

Department of Information Technology

Request for Proposal (RFP) For Selection of Vendor for Supply, Installation & Support of UPS Systems (Rate Contract) RFP Ref No: DIT/BPR&BTD/OA/3978/2017-18 Date: 17.01.2018

Pre-Bid Replies / Clarifications to Queries raised by the Bidder(s)

SI No	Pg No.	RFP Clause No.	RFP Specifications	Modifications suggested by Vendor	Bank's Response
1	40	Requiremen t of Items	Tender Cost & EMD	Clarification required for separate tender costs & EMD amounts for UPS systems of various capacities and if anybody can quote for individual capacity of UPS systems.	The clause stands modified as under:- Cost of Tender Documents- The bidder downloading the tender document from the website is required to submit a non-refundable fee of Rs.20,000/- through NEFT mode on or before the date & time of technical bid submission. EMD-The Bidder(s) must submit Earnest Money Deposit in the form of Bank Guarantee valid for a period of 180 days with a further claim period of 30 days in favor of UCO Bank payable at Kolkata for an amount of Rs.10,00,000/-

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2	40	Eligibility Criteria Point no. 9	The bidder should have executed orders for each group in last three years aggregating to not less than Rs. 2 crores for last three financial years, i.e., 2014-15, 2015-16 and 2016-17. Of the above, orders aggregating to Rs. 1 crore should be from Govt./Public Sector Organizations for Supply, Installation & Maintenance of UPS System	Please clarify.	The clarification for the clause is as follows:- The bidder should have executed orders for each group in last three financial years. The aggregated amount for all Purchase Orders for last 3 financial years (including both the groups) should not be less than Rs.2 crores. Of the above, orders aggregating to Rs. 1 crore should be from Govt./Public Sector Organizations for Supply, Installation & Maintenance of UPS System.
3	40	Requiremen t of Items	Wattage of UPS Systems	Please clarify.	2 KVA – 1800W 3 KVA – 2700W 5 KVA – 4500W 10 KVA – 9000W 20 KVA – 18000W
4	54	Clause no. 3: Provision for paralleling under n+1 configuratio n	Provision for paralleling under N+1 configuration is required for UPS of capacity 5KVA, 10 KVA & 20 KVA only.	Paralleling under N+1 configuration is not required for 5KVA.	The clause stands modified as under:- Provision for paralleling under N+1 configuration is required for UPS of capacity 10 KVA & 20 KVA only.
5	57	Clause no. 20b: Remote monitoring	Should be done with Switching Network Monitoring Programme (SNMP). Optional for less than 5000W.	Should be done with Switching Network Monitoring Programme (SNMP). Optional for 2, 3 & 5 KVA.	The clause stands modified as under:- Should be done with

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					SwitchingNetworkMonitoringProgramme(SNMP). Optional for 2, 3 & 5KVA.
6	14	Performanc e Bank Guarantee	The successful bidder shall be required to provide a Performance Bank Guarantee within 15 days from the date of signing of SLA (Annexure – C) equivalent to 10% of the Total Cost of Ownership/Order Value.	As per our observation the 10% PBG for 3 years is not appearing feasible as we are getting only 3-4% UPS order from you against your LOI.	The clause stands modified as under:- The successful bidder shall be required to provide a Performance Bank Guarantee within 15 days from the date of signing of SLA (Annexure – C) equivalent to 10% of the Total Cost of Ownership
7	12	Clause no. 5: Tender Cost	A complete set of tender documents can be obtained from the following address during office hours on all working days on submission of a written application. The bidder participating in the RFP is required to submit a non- refundable fee for an amount as mentioned in Part - IV for Supply, Installation & Maintenance of UPS Systems (Rate Contract) through NEFT mode on or before the date & time of technical bid submission. The bidder has to provide Bank with the UTR no. generated after the NEFT (hard copy of the receipt generated should be submitted along with the bid documents), failing which the bid of the concerned bidder will be rejected.	As per the NSIC CIN No. U74140DL1955GOI002481, there is clause that "Issue of the Tender Sets free of cost". It is requested that please allow NSIC bidders to avail this exemption.	The clause stands modified as under:- NSIC registered bidders are exempted from issuance of tender cost on submission of NSIC certificate.