



UCO BANK

Department of Information Technology

Request for Proposal (RFP) for “Procurement of Storage device for Data Base Server at DC and DR”

RFP Ref No: DIT/BPR&BTD/OA/2934/2020-21 Date: 14.01.2021

Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s), Amendments, Addendums and Corrigendum's

Sl. No	Page. No.	Clause No	Clause as per RFP	Description of Query/ Clarification sought by Bidder	Bank Response
1	32-33	Part - V 4. Warranty / AMC	<p>The Selected Bidder must provide 1 (One) year on-site comprehensive warranty for storage items to be supplied under this RFP covering all parts and labour from the date of acceptance of the systems by UCO Bank at the respective locations.</p> <p>i. During the warranty period, the bidder will have to undertake comprehensive maintenance of storage items to be supplied under this RFP covering all parts and labour. Any patch application as required for installation will be the responsibility of the bidder during the warranty.</p> <p>ii. The bidder shall be fully responsible for the</p>	<p>Warranty in the event of upgradation of existing Storage will be co-termed i.e. in line with existing AMC Period.</p>	<p>It is clarified that the warranty period of new hard disk will be co-terminus with AMC period of existing storage i.e. Oct 2021.</p>

			<p>manufacturer's warranty inclusive of equipment, accessories, spare parts if required. against any defect arising from design, material, manufacturing workmanship, or any act or omission of the manufacturer / bidder or any defect that may develop under normal use of supplied equipment during the warranty period.</p> <p>iii. Warranty shall not become void even if UCO Bank buys any other supplemental hardware from a third party installs it with / in these machines. However, the warranty will not be applied to such hardware installed. Besides the above, the vendor will have to enter into Service Level Agreement (SLA) with the Bank.</p> <p>The draft format of SLAs will be provided after the Letter of Intent (LOI) with the successful bidder.</p>		
2	33	<p>Part - V</p> <p>6. Liquidated Damage</p>	<p>Notwithstanding Bank's right to cancel the order, liquidated damages at 1% (One percent) of the undelivered portion of the order value per week will be charged for every week's delay in the specified delivery schedule subject to a maximum of 10% of the total cost of ownership.</p> <p>Bank will have right to recover these amounts by any mode such as adjusting from any payments to be made to the Vendor or from the performance Bank Guarantee. Liquidated damages will be calculated per week basis. Dispatch details shall be shared by the vendor regularly after handing over the consignment to the concerned Courier Agency/Indian Postal services.</p> <p>If the selected Bidder fails to provide any of the services after starting of operations, as per the terms of this RFP, the Bank shall be entitled to charge penalty/ liquidated damages @ 5% of the monthly bill, per week or part thereof.</p> <p>The Bank reserves its right to recover these</p>	<p>Considering the Broad Scope of Work and deliverables in this project, this clause stands not applicable. Request to delete this clause in view of the given scenario.</p>	<p>Clause stands as per RFP.</p>

			amounts by any mode including adjusting from any payments to be made by the Bank to the Bidder. Bank may invoke the Bank Guarantee for further delay in delivery & migration.		
3	79	Annexure – Q	Undertaking Letter on the vendor's letterhead for Central Minimum Wages Act & Labour Laws.	We've submitted this against other RFPs in the past. But is it relevant in such product? If no, request you to delete this Annexure please.	Annexure - Q stands deleted.
4		General		<p>The Last date of submission of the BID is 15th February, 2021 and the last date for executing the upgrades for the Storage SC 4020 (Existing Storage at UCO Bank) is 28th January, 2021, as per OEM global policy. However the upgrade of 40TB Storage space will have a co-terminus warranty with the Existing storage, and the existing storage can be supported for more 2 years post end of the existing warranty period provided AMC contract is renewed with OEM.</p> <p>Hence our request is to that can we get a confirmation that this tender will not be cancelled and the product required/mentioned in the Tender will be procured by UCO Bank after the RFP procedure is over though OEM Authorized Bidders.</p> <p>Looking forward for your support to participate in this tender</p>	It is clarified that, Bank has floated the RFP as per bank's urgent requirement for procurement of the same product. Bank will procure the product after RFP procedure is completed successfully through OEM authorized bidder.

Corrigendum

Sl. No.	Existing Clauses	Modified Clauses
1	Annexure – Q: Undertaking Letter on the vendor's letterhead for Central Minimum Wages Act & Labour Laws.	Annexure - Q stands deleted.

Note:

All other terms and conditions, clauses of the subject RFP remain unchanged. The reply to pre-bid queries responses / clarifications / corrigendum / addendum & changes in the RFP clause mentioned herein above will be part & parcel of the RFP.

Place: Kolkata

Date: 27/01/2021

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