yearly turnover of Rs. 50 Crores in the last three Financial Year i.e. 2018-19, 2019-20 & 2020-21.	Requesting bank to consider this criteria for minimum yearly turnover of 35 Crore in the last three Financial Year i.e. 2018-19, 2019-20 & 2020-21. **	Please refer corrigendum
26.	12	Clause No.6 Eligibility Criteria	The bidder should have executed orders for each group in last three financial years i.e. 2018-19, 2019-20 & 2020-21 not less than as under: Group A (Desktop PC)- Minimum 1000 qty. per financial year and 3000 qty. during the last 3 financial years. Group B (Laptop) – Minimum 100 Qty per financial year and 300 qty during the last 3 financial year	Requesting bank to consider this minimum Quantity of orders (i.e 3000 Desktops & 300 Laptops for bidder on both the Group (Desktop PC & Laptop) to be Supplied in total for last 3 financial year including current financial year.	Please refer corrigendum

27.	110	Annexure – XVII, TECHNICAL SPECIFICATIONS Group – A, Item: Desktop PCs	5. Minimum 8 GB DDR 4 1600 MHz or higher expandable up to 16 GB, with at least 1 DIMM slot out should be free	Requesting bank to consider the clause as follows based on latest chipset & future expandability: RAM: Minimum 8 GB DDR 4 2666 MHz or higher expandable up to 64 GB , with at least 1 DIMM slot out should be free	Clause stands as per RFP
28.	110	Annexure – XVII, TECHNICAL SPECIFICATIONS Group – A, Item: Desktop PCs	7. PORTS: Minimum 6 USB Ports out of which 2 should be USB 3.0. Two USB ports should be in front panel; RJ45 port, 1 VGA /HDMI /Display port.	Requesting bank to consider the clause as follows for maximize the connectivity options: Ports: Minimum 8 USB Ports out of which 2 should be USB 3.0. Two USB ports should be in front panel; RJ45 port, 1 VGA /HDMI /Display .	Clause stands as per RFP
29.	110	Annexure – XVII, TECHNICAL SPECIFICATIONS Group – A, Item: Desktop PCs	8. Ethernet Interface: Integrated 10/100/1000BaseT Network Controller with Ethernet RJ-45 Port. Should confirm to IEEE 802.3 standards, IPv6 compliant and should be CE Mark compliant.	Requesting bank to consider the clause as follows: Ethernet Interface: Integrated 10/100/1000BaseT Network Controller with Ethernet RJ-45 Port. with IEEE 802.3 standards & IPv6 compliant. As CE marking is an administrative marking for products within the European Economic Area (EEA).	Clause modified as below: Integrated 10/100/1000 BaseT Network Controller with Ethernet RJ-45 Port. Should confirm to IEEE 802.3 standards and should be CE/BEE mark compliant.
30.	110	Annexure – XVII, TECHNICAL SPECIFICATIONS Group – A, Item: Desktop PCs	13. Power Supply (SMPS) - 180 W or higher watt Power supply. Energy Star 6.0 or above Compliant, Screen Blanking, Hard Disk and System Idle Mode in, Power On, Set up Password. Power Supply Surge protected. EPEAT - Silver Certified for the quoted product, RoHS certified. Worldwide auto-sensing 100-240 VAC, 50-60 Hz energy-saving automatic power-down, surge-tolerant, power supply supplying 19VDC	Request for considering: - Power Supply (SMPS) - 2500 W or higher watt Power supply with 85% efficiency. Energy Star 6.0 or above Compliant, Screen Blanking, Hard Disk and System Idle Mode in, Power On, Set up Password. Power Supply Surge protected. EPEAT - Silver Certified for the quoted product, RoHS certified. Worldwide auto-sensing 100-240 VAC, 50-60 Hz energy-saving automatic power-down, surge-tolerant, power supply supplying 19VDC should not exceed 65watt. As per Notifications 33(3)/2017-IPHW EPEAT is not applicable in India. However, you want to put the clause you	Please refer corrigendum

			should not exceed 65-watt	can ask for ROHS or only mention EPEAT Certification for Desktop. Since the machines are going to be deployed at different district level we recommend you to please ask for minimum 250W power supply which will more effective to handle power fluctuation. The standard passing current is 220V-230V in India power condition.	
31.	112	Annexure – XVII, TECHNICAL SPECIFICATIONS Group – A , Item: Desktop PCs	15. CERTIFICATION/ REGULATORY STANDARDS: The bidder should submit FCC / UL / RoHS / BEE / BIS / QCI / EPR / EPEAT Silver / EPEAT GOLD /Energy Star 5/6 compliant certifications	Request to consider as follows: CERTIFICATION/ REGULATORY STANDARDS: The bidder should submit FCC / UL / RoHS / BEE / BIS / QCI / EPR / EPEAT India Certification /Energy Star 5/6 compliant	Clause stands as per RFP
32.	113	Annexure – XVII, TECHNICAL SPECIFICATIONS Group – B , Item: Laptops	4. Processor: Minimum Intel® Core i7 (2.5 GHz or more base frequency, 16 MB smart cache) 11th Generation or higher processor.	Requesting to change the smart Cache memory as 12MB instead of 16 MB.	Clause stands as per RFP
33.	113	Annexure – XVII, TECHNICAL SPECIFICATIONS Group – B , Item: Laptops	9. Display : 14"-15" HD Display or higher brightness antiglare LED / WLED back-tail display with 1366*768 pixel resolution or higher	Requesting to consider for full HD IPS for more clarity & Resolution.	Clause stands as per RFP
34.	113	Annexure – XVII, TECHNICAL SPECIFICATIONS Group – B , Item: Laptops	14. Li-Ion / Polymer Battery (enclosed in single unit) with 7 hours backup or above	We request to include Battery capacity: 48Whr battery capacity as that is what determines the battery backup of the machine.	Clause stands as per RFP
35.	113	Annexure – XVII, TECHNICAL SPECIFICATIONS Group – B , Item: Laptops	17. Wireless Device: Wireless LAN Card with necessary driver (802.11 ac).	We request to change this to WIFI 6 +Bluetooth 5.0	Clause stands as per RFP

36.	113	Annexure – XVII, TECHNICAL SPECIFICATIONS Group – B , Item: Laptops	21. Power Supply: AC adapter should be of Same OEM make as that of laptops.	We request to change it to OEM approved adaptor as the warranty will be owned by Laptop OEM	Clause stands as per RFP
37.			For Laptop Design Scratch resistant hardened chassis with Metallic Hinges	Request to change to Scratch resistant hardened chassis with Metallic Hinges , Non-ABS plastics	Clause stands as per RFP
38.			For Laptop Weight not exceeding 1.75 Kg (Including Battery)	Request To be changed to Not exceeding 1.40 Kg. (including battery)	Please refer corrigendum
39.			For Laptop Li-Ion / Polymer Battery (enclosed in single unit) with 7 hours backup or above	Request to be changed to 12 hrs or above	Clause stands as per RFP
40.			For Laptop 3 Years Comprehensive On Site Warranty including battery AND Power Adaptor	Please Change it to 1 Yr. On Adapter	Clause stands as per RFP
41.			For Desktop Small Form Factor (SFF): Chassis Volume Should be within 7-13	Please change change to SFF/MT : chassis Volume should be within 7-16	Clause stands as per RFP
42.				Request for addition: Hardware TPM 2.0 security chip should be asked for as this provides the best in class data encryption in the industry for high level data security	Clause stands as per RFP
43.				Request for addition: Thickness should be less than 20mm as that would enable a slimmer machine to be provided and it will be easy to carry.	Clause stands as per RFP
44.				We request to incorporate the MIL STANDARD 810 for durability.	Clause stands as per RFP



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RFP Ref. No: UCO/DIT/4325/2021-22 Date: 03/03/2022

Corrigendum/Addendum

PART-I

3. ELIGIBILITY CRITERIA

SL No	Existing Clause	Modified Clause										
4	The bidder should have a minimum yearly turnover of Rs. 50 Crores in the last three Financial Year i.e. 2018-19, 2019-20 & 2020-21.	The bidder should have a minimum yearly turnover of Rs. 25 Crores in the last three Financial Year i.e. 2018-19, 2019-20 & 2020-21.										
6	<p>The bidder should have executed orders for each group in last three financial years i.e. 2018-19, 2019-20 & 2020-21 not less than as under:</p> <table border="1"><thead><tr><th>Group</th><th>Minimum Quantity (nos.) supplied for each group in last three FY</th></tr></thead><tbody><tr><td>Group A (Desktop PC)</td><td>Minimum 1000 qty. per financial year and 3000 qty. during the last 3 financial years</td></tr><tr><td>Group B (Laptop)</td><td>Minimum 100 qty. per financial year and 300 qty. during the last 3 financial years</td></tr></tbody></table> <p>Out of the above orders, 500 qty. for Group-A & 50 qty. for Group-B should be from Govt. / Public Sector Organizations in</p>	Group	Minimum Quantity (nos.) supplied for each group in last three FY	Group A (Desktop PC)	Minimum 1000 qty. per financial year and 3000 qty. during the last 3 financial years	Group B (Laptop)	Minimum 100 qty. per financial year and 300 qty. during the last 3 financial years	<p>The bidder should have executed orders for each group in last three financial years i.e. 2018-19, 2019-20 & 2020-21 not less than as under:</p> <table border="1"><thead><tr><th>Group</th><th>Minimum Quantity (nos.) supplied for each group in last three FY</th></tr></thead><tbody><tr><td>Group A (Desktop PC)</td><td>Minimum 1000 qty. in the last financial year and 3000 qty. during the last 3 financial years. Out of the above orders, 500 qty. should be from Govt. / Public Sector Organizations in the last Financial Year.</td></tr></tbody></table>	Group	Minimum Quantity (nos.) supplied for each group in last three FY	Group A (Desktop PC)	Minimum 1000 qty. in the last financial year and 3000 qty. during the last 3 financial years. Out of the above orders, 500 qty. should be from Govt. / Public Sector Organizations in the last Financial Year.
Group	Minimum Quantity (nos.) supplied for each group in last three FY											
Group A (Desktop PC)	Minimum 1000 qty. per financial year and 3000 qty. during the last 3 financial years											
Group B (Laptop)	Minimum 100 qty. per financial year and 300 qty. during the last 3 financial years											
Group	Minimum Quantity (nos.) supplied for each group in last three FY											
Group A (Desktop PC)	Minimum 1000 qty. in the last financial year and 3000 qty. during the last 3 financial years. Out of the above orders, 500 qty. should be from Govt. / Public Sector Organizations in the last Financial Year.											

the last Financial Year.	Group B (Laptop)	Minimum 100 qty. in the last financial year and 300 qty. during the last 3 financial years. Out of the above orders, 50 qty. should be from Govt. / Public Sector Organizations in the last Financial Year.
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PART-V

2. DELIVERY AND INSTALLATION

	Existing Clause	Modified Clause
Delivery	a) 6 weeks in States where Road Permit is required. b) 8 weeks in North East States, Andaman & Nicobar Island and Lakshadweep Island. c) 4 weeks in all other places.	a) 8 weeks in States where Road Permit is required. b) 10 weeks in North East States, Andaman & Nicobar Island and Lakshadweep Island. c) 6 weeks in all other places.



Annexure – XVII (TECHNICAL SPECIFICATIONS)

Group – A, Item: Desktop PCs

SL No	Parameter	Existing Clause	Modified Clause
8	ETHERNET INTERFACE	Integrated 10/100/1000BaseT Network Controller with Ethernet RJ-45 Port. Should confirm to IEEE 802.3 standards, IPv6 compliant and should be CE Mark compliant.	Integrated 10/100/1000 BaseT Network Controller with Ethernet RJ-45 Port. Should confirm to IEEE 802.3 standards and should be CE/BEE mark compliant.
13	POWER SUPPLY	Power Supply (SMPS) - 180 W or higher watt Power supply. Energy Star 6.0 or above Compliant, Screen Blanking, Hard Disk and System Idle Mode in, Power On, Set up Password. Power Supply Surge protected. EPEAT - Silver Certified for the quoted product, RoHS certified. Worldwide auto-sensing 100-240 VAC, 50-60 Hz	Power Supply (SMPS) - 180 W or higher watt Power supply. Energy Star 6.0 or above Compliant, Screen Blanking, Hard Disk and System Idle Mode in, Power On, Set up Password. Power Supply Surge protected. EPEAT – Silver/ BEE Certified for the quoted product, RoHS certified.

		energy-saving automatic power-down, surge-tolerant, power supply supplying 19VDC should not exceed 65-watt	Worldwide auto-sensing 100-240 VAC, 50-60 Hz energy-saving automatic power-down, surge-tolerant, power supply supplying 19VDC should not exceed 65-watt
16	MONITOR	19.5" TFT (1600 x 900) / LED (1600X900) Color Monitor or higher TCO 8.0. Certified/ Energy Star 5.2 or higher.	19.5" TFT (1600 x 900) / LED (1600X900) Color Monitor or higher TCO 8.0/ BIS and RoHS Certified / Energy Star 5.2 or higher.

Annexure – XVII (TECHNICAL SPECIFICATIONS)

Group – B, Item: Laptops

SL No	Parameter	Existing Clause	Modified Clause
8	HDD	512 GB SSD, 5400 RPM or higher with Pre configuration 3 Partitions	512 GB SSD or higher with Pre configuration 3 Partitions





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NOTICE TO THE BIDDERS

22.03.2022

Sub: Extension of Bid Submission date in respect of “Request for Proposal (RFP) for Supply, Installation & Maintenance of Desktop PCs & Laptops under Rate Contract. RFP Ref. No: UCO/DIT/4325/2021-22 Date: 03/03/2022”.

The last date for submission of bid documents for “Request for Proposal (RFP) for Supply, Installation & Maintenance of Desktop PCs & Laptops under Rate Contract” which was scheduled on **24.03.2022** is hereby extended **upto 29.03.2022 (3:00 P.M.)**. Technical bids will be opened on **29.03.2022 at 3:30 P.M.**

All other terms and conditions of the above RFP & subsequent pre-bid responses / addendum / corrigendum will remain unchanged.

Department of Information Technology
Head Office, Kolkata