



UCO BANK

Department of Information Technology

Request for Proposal (RFP) For “Supply of Biometric Scanners on Rate Contract Basis (e-Tendering)”

RFP REF NO: DIT/BPR & BTB/OA/402/2017-18 Date: 16/05/2017”

Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s), Amendments, Addendums and Corrigendum's

SL No	Page no	Section/ Clause No.	Original RFP Clause	Description	Description of Query/ Clarification sought by Bidder	Bank Response
1	32, 33	Annexure-C & Annexure-D	Annexure-C: Technical Specification for Biometric Scanners (Type-1 Scanner) Annexure-D: Technical Specification for Biometric Scanners (Type-2 Scanner)	Enrolment and Verification (other than just the image of the finger being captured) : Live Swipe	Swipe enrolment or verification is not allowed by UIDAI/STQC Swipe requires the user drag the upper part of the finger across the sensor. The complete image is pieced together by accumulating the partial image as the finger moves across the scan area. Request UCO Bank to change requirement to “Enrolment and Verification (other than just the image of the finger being captured): optical”	Clause Requirement stands as per RFP.
2	32, 33	Annexure-C & Annexure-D	Annexure-C: Technical Specification for Biometric Scanners	Impression type: Live-scan plain / Live-Scan Contactless may be	Request UCO Bank to remove. Live-Scan Contactless as the requirement is to capture fingerprint using	The subject clause stands modified as under,” Annexure “C”& “D” to be read

			(Type-1 Scanner) Annexure-D: Technical Specification for Biometric Scanners (Type-2 Scanner)	considered for verification.	contact device.	as: Impression type: Live-scan plain / Live-Scan may be considered for verification.
3	32	Annexure-C:	Technical Specification for Biometric Scanners (Type-1 Scanner)	USB connectivity 1. Yes, USB 2.0, USB3.0 2. Micro USB, Type B, Type C	As per our understanding the device, Bank shall use the biometric device with Laptop/desktop or mobile/tablets and require USB 2.0/3.0 Interface or Micro USB interface respectively. Kindly Confirm.	The subject clause to be read as under : USB connectivity for Type 1 Category Scanner 1. Yes, USB 2.0, USB3.0
4	33	Annexure-D:	Technical Specification for Biometric Scanners (Type-2 Scanner)	Micro USB, Type B /Type C	As per our understanding the device, Bank shall use the biometric device with Laptop/desktop or mobile/tablets and require USB 2.0/3.0 standard Interface or Micro USB (Type A/B) interface respectively. Kindly Confirm.	The subject clause to be read as under: USB connectivity for Type 2 Category Scanner - Micro USB (Type B /Type C). Bank will mention the Micro USB (Type B/Type C) as per its requirement at the time of issuance of Purchase Order to selected vendor.
5	12	7. Eligibility Criteria	Clause no.6	The proposed make / model of biometric scanners to be supplied in this RFP for Type-1 should be STQC certified Level 0 either of Morpho(MSO	Morpho has release latest model MSO 1300 E3 for single fingerprint biometric devices. Request you to please consider latest Morpho model MSO 1300 E3.	The subject cause to be read as: The Scanners for Type-1 Category will be integrated with Banks existing Centralized Biometric

				1300E/MSO1300E2)/ Mantra (MFS100)		Application (Transafe). Presently only Morpho (MSO 1300E/MSO1300E2)/ Mantra (MFS100) make & model of STQC certified Level 0 Biometric Scanners are compatible with the Bank's existing Centralized Biometric Application (Transafe). Hence for Type- 1 Category, vendor has quote only any one of the above mentioned make& model of Biometric Scanners.
6	22	29. Payment Authority		Following Documents are to be submitted for Payment: 29.1 Invoice in Triplicate 29.2 Original Octroi Receipts, if any 29.3 Duly receipted Delivery Challan 29.4 Delivery Report, counter signed by an authorized official from the delivery site	Many of the deliveries of biometric device are done through postal and bidder doesn't get Delivery Report, counter signed by an authorized official from the delivery site. Request you to please also consider postal delivery confirmation for same.	No Change Requirement stands as per RFP
7	12	7. Eligibility Criteria:	Clause no. 6, The proposed make / model of biometric scanners to be supplied in this RFP for	Scanners should be STQC certified with Level 1 complied as per UIDAI by RFP Submission date and type-1 scanners should be	According to UIDAI specifications (Registered Devices), there is no difference between L0 and L1. They both offer the same level of encryption and security. So the	Requirement stands as per RFP

			Type-1 should be STQC certified Level 0 either of Morpho (MSO 1300E / MSO1300E2) / Mantra (MFS100) & for type-2, scanners should be STQC certified with Level 1 complied as per UIDAI by RFP Submission date and type-1 scanners should be compatible to our Biometric Application Transafe.	compatible to our Biometric Application Transafe.	specifications should be that it should be "Registered Device compliant" and necessary certificate to the effect.	
8	35	Annexure E	Eligibility Criteria: Clause no.5,	The bidder should have supplied at least 6000 Biometric finger print scanners in PSU Banks / Private Sector or any Govt. Organization in India as whole. Out of 6000 nos., Bidder should have supplied 1000 nos. of Biometric Scanners during the last financial year i.e 2016-17.	This is OK for Type-1, but Aadhar Merchant Pay is a new one. We request you to kindly include as "supplied for merchant Pay services" to any PSU Banks/Private Sector Bank with necessary proof	Requirement stands as per RFP.
9	35	Annexure E	Clause no. 6, The proposed make / model of biometric scanners to be supplied in this RFP for Type-1 should be	• For type-2, scanners should be STQC certified with Level 1 complied as per UIDAI by RFP Submission date and type-1 scanners.	• For Type-2 Biometric scanners for merchant pay transaction (Level 1) instruction for specification is still pending. Kindly change the same as no vendor or OEM have level (1) certificate.	The subject clause to be read as under: Bidders applying for Type-1 Category scanners have to mention the make &

			<p>STQC certified Level 0 either of Morpho (MSO 1300E / MSO1300E2) / Mantra (MFS100) & for type-2, scanners should be</p> <p>STQC certified with Level 1 complied as per UIDAI by RFP Submission date and type-1 scanners should be compatible to our Biometric Application Transafe.</p>	<ul style="list-style-type: none"> • Bank required Registered Device Level0 and Level1. L0 device certification of all OEM is under process and available within 7-15 days. But for registered Biometric Device Level1 specification is still not clear by UIDAI and it will not be available. In above mentioned tender you ask for Level1 devices (18000) certificate as it is not available with any vendor. In place of Level1 certification you can ask declaration letter as it also circulated by UIDAI to all department and Banks. 	<ul style="list-style-type: none"> • It is request to you kindly make amendment in that tender specification of eligibility criteria. 	<p>model i.e either of Morpho (MSO 1300E/ MSO1300E2) / Mantra (MFS100) and same should be STQC Certified with Level 0. Bidders applying for Type-2 Category has to quote the make/model with Level 1 complied and meeting the UIDAI Aadhaar registered Specification.</p>
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Corrigendum/Clarification

Sl. No.	Page No./ Clause No.	Existing Clauses	Modified Clauses
1	9	<p><u>4. Cost of Tender Documents</u></p> <p>The bidder downloading the tender document from the website is required to submit a non-refundable fee, for an amount as mentioned in the Bid Control Sheet through NEFT at the time of technical bid submission online (scanned copy should be uploaded and the original instrument must be sent to the office address as mentioned below within 3 days from date of submission of bid), failing which the bid of the concerned bidder will be rejected.</p>	<p><u>4. Cost of Tender Documents</u></p> <p>The bidder downloading the tender document from the website is required to submit a non-refundable fee, for an amount as mentioned in the Bid Control Sheet through NEFT mode at the time of online bid submission and the bidder has to provide Bank with the UTR number generated after the NEFT (scanned copy of the receipt generated should be uploaded with the technical document), failing which the bid of the concerned bidder will be rejected.</p>
2	8	<p><u>3. Submission of Bid:</u></p> <p>3.1 The Bid document shall be in two parts viz. Technical Bid & Commercial Bid. Both the bids must be submitted in separate sealed envelopes super scribing “Technical Bid for Supply of Biometric Scanners-Type-1” on top of the envelope containing Technical Bid & “Commercial Bid for Supply of Biometric Scanners-Type-1” on top of the envelope containing Commercial Bid. Similarly Bidders submitting the bid offer for the Type-2 Category have to submit the separate bid comprising the Technical & Commercial Bids. The sealed envelopes should be super scribed “Technical Bid for Supply of Biometric Scanners-Type-2” and “Commercial Bid for Supply of Biometric Scanners-Type-2”. These two separate sealed envelopes should be put together in another sealed envelope super scribing “Bid for Supply of Biometric Scanner-Type1” and “Bid for Supply of Biometric Scanner-Type2” as applicable mentioning RFP reference number and date given herein above. If the covers/envelopes are not sealed & super scribed as required, the Bank will assume no responsibility for its misplacement or premature opening. The bidders should take care of submitting the bids properly filed so that the papers are not loose. The bid documents should be properly numbered and submitted in a file in proper manner so that the papers do not bulge out and tear during scrutiny. Bidders are requested to participate in the tender process strictly according to the time schedule mentioned above.</p>	<p><u>3. Submission of Bid:</u></p> <p>The modified Clause to be read as:</p> <p>3.1 The bidder has to submit Eligibility bid and Technical bid online at the website as mentioned in the bid control sheet.</p> <p>The eligibility offer should contain all proofing document referring to the eligibility criteria of the bidder. Any credentials not accompanied by relevant proofing documents from the Bidders will not be considered for evaluation. All credentials like reference letters, purchase orders etc. should be appropriately bound, labelled and segregated.</p> <p>The technical offer should be complete in all respects and contain all information asked for in the exact format of technical specifications mentioned in the RFP, except prices/commercial. The Technical offer must not contain any price information. BANK, at its sole discretion, may not evaluate the Technical Offer in case of non-submission or partial submission of technical details. Any decision of UCO BANK in this regard shall be final, conclusive and binding upon the bidder.</p>
3	8	<p><u>3. Submission of Bid</u></p> <p>3.5 The Bid documents should be deposited in the Tender box provided at our office. UCO Bank is not responsible for</p>	<p><u>3. Submission of Bid</u></p> <p>3.5 The bid documents are to be submitted online at the website as mentioned in the bid</p>

		non-receipt of quotation within the specified date and time due to any reason including postal holidays or delays.	control sheet and also within the stipulated time period as mentioned in the RFP.
4	13, 14	<p><u>13. Contract Period:</u> The selected bidder needs to execute a Service Level Agreement (SLA) as per Format to be supplied by the Bank covering inter alia the terms and conditions of this RFP.</p> <p>The tenure of the Contract will be for a period of 01 Year w.e.f issuance of purchase order/letter of intent whichever earlier, for supplying the Biometric Scanners on rate contract basis. The performance of the selected bidder shall be reviewed every quarter and the Bank reserves the right to terminate the contract at its sole discretion by giving One month notice without assigning any reasons. Any offer falling short of the contract validity period is liable for rejection.</p>	<p><u>13. Contract Period:</u> The modified clause to be read as: The selected bidder needs to execute a Service Level Agreement (SLA) as per Format to be supplied by the Bank covering inter alia the terms and conditions of this RFP.</p> <p>The rate Contract will be valid for a period of 01 Year w.e.f issuance of purchase order/letter of intent whichever earlier, for supplying the Biometric Scanners on rate contract basis. The performance of the selected bidder shall be reviewed every quarter and the Bank reserves the right to terminate the contract at its sole discretion by giving One month notice without assigning any reasons. Any offer falling short of the contract validity period is liable for rejection.</p>
5	7. Eligibility Criteria	<p><u>Clause no. 7:</u> Any bidder, who is debarred / blacklisted by any Bank / PSU / Govt. Organization for non-performance or any other reason, is not eligible to participate.</p>	A Self Declaration in this regard to be submitted. Please refer to the enclosed Annexure - N format.
6	6	<p>Bid Control Sheet Last Date and Time for receipts of technical bids: 05/06/2017 at 03:00 PM</p>	<p>Bid Control Sheet Last Date and Time for receipts of technical bids: 13/06/2017 at 03:00 PM</p>
7	6	<p>Bid Control Sheet Last Date and Time for Opening of technical bids: 05/06/2017 at 03:30 PM</p>	<p>Bid Control Sheet Last Date and Time for Opening of technical bids: 13/06/2017 at 03:30 PM</p>

Addendum

15. Scope of Work:

- The devices should meet STQC / UIDAI specifications of Registered Devices and there should be no storage or replay of biometrics. The devices also should be compatible with the Aadhaar Pay Application developed by Bank.
- The Biometric Finger Print Capture Device must be integrated with existing solution without any additional cost to Bank. Also the vendor should be capable of upgrading the devices at a later stage as and when required by the Bank / NPCI/ UIDAI / STQC without any additional cost.
- The selected bidder should upgrade the device if the same goes out of support or there is a need for up gradation for compliance to regulatory guidelines during the contract period without any additional cost to the Bank.
- For the devices, all security regulations under Aadhaar Act, 2016 (prohibiting local storage and replay of biometrics etc.) should be complied with.
- The devices should meet the specifications of Registered Devices as defined by STQC / UIDAI.

DECLARATION-CUM-UNDERTAKING

(TO BE EXECUTED ON NON-JUDICIAL STAMP PAPER OF REQUISITE VALUE)

To**The Deputy General Manager****IT, BPR & BTD****UCO Bank, Head Office****Department of Information Technology****5th Floor, 3&4, DD Block, Sector-I****Salt Lake, Kolkata -700064****Sub: Declaration-Cum-Undertaking regarding compliance with all statutory requirements**

In consideration of UCO Bank, a body corporate, constituted under Banking Companies (Acquisition & Transfer of Undertakings) Act, 1970 as amended from time to time having its Head Office at 10, Biplabi Trailokya Maharaj Sarani, Kolkata-700001 (hereinafter referred to as "Bank" which expression shall include its successors and assigns), we, M/s....., having its Registered Office at....., do hereby, having examined the RFP including all Annexure, confirm and agree to comply with all Laws, Rules, Regulations, Bye-Laws, Guidelines, Notifications etc.

We do also hereby irrevocably and unconditionally agree and undertake to save and keep the Bank, including its respective directors, officers, and employees and keep them harmless from and against any claim, demand, losses, liabilities or expenses of any nature and kind whatsoever and any damage caused from and against all suits and other actions that may be instituted taken or preferred against the Bank by whomsoever and all losses, damages, costs, charges and expenses arising out of non-compliance with or non-adherence to any statutory/regulatory requirements and/or any other law for the time being in force.

Dated this _____ day of _____, 20 _____ .

Place:

For M/s.

.....

[Seal and Signature(s) of the Authorised Signatory (s)]

Undertaking by the Bidder

To

**The Deputy General Manager
IT, BPR & BTD
UCO Bank, Head Office
Department of Information Technology
5th Floor, 3&4, DD Block, Sector-I
Salt Lake, Kolkata -700064**

Dear Sir(s),

Sub: Supply of Biometric Scanners on Rate Contract Basis (e-Tendering)

“RFP REF NO: DIT/BPR & BTD/OA/402/2017-18 Date: 16/05/2017”

- a) We, M/s _____, the undersigned, hereby confirm that we have read and understand the eligibility criteria and fulfill the same.
- b) We further confirm that all the information as per requirement of the Bank have been included in our bid.
- c) Further, we hereby undertake and agree to abide by all terms and conditions and guidelines stipulated by the Bank. We understand that any deviation may result in disqualification of our bid.
- d) We have not been blacklisted by any Nationalized Bank/RBI/IBA or any other Government agency/ICAI. No legal action is pending against us for any cause in any legal jurisdiction.

(Signature and the capacity of the person duly authorized to sign the bid for and on behalf of)