



**UCO BANK**

**Department of Information Technology**

**Request for Proposal (RFP) For “Supply of Safenet 5110 Cryptographic USB e-Tokens on Rate Contract Basis (e-Tendering)**

**RFP REF NO: DIT/BPR & BTD/OA/403/2017-18 Date: 16/05/2017”**

**Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s), Amendments, Addendums and Corrigendum’s**

SL No	Page no	Section/ Clause No.	Original RFP Clause	Description	Description of Query/ Clarification sought by Bidder	Bank Response
1	11	<b>10. Contract Period:</b>	Bank will enter into a contract with the vendor for a period of 03 Year from the date of execution of SLA / rate contract for supplying the Safenet 5110 Model Cryptographic USB Tokens. During the contract period, vendor will supply the Safenet 5110 Model Cryptographic USB Tokens as per the price discovered and shall also provide the warranty support services. The performance of the selected bidder shall be		<ul style="list-style-type: none"> <li>Price validity for 3 years is difficult as \$ conversion keeps on changing. We would request for price validity of 1 year / 2 year max with slab of ordering as 1000 each time.</li> <li>Request you to slog down the tenure duration from 3 years to 1 year as per mention in your term and conditions concerning the rate/price specification which much be the subject matter of changed.</li> </ul>	<p><b>The subject clause stands modified as under,” Annexure “C”&amp; “D” to be read as:</b></p> <p>Bank will enter into a contract with the vendor <b>for a period of 02 Years</b> from the date of execution of Service Level Agreement (SLA) / Rate Contract for supplying the Safenet 5110 Model Cryptographic USB Tokens. During the contract period, vendor will supply the Safenet 5110 Model Cryptographic USB Tokens as per the price</p>

reviewed every quarter and the Bank reserves the right to terminate the contract at its sole discretion by giving One month notice without assigning any reasons. Any offer falling short of the contract validity period is liable for rejection.

The contract period will commence effective from the date of execution of the Service Level Agreement (SLA) unless terminated earlier by the Bank by serving 30 days prior notice in writing to the selected bidder at its own convenience without assigning any reason and without any cost or compensation therefor. However, after the completion of initial period of three (03) years, the contract may be extended/renewed for such further period as would be decided by the Bank on the same terms and conditions as mentioned herein.

discovered and shall also provide the warranty support services. The performance of the selected bidder shall be reviewed every quarter and the Bank reserves the right to terminate the contract at its sole discretion by giving **One Month** notice without assigning any reasons. Any offer falling short of the contract validity period is liable for rejection.

The contract period will commence effective from the date of execution of the Service Level Agreement (SLA) unless terminated earlier by the Bank by serving 30 days prior notice in writing to the selected bidder at its own convenience without assigning any reason, cost or compensation thereof. However, after the completion of **initial contract period of two (02) years, Bank may extend/renew the contract** for further such periods with the mutual discussion with

						the vendor at the existing terms and conditions as mentioned herein.
2	24	Annexure C: Technical Specifications for Cryptographic USB e-Tokens	<b>Point no:16</b> Support for all popular browsers viz. IE, Firefox, Netscape, Google chrome, Mozilla etc.	Yes, supported via SAC, provided SAC ongoing support purchased	As per below compliance w.r.t specs published – this will require SAC ongoing support purchased to get support for SAC (Safenet authentication client) i.e., driver. Hope this understanding is correct i.e., Token with SAC license support to be quoted. With this , bank can get support from OEM on SAC for all environments	No Safenet Authentication Client (SAC) license support required.
3	24	Annexure C: Technical Specifications for Cryptographic USB e-Tokens	<b>Point no:21</b> Token initialization and PIN unblocking from Admin user			

## Corrigendum/Clarification

Sl. No.	Page No./ Clause No.	Existing Clauses	Modified Clauses
1	7	<p><b><u>4. Cost of Tender Documents</u></b></p> <p>The bidder downloading the tender document from the website is required to submit a non-refundable fee, for an amount as mentioned in the Bid Control Sheet through NEFT at the time of technical bid submission online (scanned copy should be uploaded and the original instrument must be sent to the office address as mentioned below within 3 days from date of submission of bid), failing which the bid of the concerned bidder will be rejected.</p>	<p><b><u>4. Cost of Tender Documents</u></b></p> <p>The bidder downloading the tender document from the website is required to submit a non-refundable fee, for an amount as mentioned in the Bid Control Sheet through NEFT mode at the time of online bid submission and the bidder has to provide Bank with the UTR number generated after the NEFT (scanned copy of the receipt generated should be uploaded with the technical document), failing which the bid of the concerned bidder will be rejected.</p>
2	6,7	<p><b><u>3. Submission of Bid:</u></b></p> <p>3.1 The Bid document shall be in two parts viz. Technical Bid &amp; Commercial Bid. Both the bids must be submitted in separate sealed envelopes super scribing "Technical Bid for Supply of Cryptographic USB e-Tokens" on top of the envelope containing Technical Bid &amp; "Commercial Bid for Supply of Cryptographic USB e-Tokens" on top of the envelope containing Commercial Bid. These two separate sealed envelopes should be put together in another sealed envelope super scribing "Bid for Supply of Cryptographic USB e-Tokens" mentioning RFP reference number and date given herein above. If the covers/envelopes are not sealed &amp; super scribed as required, the Bank will assume no responsibility for its misplacement or premature opening. The bidders should take care of submitting the bids properly filed so that the papers are not loose. The bid documents should be properly numbered and submitted in a file in proper manner so that the papers do not bulge out and tear during scrutiny. Bidders are requested to participate in the tender process strictly according to the time schedule mentioned above.</p>	<p><b><u>3. Submission of Bid:</u></b></p> <p><b>The modified Clause to be read as:</b></p> <p>3.1 The bidder has to submit Eligibility bid and Technical bid online at the website as mentioned in the bid control sheet.</p> <p>The eligibility offer should contain all proofing document referring to the eligibility criteria of the bidder. Any credentials not accompanied by relevant proofing documents from the Bidders will not be considered for evaluation. All credentials like reference letters, purchase orders etc. should be appropriately bound, labelled and segregated.</p> <p>The technical offer should be complete in all respects and contain all information asked for in the exact format of technical specifications mentioned in the RFP, <b>except prices/commercial</b>. The Technical offer must not contain any price information. BANK, at its sole discretion, may not evaluate the Technical Offer in case of non-submission or partial submission of technical details. Any decision of UCO BANK in this regard shall be final, conclusive and binding upon the bidder.</p>
3	6	<p><b><u>2. Objective</u></b></p> <p>In view of the above, Department invites Request for Proposal (RFP) from the reputed vendors/firms for the Supply of Safenet 5110 Cryptographic USB e-Tokens. Estimated tentative requirement of cryptographic USB Tokens is 4000 which may vary as per actual need.</p>	<p><b>The subject clause stands modified as under,"</b> <b>Annexure "C" &amp; "D" to be read as:</b></p> <p>In view of the above, Department invites Request for Proposal (RFP) from the reputed vendors/firms for the Supply of Safenet 5110 Cryptographic USB e-Tokens. <b>Estimated tentative requirement of cryptographic USB Tokens is 2500 which may vary as per actual need.</b></p>

<b>4</b>	<b>11</b>	<b>11. Scope of Work</b> 11.2 Eligible bidder will be required to supply, support and manage approximately about 4000 no's. Of Safenet 5110 model Cryptographic USB Tokens. The requirement is indicative which may vary as per Banks requirement. However, Bank may place an additional order of 20 % Cryptographic USB e-tokens at L1 rate during the contract period as per business requirements of the Bank.	<b>The subject clause stands modified as under," Annexure "C"&amp; "D" to be read as:</b>  Eligible bidder will be required to supply, <b>support and manage approximately about 2500 no's. Of Safenet 5110 model Cryptographic USB Tokens.</b> The requirement is indicative which may vary as per Banks requirement. However, Bank may place an additional order of 20 % Cryptographic USB e-tokens at L1 rate during the contract period as per business requirements of the Bank.
<b>5</b>	<b>26</b>	<b>Annexure – D</b> <b>Point no:2</b> Eligible bidder will be required to supply, support and manage approximately about 4000 no's. of Cryptographic Tokens. The requirement is indicative which may vary as per Banks requirement. However, Bank may place additional order of 20 % Cryptographic tokens at L1 rate during the contract period as per business requirements of the Bank.	<b>The subject clause stands modified as under," Annexure "C"&amp; "D" to be read as:</b>  Eligible bidder will be required to <b>supply, support and manage approximately about 2500 no's. of Cryptographic Tokens.</b> The requirement is indicative which may vary as per Banks requirement. However, Bank may place additional order of 20 % Cryptographic tokens at L1 rate during the contract period as per business requirements of the Bank.
<b>6</b>	<b>29</b>	<b>Annexure – G</b> <b>Masked Commercial Bid</b> The quantity for the Supply of Safenet 5110 Cryptographic USB e-Token is 4000 tokens.	<b>The subject clause stands modified as under," Annexure "C"&amp; "D" to be read as:</b> The quantity for the Supply of Safenet 5110 Cryptographic USB e-Token is reduced to 2500 from 4000 tokens
<b>7</b>	<b>5</b>	<b>Bid Control Sheet</b> Last Date and Time for receipts of technical bids: 05/06/2017 at 03:00 PM	<b>Bid Control Sheet</b> Last Date and Time for Opening of technical bids: 14/06/2017 at 03:00 PM
<b>8</b>	<b>5</b>	<b>Bid Control Sheet</b> Last Date and Time for Opening of technical bids: 05/06/2017 at 04:30 PM	<b>Bid Control Sheet</b> Last Date and Time for Opening of technical bids: 14/06/2017 at 04:30 PM

**DECLARATION-CUM-UNDERTAKING**

(TO BE EXECUTED ON NON-JUDICIAL STAMP PAPER OF REQUISITE VALUE)

**To**

**The Deputy General Manager  
IT, BPR & BTD  
UCO Bank, Head Office  
Department of Information Technology  
5th Floor, 3&4, DD Block, Sector-I  
Salt Lake, Kolkata -700064**

**Sub: Declaration-Cum-Undertaking regarding compliance with all statutory requirements**

In consideration of UCO Bank, a body corporate, constituted under Banking Companies (Acquisition & Transfer of Undertakings) Act, 1970 as amended from time to time having its Head Office at 10, Biplabi Trailokya Maharaj Sarani, Kolkata-700001 (hereinafter referred to as "Bank" which expression shall include its successors and assigns), we, M/s....., having its Registered Office at....., do hereby, having examined the RFP including all Annexure, confirm and agree to comply with all Laws, Rules, Regulations, Bye-Laws, Guidelines, Notifications etc.

We do also hereby irrevocably and unconditionally agree and undertake to save and keep the Bank, including its respective directors, officers, and employees and keep them harmless from and against any claim, demand, losses, liabilities or expenses of any nature and kind whatsoever and any damage caused from and against all suits and other actions that may be instituted taken or preferred against the Bank by whomsoever and all losses, damages, costs, charges and expenses arising out of non-compliance with or non-adherence to any statutory/regulatory requirements and/or any other law for the time being in force.

Dated this \_\_\_\_\_ day of \_\_\_\_\_, 20 \_\_\_\_\_ .

Place:

**For M/s. ....**

.....

**[Seal and Signature(s) of the Authorised Signatory (s)]**

Undertaking by the Bidder

To

The Deputy General Manager  
IT, BPR & BTD  
UCO Bank, Head Office  
Department of Information Technology  
5th Floor, 3&4, DD Block, Sector-I  
Salt Lake, Kolkata -700064

Dear Sir(s),

**Sub: "Supply of Safenet 5110 Cryptographic USB e-Tokens on Rate Contract Basis (e-Tendering)**

**RFP REF NO: DIT/BPR & BTD/OA/403/2017-18 Date: 16/05/2017**

- a) We, M/s \_\_\_\_\_, the undersigned, hereby confirm that we have read and understand the eligibility criteria and fulfill the same.
- b) We further confirm that all the information as per requirement of the Bank have been included in our bid.
- c) Further, we hereby undertake and agree to abide by all terms and conditions and guidelines stipulated by the Bank. We understand that any deviation may result in disqualification of our bid.
- d) We have not been blacklisted by any Nationalized Bank/RBI/IBA or any other Government agency/ICAI. No legal action is pending against us for any cause in any legal jurisdiction.

**(Signature and the capacity of the person duly authorized to sign the bid for and on behalf of)**