



UCO BANK

Department of Information Technology

Request for Proposal (RFP) For “Procurement of Operating system, Middleware and Database Licenses for various projects

RFP REF NO: DIT/BPR & BTD/OA/1870A/2017-18 Date: 28/08/2017

Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s), Amendments, Addendums and Corrigendum's

SI No	Pg No	Section/Clause No.	Description	Description of Query/ Clarification sought by Bidder	Response from Bank
1	29	Part-III	Scope of Work Requirements	For Oracle 11g Enterprise Edition(License types both Core based and NUP), please share the following details ,as the OEM will need the same to validate vis-a-vis their global licensing policy :- a. Application name b. Database size c. Types of CPUs(both DC and DR) d. No of cores(both DC and DR) e. No of physical CPUs(both DC and DR) f. No of database servers(both DC and DR) g. No of cores per CPU(both DC and DR) h. Types of DB clustering required(Active-Active or Active-Passive)(both DC and DR)	The details will be shared with selected bidders.
2				For Oracle 11g Enterprise Edition(License types both Core based and NUP), do you also need	Kindly refer scope of work given in RFP.

				price quotation for active-active database clustering, database partitioning, automated database monitoring, management and SQL statement tuning as well?	
3.				For Oracle 11g Enterprise Edition(License types both Core based and NUP), do we need high availability and clustering?	The details will be shared with selected bidder.
4.				Kindly confirm what is Oracle Standard Edition 2012 R2 along with license type and quantity. Please provide the following details for this database, as the OEM will need the same to validate vis-a-vis their global licensing policy :- a. Application name b. Database size(both DC and DR) c. Types of CPUs(both DC and DR) d. No of cores(both DC and DR) e. No of physical CPUs(both DC and DR) f. No of database servers(both DC and DR) g. No of cores per CPU(both DC and DR) h. Types of DB clustering required(Active-Active or Active-Passive)(both DC and DR)	The modified clause may be read as: "Oracle Standard Edition 12 C ." Kindly refer SI no 1.
5.				With regard to the technical requirements stated for file transfer capability, would you also like to incorporate other advanced features such as scheduling, resubmitting, robust monitoring and so on?	Kindly refer scope of work given in RFP.
6.				As per your tender document, it is stated that "The quantity mentioned above is only indicative. Bank may procure additional licenses in future as per its requirement within the contract period at the price finalized. Bank may keep an option to increase/decrease the projected	Bank may take requisite license within the validity of contract period.

				<p>quantity by \pm 25% of the total indicative requirement mentioned as above."</p> <p>We would request the bank to let us know about the procurement roadmap for Database/Database Option (e.g. Diagnostice, Tuning , Partition, RAC etc) licenses within the commercial validity period of 6 months.</p>	
7.	13	9	<p>Liquidated Damage : Liquidated damages for late delivery at 1% (One percent) of the order value per week will be charged for every week's delay in the specified delivery schedule subject to a maximum of 10% of the value of the order value</p>	<p>We would request changing LD clause to : LD should be 0.5% per week, maximum 5%</p>	<p>The modified clause may be read as : "Liquidated damages for late delivery at 0.5% (point five percent) of the order value per week will be charged for every week's delay in the specified delivery schedule subject to a maximum of 10% of the value of the order value"</p>
8.	31	3	<p>Schedule of Implementation : Delivery in 2 weeks and installation within 7 days.</p>	<p>Order has to be processed at more than one channel before end user delivery, so please change delivery to 3to 4 weeks. Installation to be done by bidder? If so, there is dependencies & request to change to 15 days at least for installation completion.</p>	<p>The modified clause may be read as : "Delivery in 4 weeks and installation within 14 days</p>
9.	25	Eligibility clause B	<p>Eligibility clause B: The bidder should be a Certified OPN Gold Partner of Oracle / IBM Business Partner with Gold/Silver / Microsoft Partner with Gold/Silver and RHEL</p>	<p>Request to change to: The bidder should be a Certified OPN Gold Partner of Oracle / IBM Business Partner / Microsoft Partner with Gold/Silver/Cloud and RHEL authorization.</p>	<p>The modified clause may be read as : "The bidder should be a Certified OPN Gold Partner of Oracle / IBM Business Partner / Microsoft Large Account Reseller (LAR) and Redhat Partner and have prior experience of executing similar orders in BFSI / PSU/Renowed Corporate segments. The bidder should be duly authorized by OEM to supply its products."</p>

10.	42	Annexure V	Commercial Bid Format	Request to devide RFP into different section like A : Oracle, B: IBM, C: Microsoft , D : RHEL/others and a bidder can quote in any of the section(s) or for all .	Kindly refer Revised Commercial Format.
11.	10		Earnest Money Deposit	25 Lacs EMD is to high & request to make it 10 lacs with break-up : Section A(Oracle) : 5 Lacs , Section (B) IBM : 3 Lacs , Section@ MS 1 lacs , Section D(RHEL/others): 1 Lacs	Kindly refer Corrigendum
12.	43	Annexure – V : Commercial Bid Format 21	Installation/Maintenance of various system software during the contract period	Please clarify scope of installation and time frame / in phases so that man hour can be calculated	Kindly refer revised Commercial format
13.	42	Annexure – V	IBM Websphere MQ Explorer	Nomenclature/Name change: It is now IBM Web sphere MQ, It should be renamed as IBM Websphere MQ	The name of license will be read as : IBM Web sphere MQ.
14.	42	Annexure – V	IBM Websphere MQ Explorer	Wanted to confirm is there is a requirement of AMC or only MQ licenses price needs to be provided	Kindly refer Revised commercial format
15.	42	Annexure – V	IBM Websphere MQ Explorer	Request you to pls share the HW details as well as the architecture details . Ex Active - active or active passive	Active passive architecture required
16.			Bid Submission	Request to extend till 15.10.2017 as puja holiday is there	The last date of bid submission will be on 16/10/2017 at 03:00 PM. Technical bid will be opened on 16/10/2017 at 03:30 PM.
17.			Microsoft BOQ	Please correct nomenclature as per current SKU	Kindly refer scope of work.
18.	29	Part-III	Scope of Work Requirements	For Oracle 11g Enterprise Edition(License types both Core based and NUP), please share the following details :- a. Application name b. Database size c. Types of CPUs(both DC and DR) d. No of cores(both DC and DR) e. No of physical CPUs(both DC and DR) f. No of database servers(both DC	The details will be shared with selected bidders.

				and DR) g. No of cores per CPU(both DC and DR) h. Types of DB clustering required(Active-Active or Active-Passive)(both DC and DR)	
19.	29	Part-III	Scope of Work Requirements	For Oracle 11g Enterprise Edition(License types both Core based and NUP), do you also need active-active database clustering, database partitioning, automated database monitoring, management and SQL statement tuning , Please confirm.	Kindly refer SI No 5
20.	29	Part-III	Scope of Work Requirements	For Oracle 11g Enterprise Edition(License types both Core based and NUP), do you need high availability and clustering?	The details will be shared with selected bidder.
21.	29	Part-III	Scope of Work Requirements	Please clarify the type of license for "Oracle Standard Edition 2012 R2" you mentioned. Also please clarify the above license type (Processor or NUPs) and the quantity required. Please provide the following details for the above database:- a. Application name b. Database size(both DC and DR) c. Types of CPUs(both DC and DR) d. No of cores(both DC and DR) e. No of physical CPUs(both DC and DR) f. No of database servers(both DC and DR) g. No of cores per CPU(both DC and DR) h. Types of DB clustering required(Active-Active or Active-Passive)(both DC and DR)	Kindly refer SI no 4
22.	30,3 1	Part-III	Scope of Work Requirements	With regard to the technical requirements stated for file transfer capability, would you also like to incorporate other advanced features such as scheduling, resubmitting,	Kindly refer scope of work given in RFP.

				robust monitoring and so on?	
23.	31	Part-III	Scope of Work Requirements	<p>As per your tender document, it is stated that "The quantity mentioned above is only indicative. Bank may procure additional licenses in future as per its requirement within the contract period at the price finalised. Bank may keep an option to increase/decrease the projected quantity by \pm 25% of the total indicative requirement mentioned as above."</p> <p>We request the bank to furnish the projection for Oracle Database & Database Option licenses (such as Diagnostic Pack, Tuning Pack , Partition, RAC etc) for coming 6 months in this financial year.</p>	Bank may take requisite license within the validity of contract period.
24.	25	1.B (PART II) Eligibility Criteria for the bidder	The bidder should be a Certified OPN Gold Partner of Oracle / IBM Business Partner with Gold/Silver / Microsoft Partner with Gold/Silver and RHEL and have prior experience of executing similar orders in BFSI / PSU/Renowed Corporate segments. The bidder should be duly authorized by Oracle to supply Oracle products.	<p>Query: Kindly note that Gold/Silver is not applicable for all OEMs.</p> <p>Suggestion: Kindly amend the clause to 'The bidder should be a Certified OPN Gold Partner of Oracle / IBM Business Partner / Microsoft Large Account Reseller (LAR) and Redhat Partner and have prior experience of executing similar orders in BFSI / PSU/Renowed Corporate segments. The bidder should be duly authorized by Oracle to supply Oracle products.'</p>	The modified clause may be read as : "The bidder should be a Certified OPN Gold Partner of Oracle / IBM Business Partner / Microsoft Large Account Reseller (LAR) and Redhat Partner and have prior experience of executing similar orders in BFSI / PSU/Renowed Corporate segments. The bidder should be duly authorized by OEM to supply its products."
25.	29	Part III Scope of Work / Requirements	Bank is in need of procurement of Operating system, middleware and database licenses with ATS, the details of which are tabulated...	Query: For Oracle 11g Enterprise Edition(License types both Core based and NUP), do you also need price quotation for active-active database clustering, database partitioning, automated database monitoring, management and SQL statement tuning as well?	Bank do not require active-active database clustering, database partitioning, automated database monitoring, management and SQL statement tuning as well

				Suggestion: Kindly confirm the same to tally with OEM's Global Licensing policy.	
26.	29	Part III Scope of Work / Requirements	Bank is in need of procurement of Operating system, middleware and database licenses with ATS, the details of which are tabulated...	<p>Query: For Oracle 11g Enterprise Edition(License types both Core based and NUP), do we need high availability and clustering?</p> <p>Suggestion: Kindly confirm this since this will have impact on Licensing.</p>	The details will be shared with selected bidder.
27.	29	Part III Scope of Work / Requirements	<p>Bank is in need of procurement of Operating system, middleware and database licenses with ATS, the details of which are tabulated...</p> <p>Sl. No. 7: Oracle Standard Edition 2012R2</p>	<p>Query: Kindly confirm what is Oracle Standard Edition 2012 R2 along with license type and quantity. Do you mean to say Oracle Standard Edition-2?</p> <p>Suggestion: Please provide the following details for this database, as the OEM will need the same to validate vis-a-vis their global licensing policy :-</p> <ol style="list-style-type: none"> Application name Database size(both DC and DR) Types of CPUs(both DC and DR) No of cores(both DC and DR) No of physical CPUs(both DC and DR) No of database servers(both DC and DR) No of cores per CPU(both DC and DR) Types of DB clustering required(Active-Active or Active-Passive)(both DC and DR) 	<p>The modified clause may be read as: "Oracle Standard Edition 12 C ."</p> <p>Kindly refer Sl no 1.</p>
28.	30	Part III Scope of Work / Requirements	<p>Bank is in need of procurement of Operating system, middleware and database licenses with ATS, the details of which are tabulated...</p> <p>Table for ATS of New/Existing Software License:</p> <p>Sl. No. 1: Oracle 11g</p>	<p>Query: 8 CPU Oracle 11g Database Enterprise Edition (CSI No. 20289579) with Support End Date on 28th September 2017 & 6 CPU Oracle 11g Database Enterprise Edition (CSI No. 21095221) with Support End Date on 24th February 2018. Do you need any common support end date? If yes, kindly confirm till which date.</p>	Kindly refer revised commercial format

			Enterprise Edition, Existing 14 (m-Banking)	Suggestion: Kindly note that Oracle applies reinstatement charges for any overdue Support Contract. Hence we request you to do the needful so that the support gets renewed on time.	
29.	30,3 1	Part III Scope of Work / Requirements	Scope of Work / Requirements (Technical Requirement of SFTP Server)	Bank is in need of procurement of Operating system, middleware and database licenses with ATS, the details of which are tabulated...	Clause stands as per RFP
30.	31	Part III Note to Clause 1	"The quantity mentioned above is only indicative. Bank may procure additional licenses in future as per its requirement within the contract period at the price finalised. Bank may keep an option to increase/decrease the projected quantity by \pm 25% of the total indicative requirement mentioned as above."	Suggestion:: We would request you to confirm about the procurement roadmap for Database/Database Option (e.g. Diagnostic, Tuning , Partition, RAC etc) licenses within the commercial validity period of 6 months.	The details will be shared with selected bidder.
31.	42,4 3	Annexure-V Commercial Bid Format	Information as tabulated	Query: You have asked for 3-Year ATS for Oracle New License (both CPU & NUP), My sql Standard Edition Perpetual License (Sl. No. 1,5 &11). Do you need only 1-Year Support for other line items viz line nos. 9 (Existing License ATS), 15 (IBM MQ), 17 (Oracle Standard Edition), 18& 19 (Redhat) & 20 (SFTP)? Suggestion: Kindly confirm the same.	Kindly refer revised Commercial format
32.	43	Annexure V Commercial Bid Format	Information as tabulated in line no. 21 (Installation/Maintenance of various system software during the contract)	Query: Could you please elaborate the scope of work for each line of products	The clause is self-explanatory.
33.	6	1 (Part-I) (General Details)	Last Date and Time for receipts of tender bids	Request you to give extension till 10th October, 2017	Kindly refer Sl no 16.

Corrigendum

Request for Proposal (RFP) For “Procurement of Operating system, Middleware and Database Licenses for various projects

RFP REF NO: DIT/BPR & BTD/OA/1870A/2017-18 Date: 28/08/2017

SI No	Page No	Clause No	Existing Clause	Modified Clause
1	10	6	The scanned copy of the Bank Guarantee should be uploaded in the portal along with the bid documents	The clause stands deleted
2	10	6	Earnest Money Deposit: Rs 25,00,000/-	Earnest Money Deposit: Rs 5,00,000/-.
3	25	Eligibility Criteria SI No C	The bidder should have posted net profit for at least two years in last three consecutive financial years (2014-15, 2015-16 and 2016-17)	The bidder should have posted net worth for at least two years in last three consecutive financial years (2014-15, 2015-16 and 2016-17) or bidder should have positive net worth for the last three consecutive financial years (2014-15, 2015-16 and 2016-17).

Revised Scope of Work/Requirements

Bank is in need of procurement of Operating system, middleware and database licenses with ATS, divided into four groups the details of which are tabulated as follows:

1) GROUP-A (ORACLE)

SI No	Name of Software	No of Licenses	License Type
1	Oracle 11g Enterprise Edition	12	Core based
2	Oracle 11g Enterprise Edition	400	NUP
3	Oracle Standard Edition 2012 R2	2	
4	Oracle SQL Developer	2	Freeware

2) GROUP-B (MicroSoft)

SI No	Name of Software	No of Licenses	License Type
1	SQL Server 2016 Standard Edition Downgradable upto 2008 version	28	Core based
2	Windows Server Standard Edition 2016	5	Core based
3	SFTP	1	Enterprise

3) GROUP-C (IBM)

SI No	Name of Software	No of Licenses	License Type
1	IBM Websphere MQ	1440	PVU

4) GROUP-D (Red Hat Linux-RHL)

SI No	Name of Software	No of Licenses	License Type
1	MySQL Standard Edition Perpetual License	4	Processor based
2	Red Hat Linux Enterprise Edition	4	Core based
3	JBoss Enterprise Edition	1	Core based

**** All the bidders has to bid for all the Line items divided into groups otherwise the bid will be rejected summarily rejected.**

Revised Commercial Bid Format

(Include in Price Bid Only – Not to be included in Technical Bid)

GROUP-A (ORACLE)

(Amount in Rs.)

Sl No	Description	Qty	Unit Price	GST (%age)	GST on unit quantity (in Rs)	Total Price= Qty x (Unit Price+GST)
1	Oracle 11g Database Enterprise Edition	12				
2	1st year ATS					
3	2nd year ATS					
4	3rd year ATS					
5	Oracle 11g Database Enterprise Edition	400				
6	1st year ATS					
7	2nd year ATS					
8	3rd year ATS					
9	Oracle Standard Edition 2012 R2	2				
10	1st year ATS					
11	2nd year ATS					
12	3rd year ATS					
17	Installation/Maintenance of various system software during the contract period					
18	Total Cost in figure					
19	Total Cost in Words					

SI No	Description	Qty	Support expiry date	(Proportion ate as per end date of licenses up to 31/12/2018)	Unit Price	GST (%age)	GST on unit quantity (in Rs)	Total Price= Qty x (Unit Price+GST)
1	Oracle 11g Database Enterprise ATS existing (Core based)	8	29/09/2017					
2	Oracle 11g Database Enterprise ATS existing (Core based)	6	27/02/2018					

Place:

Signature of Bidder: _____

Date:

Name: _____

Business Address: _____

Note:

1. L1 bidder will be selected based on the lowest Total Cost mentioned in the above table for **respective group**.
2. In case of any discrepancy between figures & words, the amount in words shall prevail.
3. Unit rate quoted by the bidders should be exclusive of all taxes, costs, allowances, GST, levies etc. applicable/payable.
4. The bidder should mention all taxes, costs, allowances, GST, levies etc. separately and firmly under the GST.
5. Bidders should strictly quote in the format and for periods as mentioned above.
6. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

GROUP-B (Microsoft)

(Amount in Rs.)

Sl. No	Description	Qty	Unit Price	GST (%age)	GST on unit quantity (in Rs)	Total Price= Qty x (Unit Price+GST)
1	SQL Server 2016 Standard Edition Down gradable up to 2008 version	28				
2	1st year ATS					
3	2nd year ATS					
4	3rd year ATS					
5	Windows Server Standard Edition 2016	5				
6	1st year ATS					
7	2nd year ATS					
8	3rd year ATS					
10	SFTP	1				
11	1st year ATS					
12	2nd year ATS					

13	3rd year ATS					
14	Installation/Maintenance of various system software during the contract period					
15	Total Cost in figure					
16	Total Cost in Words					

Place:

Signature of Bidder:_____

Date:

Name: _____

Business Address:_____

Note:

1. L1 bidder will be selected based on the lowest Total Cost mentioned in the above table for **respective group**.
2. In case of any discrepancy between figures & words, the amount in words shall prevail.
3. Unit rate quoted by the bidders should be exclusive of all taxes, costs, allowances, GST, levies etc. applicable/payable.
4. The bidder should mention all taxes, costs, allowances, GST, levies etc. separately and firmly under the GST.
5. Bidders should strictly quote in the format and for periods as mentioned above.
6. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

GROUP-C(IBM)

(Amount in Rs.)

Sl. No	Description	Qty	Unit Price	GST (%age)	GST on unit quantity (in Rs)	Total Price= Qty x (Unit Price+GST)
1	IBM Websphere MQ	1440				
2	1st year ATS					
3	2nd year ATS					
4	3rd year ATS					
5	Installation/Maintenance of various system software during the contract period					
6	Total Cost in figure					
7	Total Cost in Words					

Place:

Signature of Bidder:_____

Date:

Name: _____

Business Address:_____

Note:

1. L1 bidder will be selected based on the lowest Total Cost mentioned in the above table for **respective group**.
2. In case of any discrepancy between figures & words, the amount in words shall prevail.
3. Unit rate quoted by the bidders should be exclusive of all taxes, costs, allowances, GST, levies etc. applicable/payable.
4. The bidder should mention all taxes, costs, allowances, GST, levies etc. separately and firmly under the GST
5. Bidders should strictly quote in the format and for periods as mentioned above.

6. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.

GROUP-D(Red Hat Linux-RHL)

(Amount in Rs.)

Sl. No	Description	Qty	Unit Price	GST (%age)	GST on unit quantity (in Rs)	Total Price= Qty x (Unit Price+GST)
1	MySQL Standard Edition Perpetual License	4				
2	1st year ATS					
3	2nd year ATS					
4	3rd year ATS					
5	Red Hat Linux Enterprise Edition	4				
6	1st year ATS					
7	2nd year ATS					
8	3rd year ATS					
10	JBoss Enterprise Edition	1				
11	1st year ATS					
12	2nd year ATS					

13	3rd year ATS					
14	Installation/Maintenance of various system software during the contract period					
15	Total Cost in figure					
16	Total Cost in Words					

Place:

Signature of Bidder: _____

Date:

Name: _____

Business Address: _____

Note:

1. L1 bidder will be selected based on the lowest Total Cost mentioned in the above table for **respective group**.
2. In case of any discrepancy between figures & words, the amount in words shall prevail.
3. Unit rate quoted by the bidders should be exclusive of all taxes, costs, allowances, GST, levies etc. applicable/payable.
4. The bidder should mention all taxes, costs, allowances, GST, levies etc. separately and firmly under the GST
5. Bidders should strictly quote in the format and for periods as mentioned above.
6. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.