



UCO BANK

Department of Information Technology

Request for Proposal (RFP) For Selection of Vendor for Supply of Fingerprint Biometric Scanners (Rate Contract)

RFP Ref No: DIT/BPR&BTD/OA/3217/2019-20 Date: 16.09.2019

Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s), Amendments, Addendums and Corrigendum's

Sl. No	Page No	Clause No	Clause as per RFP	Subject/Description	Description of Query/ Clarification sought by Bidder	Bank Response
1	24	2	The OEM needs to provide Unit costs would be provided for components and services; unit rates would be considered for the TCO purposes.	Shortlisting	Clause need to be explained	Clause Modified as: The bidder needs to quote unit cost for the hardware/services being provided and rate would be considered for TCO calculation purpose.
2	33	9	The successful bidder shall be required to provide a Bank Guarantee for 10% of the Total Order Value issued by any scheduled commercial bank (other than UCO Bank) valid for 39 months (36+3 months claim period), indemnifying any loss to the Bank, as per the format of Annexure – E. The bank guarantee shall be provided to the bank either before or at the time of execution of the Service Level Agreement (SLA). Upon furnishing the Performance Bank Guarantee, the EMD of the selected bidder shall be returned.	Performance Bank Guarantee	Can PBG be given in the form of Bank Fixed Deposit.	Clause stands as per RFP

3	50	42.5	Selected Bidder must warrant all equipment, accessories, spare parts etc., against any manufacturing defects during the warranty period. During the warranty period Bidder shall maintain the equipment and repair/replace all the defective components at the installed site, at no additional charge to the Bank.	Warranty	In case the device is tampered/cable cut by rat or by sharp object, fire burnt, water seepage warranty will not cover.	Clause is self- Explanatory
4	88-89	Annexure T & U	Commercial Format & Masked Commercial Format	Commercial Format & Masked commercial Format	What is the difference between the two commercial Quotation	In masked commercial format bidder need to quote price but to mark it with XXXX and to be enclosed with technical bid. Commercial format will be enclosed with Commercial Bid with actual price information.
5	8-9	3/5	The bidder should have supplied at least 3000 Biometric finger print scanners in any PSU Banks in India as whole. Out of 3000 nos., Bidder should have supplied 1000 nos. of Biometric Scanners during the last financial year i.e 2018-19. Copy of Purchase Orders to be enclosed mentioning the quantity of Biometric Scanners supplied by the	Eligibility Criteria	We would like to add the PSU order list of the devices of OEM too with whose device we are bidding	Clause Stands as per RFP
6	8	3/4	The bidder should have a minimum yearly turnover of Rs. 1 Crores per year during last 3 years (2016-17, 2017-18, 2018-19). Copy of Audited Balance sheet of the Company to be enclosed, certificate from the Chartered Accountant of the company showing profit, net worth and turnover of the company.	Eligibility Criteria	Since our company is close to 3 years, in that case how will we show the 1 crore turnover in 2016-17. We have merged our proprietary company which is mentioned in MOM and can add it	Refer to Corrigendum

7	9	3/6	<p>The proposed make / model of biometric scanners to be supplied in this RFP should be STQC certified Level 0 either of Morpho(MSO1300E /MSO1300E2)/ Mantra (MFS100) /NITGEN Make) complied as per UIDAI by RFP Submission date and scanners should be compatible to our Biometric Application Transafe (Finacle Version 7.0.25 & Finacle 10.x).</p> <p>Bidders applying for scanners have to mention the make & model i.e either of Morpho (MSO 1300E/ MSO1300E2) / Mantra (MFS100)/NETGEN Make and same should be STQC Certificate with Level 0</p>	Eligibility Criteria	<p>1) MSO1300E & E2 production had been stop. However E3 series is available. Kindly confirm whether MSO1300E3 can be supplied</p> <p>2) NITGEN - please provide compatible model(7 models available)</p>	<p>Clause Stands Modified as: The proposed make / model of biometric scanners to be supplied in this RFP should be STQC certified Level 0/1 either of Morpho (MSO1300E /MSO1300E2/ MSO1300E3 with necessary driver software)/Mantra (MFS100) /NITGEN (eNBioScan-C1 or any other model with necessary driver software). Complied as per UIDAI on RFP Submission date and Biometric scanners should be compatible to our Biometric Application Transafe (Finacle Version 7.0.25 & Finacle 10.x). Bidders applying for Biometric scanners have to mention the make & model i.e either of Morpho (MSO1300E/ MSO1300E2/ MSO1300E3)/Mantra(MFS100)/NITGEN (eNBioScan-C1 or any other model). and same should be STQC Certificate with Level 0/1</p>
8	8-9	3/5	<p>The bidder should have supplied at least 3000 Biometric finger print scanners in any PSU Banks in India as whole. Out of 3000 nos., Bidder should have supplied 1000 nos. of Biometric Scanners during the last financial year i.e 2018-19.</p> <p>Copy of Purchase Orders to be enclosed mentioning the quantity of Biometric Scanners supplied by the bidder.</p>	Eligibility Criteria	<p>Please confirm whether the supply and installation of MICRO ATM devices with STQC certified biometric scanners for multiple PSU banks will be considered as eligibility.</p>	<p>Clause is Self- Explanatory</p>

9	8	3/4	<p>The bidder should have a minimum yearly turnover of Rs. 1 Crores per year during last 3 years (2016-17, 2017-18, 2018-19).</p> <p>Copy of Audited Balance sheet of the Company to be enclosed, certificate from the Chartered Accountant of the company showing profit, net worth and turnover of the company.</p>	Eligibility Criteria	<p>Request the Bank you to please allow the Audited Financial Statements of FY: 2015-16 if 2018-19 Financial statement of any bidder is unaudited or provisional Balance sheets for FY; 2018-19 and the CA certificate in this regard.</p>	<p>Clause Modified as: The bidder should have a minimum yearly turnover of Rs. 1 Crores per year during last 3 years (2016-17, 2017-18, 2018-19).</p> <p>Copy of the audited balance sheet, certificate from the Chartered Accountant (in case of Provisional Balance Sheet) of the company showing profit, networth and turnover of the company for the consecutive last three financial years i.e. (2016-17, 2017-18, 2018-19) should be submitted.</p>
10	9	3/6	<p>The proposed make / model of biometric scanners to be supplied in this RFP should be STQC certified Level 0 either of Morpho (MSO1300E /MSO1300E2)/ Mantra (MFS100/NITGEN Make) complied as per UIDAI by RFP Submission date and scanners should be compatible to our Biometric Application Transafe (Finacle Version 7.0.25 & Finacle 10.x).</p> <p>Bidders applying for scanners have to mention the make & model i.e either of Morpho (MSO 1300E/ MSO1300E2) / Mantra (MFS100)/NETGEN Make and same should be STQC Certificate with Level 0.</p>	Eligibility Criteria	<p>Morpho has release latest model MSO 1300 E3 for single fingerprint biometric devices. Request you to please consider latest Morpho model MSO 1300 E3.</p>	Refer to Corrigendum
11	27	9	<p>Enrolment and Verification (other than just the image of the finger being captured): Live Swipe</p>	Technical Specification	<p>Swipe enrolment or verification is not allowed by UIDAI/STQC Swipe requires the user drag the upper part of the finger across the sensor. The complete image is pieced together by accumulating</p>	<p>Clause Stands Modified as: Enrolment and Verification (other than just the image of the finger being captured): Optical</p>

					the partial image as the finger moves across the scan area. Request UCO Bank to change requirement to "Enrolment and Verification (other than just the image of the finger being captured): optical"	
12	27	10	Impression type: Live-scan plain / Live-Scan Contactless may be considered for verification.	Technical Specification	Request to remove as Live-Scan Contactless as the requirement is to capture fingerprint using contact device	Clause Stands Modified as: Impression type: Live-scan plain may be considered for verification.
13	28	15	USB connectivity 1. Yes, USB 2.0, USB3.0 2. Micro USB, Type B, Type C	Technical Specification	As per our understanding the device, Bank shall use the biometric device with Laptop/desktop or mobile/tablets and require USB 2.0/3.0 Interface or Micro USB interface respectively. Kindly Confirm.	Biometric Scanners procured will be used in Bank Biometric application Transafe (Finacle 7.0.25 & 10.x) with Laptop /desktop
14	37	15	The payment will be made by UCO Bank, Head Office – 2, DIT. However, all the payments shall be subject to the performance / delivery of the Services to the satisfaction of the Bank for this purpose. However, Payment of the Bills would be released, on receipt of advice / confirmation for satisfactory delivery and commissioning, live running and service report etc. after deducting all penalties. Following Documents are to be submitted for Payment: 1 Invoice in Triplicate 2 Original Octroi Receipts, if any 3 Duly receipted Delivery Challan 4 Delivery Report, counter signed by an authorized official from the delivery site	Paying Authority	Many of the deliveries of biometric device are done through postal and bidder doesn't get Delivery Report, counter signed by an authorized official from the delivery site. Request you to please also consider postal delivery confirmation for same.	Clause Stands Modified as: The payment will be made by UCO Bank, Head Office – 2, DIT. However, all the payments shall be subject to the performance / delivery of the Services to the satisfaction of the Bank for this purpose. However, Payment of the Bills would be released, on receipt of advice / confirmation for satisfactory delivery and commissioning, live running and service report etc. after deducting all penalties. Following Documents are to be submitted for Payment: 1 Invoice in Triplicate 2 Original Octroi Receipts, if any 3 Duly receipted Delivery Challan 4 Delivery Report, counter signed by an authorized official

						from the delivery site or postal delivery confirmation/mail confirmation from ZO/HO.
15	30	2	The selected bidder shall deliver the above scanners within six (06) weeks for the North-East region and four (04) weeks for the rest of the country from the date of acceptance of Purchase Order failing which the Bank reserves its right to levy liquidated damages.	Schedule of Implementation	Please consider the delivery of the scanners from within six (08) weeks for the North-East region and four (06) weeks for the rest of the country from the date of acceptance of Purchase Order	Clause stands as per RFP
16	52	45/c	Bidder shall be liable for any indirect, consequential, incidental or special damages under the agreement/ purchase order	Limitation of Liability	Please consider Bidder should not be liable for any indirect, consequential, incidental or special damages under the agreement/ purchase order	Clause stands as per RFP
17	8	3/1	<p>The bidder must be a Limited Company, registered in India under the companies Act 1956 (Proof required). For the last 3 years as on RFP issuance date. Concerns registered as MSME Entrepreneur & still categorized as MSME as on RFP submission date. The bidder should not be a subsidiary of a foreign company.</p> <p>Certificate of Incorporation, PAN, TAN, GSTIN Certificate and any other tax related document if applicable, to be submitted. Registration from DIC, KVIB, NSIC, KVIC, DIHH, UAA or any other body specified by Ministry of MSME.</p>	Eligibility Criteria	<p>The bidder must be a Limited Company, registered in India under the companies Act 1956 (Proof required). For the last 3 years as on RFP issuance date. Concerns registered as MSME Entrepreneur & still categorized as MSME as on RFP submission date. The bidder should not be a subsidiary of a foreign company</p>	<p>Clause stands Modified as: Bidder should be a limited company (Public/Private) registered in India under the Companies Act, 1956/2013 for the last 3 years as on RFP issuance date. Concerns registered as MSME Entrepreneur & still categorized as MSME as on RFP submission date. The bidder should not be a subsidiary of a foreign company.</p> <p>Certificate of Incorporation, PAN, TAN, GSTIN Certificate and any other tax related document if applicable, to be submitted. Registration from DIC, KVIB, NSIC, KVIC, DIHH, UAA or any other body specified by Ministry of MSME.</p>

18	8	3/2	<p>The bidder should be an OEM / OSD or their authorized representative in India. In case OEM / OSD participate in the tender process directly, authorized representative will not be permitted to participate in the same tender process.</p> <p>Undertaking / Power of Attorney (PoA) from the OEM / OSD mentioning a clause that OEM / OSD will provide support services during warranty period if the bidder authorized by them fails to perform.</p> <p>In case of an authorized representative, a letter of authorization (MAF) / OSD Authorization Form from original manufacturer / solution developer must be furnished in original duly signed & stamped (As per Annexure – C).</p>	Eligibility Criteria	Multiple OSD can participate in Tender	Multiple authorized representative of OEM/OSD can bid separately subject to fulfilment of other terms & conditions mentioned in clause.
19	26	1/1.3	<p>The selected bidder shall deliver the above scanners within six (06) weeks for the North-East region and four (04) weeks for the rest of the country from the date of acceptance of Purchase Order, failing which the Bank reserves its right to levy liquidated damages</p>	Scope of Work	<p>The selected bidder shall deliver the above scanners within Eight (08) weeks for the North-East region and Six (06) weeks for the rest of the country from the date of acceptance of Purchase Order, failing which the Bank reserves its right to levy liquidated damages.</p>	Clause stands as per RFP
20	39	18/a	<p>Due to Late Delivery: If vendor fails to deliver Fingerprint Biometric Scanners within stipulated time schedule, the Bank shall, without prejudice to its other remedies under the contract, deduct from the ordered price, a sum equivalent to 1% of the undelivered items for each week of delay or part thereof maximum up to 10% of the order value. The Bank will deduct the penalty amount from any of the outstanding amount payable to the bidder.</p>	Penalty	<p>Due to Late Delivery: If vendor fails to deliver Fingerprint Biometric Scanners within stipulated time schedule, the Bank shall , without prejudice to its other remedies under the contract , deduct from the ordered price, a sum equivalent to 0.5% of the undelivered items for each week of delay or part thereof maximum up to 3% of the order value. The</p>	Clause stands as per RFP

					Bank will deduct the penalty amount from any of the outstanding amount payable to the bidder.	
21	37	14/b	100% on delivery and successful working installation of the specified goods at the above mentioned site address for which the purchase order is raised.	Terms of Payment	100% within one week after delivery and successful working installation of the specified goods at the above mentioned site address for which the purchase order is raised.	Clause stands as per RFP





Request for Proposal (RFP) for Supply of Fingerprint Biometric Scanners (Rate Contract)
RFP Ref. No: DIT/BPR&BTD/OA/3217/2019-20 Date: 16/09/2019

Amendments, Addendums and Corrigendum

3. Eligibility Criteria

Clause No	Existing Clause	Modified Clause
1	<p>The bidder must be a Limited Company, registered in India under the companies Act 1956 (Proof required). For the last 3 years as on RFP issuance date. Concerns registered as MSME Entrepreneur & still categorized as MSME as on RFP submission date. The bidder should not be a subsidiary of a foreign company.</p> <p>Certificate of Incorporation, PAN, TAN, GSTIN Certificate and any other tax related document if applicable, to be submitted. Registration from DIC, KVIB, NSIC, KVIC, DIHH, UAA or any other body specified by Ministry of MSME.</p>	<p>Bidder should be a limited company (Public/Private) registered in India under the Companies Act, 1956/2013 for the last 3 years as on RFP issuance date. Concerns registered as MSME Entrepreneur & still categorized as MSME as on RFP submission date. The bidder should not be a subsidiary of a foreign company.</p> <p>Certificate of Incorporation, PAN, TAN, GSTIN Certificate and any other tax related document if applicable, to be submitted. Registration from DIC, KVIB, NSIC, KVIC, DIHH, UAA or any other body specified by Ministry of MSME.</p>
4	<p>The bidder should have a minimum yearly turnover of Rs. 1 Crores per year during last 3 years (2016-17, 2017-18, 2018-19).</p> <p>Copy of Audited Balance sheet of the Company to be enclosed, certificate from the Chartered Accountant of the company showing profit, net worth and turnover of the company.</p>	<p>The bidder should have a minimum yearly turnover of Rs. 1 Crores per year during last 3 years (2016-17, 2017-18, 2018-19).</p> <p>Copy of the audited balance sheet, certificate from the Chartered Accountant (in case of Provisional Balance Sheet) of the company showing profit, networth and turnover of the company for the consecutive last three financial years i.e. (2016-17, 2017-18, 2018-19) should be submitted</p>
6	<p>The proposed make / model of biometric scanners to be supplied in this RFP should be STQC certified Level 0 either of Morpho(MSO1300E/MSO1300E2)/ Mantra (MFS100/NITGEN Make) complied as per</p>	<p>The proposed make / model of biometric scanners to be supplied in this RFP should be STQC certified Level 0/1 either of Morpho (MSO1300E /MSO1300E2/ MSO1300E3 with</p>

	<p>UIDAI by RFP Submission date and scanners should be compatible to our Biometric Application Transafe (Finacle Version 7.0.25 & Finacle 10.x).</p> <p>Bidders applying for scanners have to mention the make & model i.e either of Morpho (MSO 1300E/ MSO1300E2) / Mantra (MFS100)/NETGEN Make and same should be STQC Certificate with Level 0.</p>	<p>necessary driver software)/Mantra (MFS100) /NITGEN (eNBioScan-C1 or any other model with necessary driver software). Complied as per UIDAI on RFP Submission date and Biometric scanners should be compatible to our Biometric Application Transafe (Finacle Version 7.0.25 & Finacle 10.x). Bidders applying for Biometric scanners have to mention the make & model i.e either of Morpho (MSO1300E/ MSO1300E2/ MSO1300E3)/Mantra(MFS100)/NITGEN (eNBioScan-C1 or any other model). and same should be STQC Certificate with Level 0/1</p>
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Part-III (Bid opening and Evaluation Criteria)

Clause No	Existing Clause	Modified Clause
2	The OEM needs to provide Unit costs would be provided for components and services; unit rates would be considered for the TCO purposes.	The bidder needs to quote unit cost for the hardware/services being provided and rate would be considered for TCO calculation purpose

Part-IV (Technical Specification)

Clause No	Existing Clause	Modified Clause
9	Enrolment and Verification (other than just the image of the finger being captured): Live Swipe	Enrolment and Verification (other than just the image of the finger being captured): Optical
10	Impression type: Live-scan plain / Live-Scan Contactless may be considered for verification.	Impression type: Live-scan plain may be considered for verification

Part V (Paying Authority)

Clause No	Existing Clause	Modified Clause
15	<p>The payment will be made by UCO Bank, Head Office – 2, DIT. However, all the payments shall be subject to the performance / delivery of the Services to the satisfaction of the Bank for this purpose. However, Payment of the Bills would be released, on receipt of advice / confirmation for satisfactory delivery and commissioning, live running and service report etc. after deducting all penalties. Following Documents are to be submitted for Payment:</p> <ol style="list-style-type: none">1 Invoice in Triplicate2 Original Octroi Receipts, if any3 Duly receipted Delivery Challan4 Delivery Report, counter signed by an authorized official from the delivery site	<p>The payment will be made by UCO Bank, Head Office – 2, DIT. However, all the payments shall be subject to the performance / delivery of the Services to the satisfaction of the Bank for this purpose. However, Payment of the Bills would be released, on receipt of advice / confirmation for satisfactory delivery and commissioning, live running and service report etc. after deducting all penalties. Following Documents are to be submitted for Payment:</p> <ol style="list-style-type: none">1 Invoice in Triplicate2 Original Octroi Receipts, if any3 Duly receipted Delivery Challan4 Delivery Report, counter signed by an authorized official from the delivery site or postal delivery confirmation/mail confirmation from ZO/HO.

BILL OF MATERIAL AND PRICE SCHEDULE

(To be submitted with technical Bid)

Sl. No.	Description	Unit	Make	Model	Specification	Additional Information
	Fingerprint Biometric Scanners					
1						
2						
3						
4						
5						
6						

Note- Fingerprint Biometric Scanner and its detailed specification & other items required for the proposed solution to be specified.

Place.

Date.

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Name:

Designation.