



UCO BANK

Department of Information Technology

Request for Proposal (RFP) for Supply, Installation & Maintenance of Desktops, Laptops, Passbook Printers, LaserJet Printers, Line Printers, DMPs and Flatbed Scanners (Rate Contract).

RFP REF NO: DIT/BPR & BTD/OA/5226/2018-19 Date: 25/02/2019

Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s), Amendments, Addendums and Corrigendum

Sl. No	Page No	Clause No	Clause as per RFP	Description of Query/ Clarification sought by Bidder	Bank Response
1	63	RAM Desktop type 1	Minimum 4 GB DDR 3/4 1600 MHz or higher expandable up to 16 GB, 2 DIMM slots out of which at least 1 should be free	As the desktops will be used for at least 10 working hours per day. Suggest considering Business Class Desktop which comes with 4 DIMM slots out of which at least 2 will be free (Same as Type-II Desktop of the RFQ).	Clause stands as per RFP
2	63	PORTS Desktop type 1	Minimum 8 or more Ports with at least 4 USB 3.0 Ports (min 2 in front panel – remaining ports in the backside); 1 Serial Port, 1 Parallel port, RJ45 port, 1 VGA and 1 additional port (VGA/HDMI/Display port). NIC should be IPv4, IPv6 compliant	Business Class desktop comes with a total 10 USB ports out of which 6 numbers are USB 3.0 ports. Request you to incorporate the latest benchmark. Parallel ports are phased out and hardly used. Request you to kindly remove the same.	Clause stands as per RFP
3		Slots Desktop type 1	Slots	We request to incorporate 4 PCI/PCI exp slots for future inclusion of devices.	No change in RFP clause.

4	65	CERTIFICATION / REGULATIONS / STANDARDS (Desktop type 1)	The bidder should submit FCC / UL / RoHS / BEE / BIS / QCI / EPR / EPEAT / Energy Star 5/6 compliant certifications.	Request you to incorporate EPEAT GOLD along with other certification, which comes with best industry quality standards. And meets all requirements for Business Class Desktop.	Clause modified as under: The bidder should submit FCC / UL / RoHS / BEE / BIS / QCI / EPR / EPEAT Silver / EPEAT GOLD /Energy Star 5/6 compliant certifications
5	67	PORTS Desktop type 2	Minimum 8 or more Ports with at least 4 USB 3.0 Ports (min 2 in front panel – remaining ports in the backside); 1 Serial Port, 1 Parallel port, RJ45 port, 1 VGA and 1 additional port (VGA/HDMI/Display port). NIC should be IPv4, IPv6 compliant	Business Class desktop comes with a total 10 USB ports out of which 6 numbers are USB 3.0 ports. Request you to incorporate the latest benchmark. Parallel ports are phased out and hardly used. Request you to kindly remove the same.	Clause stands as per RFP
6		Slots Desktop type 2	Slots	We request to incorporate 4 PCI/PCI exp slots for future inclusion of devices.	No change in RFP clause
7	69	CERTIFICATION / REGULATIONS / STANDARDS (Desktop type 2)	The bidder should submit FCC / UL / RoHS / BEE / BIS / QCI / EPR / EPEAT / Energy Star 5/6 compliant certifications.	Request you to incorporate EPEAT GOLD along with other certification, which comes with best industry quality standards. And meets all requirements for Business Class Desktop. Silver is low category certification whereas Epeat gold ensure better product quality and long lasting product with availability of spares for at least 7 years	Clause modified as under: The bidder should submit FCC / UL / RoHS / BEE / BIS / QCI / EPR / EPEAT Silver / EPEAT GOLD /Energy Star 5/6 compliant certifications
8	71	Processor Laptop	Intel® Core™ i5-7500 Processors (min 3.00 GHz base frequency, 6 MB L3 cache) 7 th Generation or Higher.	Intel® Core™ i7 Processor. Please help with necessary clarification on the processor. If we need 5 th Gen processor then we would suggest you to change the same to 8 th Gen Core i5 Processor 8250U.	Clause modified as under: Intel Core i5 7200U processor (min 3.00 GHz base frequency, 6 MB L3 cache) 7 th Generation

					or Higher
9		Security Laptop	No Finger print reader	Request to add Finger Print Reader. As the same will provide additional layer of security & avoid misuse in case of theft or unauthorized access is attempted.	Finger Print Reader is not mandatory. However systems having FPR may participate.
10	72	Keyboard Card & Touch Pad Device Laptop	OEM standard spill resistant, backlit Keyboard and Built in multi gesture touch Pad, supporting two finger scroll, pinch, rotate, flip.	Request OEM standard spill resistant, backlit Keyboard and Built in multi gesture touch Pad. Every OEM has difference function of Multi gesture touch paid.	Clause modified as under: OEM standard spill resistant, backlit Keyboard and Built in multi gesture touch Pad.
11	72	PORTS Laptop	Minimum 3 USB (USB 3.0), 1 HDMI, 1 headphone / microphone in / out OR combo; 1 AC power, 1 RJ45, 1 VGA, Media card reader. NIC should be IPv6 compliant.	Request to change to 2 USB 3.0 and 1 USB 2.0 - As various OEM models have different combination of offering. As mentioned in the interface section. Balance specification is common with all OEM's	Clause modified as under: Minimum 3 USB (out of which at least 2 must be USB 3.0), 1 HDMI, 1 headphone / microphone in / out OR combo; 1 AC power, 1 RJ45, 1 VGA, Media card reader. NIC should be IPv6 compliant.
12	72	POWER SUPPLY Laptop	AC adapter should be of Same OEM make as that of laptops.	AC Adapter will be from approved ODM make. We give adaptor from our Global approved make. Warranty and responsibility will be on OEM	No change in RFP clause
13	73	Operating System (OS) Laptop	Windows 10 Professional 64 bit license with Windows 10 recovery CD & Product manuals. Recovery software to be dumped in the inerasable portion of the HDD.	If, full formatting is required because of motherboard or hard disk error. Data can be repaired through Recovery Media. Thus, request to remove "Recovery software to be dumped in the inerasable portion of the HDD. In case of Hard Crash it cannot be recovered."	Clause stands as per RFP

14		Security Laptop	Additional security	We recommend you to ask for TPM Hardware security chip for additional security features	No change in RFP clause
15	73	BIOS Laptop	Flash BIOS, UCO Logo to be incorporated in BIOS at OEM Factory. Further Bank Name & Logo should be Printed with tamper proof stickers on CPU, Monitor and Keyboard.	BIOS can have UCO Logo in CPU but with lesser quantity will increase the cost of the laptop. It will also increase the deliver lead time	Clause modified as under: Bank Name & Logo should be Printed with tamper proof stickers on Laptop body.
16	74	Certificate Laptop	Compliance. EPEAT-Silver Certified. Preload Windows 10 professional, Preloaded Microsoft OS must be genuine. RoHS compliant for Laptop.	Request to consider EPEAT - GOLD. As the same is standard across all business class laptop.	Clause modified as under: EPEAT- Silver/ EPEAT GOLD Certified. Preload Windows 10 professional, Preloaded Microsoft OS must be genuine. RoHS compliant for Laptop.
17	Page-29	Eligibility Criteria: Part-II, Point-4	The bidder should have posted net profit in at least two years out of the last three financial years, i.e., 2015-16 & 2016-17 and 2017-18.	Request you to consider changing the clause to "The bidder should have posted net profit or Net worth Positive in at least two years out of the last three financial years, i.e., 2015-16 & 2016-17 and 2017-18."	No change in RFP clause
18	Page-15	Clause 9 indemnity (para2&3)	The selected Bidder agrees to indemnify and keep indemnified the Bank against all losses, damages, costs, charges and expenses incurred or suffered by the Bank due to or on account of any breach of the terms and conditions contained in this RFP or Service Level Agreement to be executed. The selected Bidder agrees to indemnify and keep indemnified Bank at all times against all claims,	Request you to change the clause as " The selected Bidder agrees to indemnify and keep indemnified the Bank against actual, direct and proven losses, damages, costs, charges and expenses incurred or suffered by the Bank due to or on account of any breach of the representations and warranties mentioned in the Service Level Agreement to be executed. The selected Bidder agrees to indemnify and keep indemnified Bank at all times against actual, direct and proven claims, demands, actions, costs, expenses	NO change in RFP clause

			demands, actions, costs, expenses (including legal expenses), loss of reputation and suits which may arise or be brought against the Bank, by third parties on account of negligence or failure to fulfil obligations by the selected bidder or its employees/personnel.	(including legal expenses), and suits which may arise or be brought against the Bank, by third parties on account of Gross negligence or wilful misconduct by the selected bidder or its employees/personnel.	
19	Page-112	Clause in Indemnity Bond	The Indemnifier shall, at all times hereinafter, save and keep the Bank including its respective directors, officers, employees, agents and representatives harmless and indemnified, from and against any claim, costs, charges, damages, demand ,losses, liabilities or expenses of any nature and kind whatsoever and by whomsoever made in respect of said Contract and any loss or damage caused from and against all suits and other actions that may be instituted, taken or preferred against Bank by whomsoever and all damages, costs, charges and expenses etc. that the Bank may incur by reason of any claim made by any claimant for any reason of whatsoever or by anybody claiming under them or otherwise for any losses, damages or claims arising out of all kinds of accidents, destruction, deliberate or otherwise, direct or indirect, from those arising out of violation of	The Indemnifier shall, at all times hereinafter, save and keep the Bank including its respective directors, officers, employees, agents and representatives harmless and indemnified, from and against actual, and proven claim, costs, charges, damages, demand ,losses, liabilities or expenses of direct any nature and kind by third party made in respect of the representations and warranties of said Contract and any loss or damage caused due to gross negligence and wilful misconduct from and against all suits and other actions that may be instituted, taken or preferred against Bank by third party and actual, proven and direct losses, damages, costs, charges and expenses etc. that the Bank may incur by reason of any claim made by third party claimant for reason of death or bodily injury by third party claiming under them or otherwise for any actual and proven losses, damages or claims arising out of all kinds of accidents, destruction, deliberate, direct, from those arising out of violation of applicable laws including those relating to intellectual property rights, rules	No change in RFP clause.

			applicable laws including those relating to intellectual property rights, rules ,regulations, guidelines and also from the environmental damages, if any, which may occur or result during the contract period.	,regulations, guidelines and also from the environmental damages, if any, which may occur or result during the contract period.	
20	Page-112	Clause in Indemnity Bond	This indemnity shall survive notwithstanding expiry or termination (for any reason(s) whatsoever) of the contract.	Request you to remove this clause.	No change in RFP clause.
21	General	Limitation of Liability	Limitation of Liability	Request you to include the following clause: "Notwithstanding the other provisions of this Agreement, In no event shall the either party be liable to the other party or any third party for a monetary amount greater than the Annual value of Agreement pursuant to RFP. Neither party shall be liable to the other party for any loss of profit, production, anticipated savings, goodwill or business opportunities or any type of indirect, economic or consequential loss even if that loss or damage was reasonably foreseeable or that party was aware of the possibility of that loss or damage arising. The limitations set forth in this section shall apply even if any other remedies fail of their essential purpose"	No change in RFP clause.
22	General	Termination Right	Termination Right	Request you to include the following clause: "Bidder/Service Provider may terminate this Agreement and / or any SOW upon written notice to the Bank if the Bank commits a default or material breach and does not remedy the default or material breach within 30 days of notice	No change in RFP clause.

				from the Bidder/Service Provider."	
23	Page-71	Group – B, Laptops, Point No-20 (PORTS)	Minimum 3 USB (USB 3.0), 1 HDMI, 1 headphone / microphone in / out OR combo; 1 AC power, 1 RJ-45, 1 VGA, Media card reader. NIC should be IPv6 compliant.	Kindly confirm is the requirement is for integrated VGA & HDMI.	Clause modified as under: Minimum 3 USB (out of which at least 2 must be USB 3.0), 1 HDMI, 1 headphone / microphone in / out OR combo; 1 AC power, 1 RJ45, 1 VGA, Media card reader. NIC should be IPv6 compliant.
24	71	Processor Laptop	Intel® Core TM i5-7500 Processors (min 3.00 GHz base frequency, 6 MB L3 cache) 7 th Generation or Higher.	Intel® Core TM i5-7500 Processors is Intel Core i7 Processor. Please help with necessary clarification on the processor. If we need 5th Gen processor then we would suggest you to change the same to 8th Gen Core i5 Processor 8250U.	Clause modified as under: Intel Core i5 7200U processor (min 3.00 GHz base frequency, 6 MB L3 cache) 7th Generation or Higher
25		Security Laptop	No Finger print reader	Request to add Finger Print Reader. As the same will provide additional layer of security & avoid misuse in case of theft or unauthorized access is attempted.	Finger Print Reader is not mandatory. However systems having FPR may participate.
26	72	Keyboard Card & Touch Pad Device Laptop	OEM standard spill resistant, backlit Keyboard and Built in multi gesture touch Pad, supporting two finger scroll, pinch, rotate, flip.	Request OEM standard spill resistant, backlit Keyboard and Built in multi gesture touch Pad. Every OEM has difference function of Multigesture touch paid.	Clause modified as under: Request OEM standard spill resistant, backlit Keyboard and Built in multi gesture touch Pad.
27	72	PORTS Laptop	Minimum 3 USB (USB 3.0), 1 HDMI, 1 headphone / microphone in / out OR combo; 1 AC power, 1 RJ45, 1 VGA, Media card reader. NIC	Request to change to 2 USB 3.0 and 1 USB 2.0 - As various OEM models have different combination of offering. As mentioned in the interface section. Balance	Clause modified as under: Minimum 3 USB (out of which at least 2 must be

			should be IPv6 compliant.	specification is common with all OEM's	USB 3.0), 1 HDMI, 1 headphone / microphone in / out OR combo; 1 AC power, 1 RJ45, 1 VGA, Media card reader. NIC should be IPv6 compliant.
28	72	POWER SUPPLY Laptop	AC adapter should be of Same OEM make as that of laptops.	AC Adapter will be from approved ODM make. We give adaptor from our Global approved make. Warranty and responsibility will be on OEM	Clause stands as per RFP
29	73	Operating System (OS) Laptop	Windows 10 Professional 64 bit license with Windows 10 recovery CD & Product manuals. Recovery software to be dumped in the inerasable portion of the HDD.	If, full formatting is required because of motherboard or hard disk error. Data can be repaired through Recovery Media. Thus, request to remove "Recovery software to be dumped in the inerasable portion of the HDD. In case of Hard Crash it cannot be recovered."	Clause stands as per RFP
30		Security Laptop	Additional security	We recommend you to ask for TPM Hardware security chip for additional security features	No change in RFP clause
31	73	BIOS Laptop	Flash BIOS, UCO Logo to be incorporated in BIOS at OEM Factory. Further Bank Name & Logo should be Printed with tamper proof stickers on CPU, Monitor and Keyboard.	BIOS can have UCO Logo in CPU but with lesser quantity will increase the cost of the laptop. It will also increase the deliver lead time	Clause modified as under: Bank Name & Logo should be Printed with tamper proof stickers on Laptop body.
32	74	Certificate Laptop	Compliance. EPEAT-Silver Certified. Preload Windows 10 professional, Preloaded Microsoft OS must be genuine. RoHS compliant for Laptop.	Request to consider EPEAT - GOLD. As the same is standard across all business class laptop.	Clause modified as under: EPEAT- Silver/ EPEAT GOLD Certified. Preload Windows 10 professional, Preloaded Microsoft OS must be genuine. RoHS compliant for Laptop.

33	63	RAM Desktop Type 1	Minimum 4 GB DDR 3/4 1600 MHz or higher expandable up to 16 GB, 2 DIMM slots out of which at least 1 should be free	As the desktops will be used for at least 10 working hours per day. Suggest to consider Business class desktop which comes with 4 DIMM slots out of which at least 2 will be free (Same as Type-II Desktop of the RFQ).	No change in RFP clause
34	63	PORTS Desktop Type 1	Minimum 8 or more Ports with at least 4 USB 3.0 Ports (min 2 in front panel – remaining ports in the backside); 1 Serial Port, 1 Parallel port, RJ45 port, 1 VGA and 1 additional port (VGA/HDMI/Display port). NIC should be IPv4, IPv6 compliant	Business Class desktop comes with a total 10 USB ports out of which 6 numbers are USB 3.0 ports. Request you to incorporate the latest benchmark. Parallel ports are phased out and hardly used. Request you to kindly remove the same.	Clause stands as per RFP
35		Slots Desktop Type 1	Slots	We request to incorporate 4 PCI/PCI slots for future inclusion of devices.	No change in RFP clause
36	65	CERTIFICATION / REGULATIONS / STANDARDS (Desktop Type 1)	The bidder should submit FCC / UL / RoHS / BEE / BIS / QCI / EPR / EPEAT / Energy Star 5/6 compliant certifications.	Request you to incorporate EPEAT GOLD along with other certifications. Which comes with best industry quality standards. And meets all requirement of Business Class Desktop.	Clause modified as under: The bidder should submit FCC / UL / RoHS / BEE / BIS / QCI / EPR / EPEAT Silver / EPEAT GOLD /Energy Star 5/6 compliant certifications
37	67	PORTS Desktop type 2	Minimum 8 or more Ports with at least 4 USB 3.0 Ports (min 2 in front panel – remaining ports in the backside); 1 Serial Port, 1 Parallel port, RJ45 port, 1 VGA and 1 additional port (VGA/HDMI/Display port). NIC should be IPv4, IPv6 compliant	Business Class desktop comes with a total 10 USB ports out of which 6 numbers are USB 3.0 ports. Request you to incorporate the latest benchmark. Parallel ports are phased out and hardly used. Request you to kindly remove the same.	Clause stands as per RFP

38		Slots Desktop type 2	Slots	We request to incorporate 4 PCI/PCI slots for future inclusion of devices.	No change in RFP clause
39	69	CERTIFICATION / REGULATIONS / STANDARDS (Desktop type 2)	The bidder should submit FCC / UL / RoHS / BEE / BIS / QCI / EPR / EPEAT / Energy Star 5/6 compliant certifications.	Request you to incorporate EPEAT GOLD along with other certifications. Which comes with best industry quality standards. And meets all requirement of Business Class Desktop. Silver is low category certification whereas EPEAT gold ensure better product quality and long lasting product with availability of spares for at least 7 years	Clause modified as under: The bidder should submit FCC / UL / RoHS / BEE / BIS / QCI / EPR / EPEAT Silver / EPEAT GOLD /Energy Star 5/6 compliant certifications
40	15	Performance Bank Guarantee	The successful bidder shall be required to provide a Performance Bank Guarantee (Annexure – C) within 15 days from the date of signing of the SLA equivalent to 10% of the Total Cost of Ownership/Order Value. The issued PBG shall be valid for a period of 3 (three) years plus a claim period of 3 (three) months, indemnifying any loss to the Bank, thus PBG should be valid for a total period of 39 (thirty nine) months from the date of issuance of the Bank Guarantee.	UCO BANK Will request you take a single Performance Bank Guarantee of 10% instead of taking performance bank guarantee of 20% as per the current tender terms and condition	Clause modified as under: The successful bidder shall be required to submit a Performance Bank Guarantee (Annexure – C) within 15 days from the date of receipt of LOI equivalent to 10 % of the Total Cost of Ownership out of which first 5% PBG of TCO shall be deposited on receipt of LOI as mentioned above. Additional 5% PBG of TCO shall be deposited by the bidder immediately after receipt of 40% of estimated quantity mentioned in their Letter of Empanelment. The issued

					PBG shall be valid for a period of 3 (three) years plus a claim period of 3 (three) months, indemnifying any loss to the Bank, thus PBG should be valid for a total period of 39 (thirty nine) months from the date of issuance of the Bank Guarantee
41	23	Payment Terms	10% of the order value (i.e. the residual amount) will be paid after completion of the Warranty period or on submission of Performance Bank Guarantee issued by a PSU Bank for equivalent amount and tenure to the respective PO issuing authority (ZOs/COs/HO). This Bank Guarantee is in addition to the 10% Security Deposit.	Will request you take a single Performance Bank Guarantee of 10% instead of taking performance bank guarantee of 20% as per the current tender terms and condition	Please refer corrigendum
42		RAM Desktop type 2	RAM : Minimum 8 GB DDR 3/4 1600 MHz or higher expandable up to 16 GB, 4 DIMM slots out of which at least 2 should be free.	Minimum 8 GB DDR 3/4 1600 MHz or higher expandable up to 16 GB, 2 DIMM slots out of which at least 1 should be free	No change in RFP Clause
43		Payment Terms	The AMC charges should be between 5 to 8% of the cost of hardware equipments	Please remove the upper bracket of AMC %.	Clause modified as below: No minimum or Maximum ceiling on AMC charges shall be applicable, but it should not be zero.
44	77	15 Power Consumption (a) Standby	Required specification is 8 Watts	requesting bank to change this to 13 Watts as per industry standard and availability of all brands	Maximum consumption in Standby mode should be less than 15 watt.

45	15	8 Performance Bank Guarantee	The successful bidders shall be required to provide a PBG as per Annexure C within 15 days from the date of signing of SLA equivalent to 10% of the total cost of ownership / order value to be valid for 39 months	We are requesting to waive off this clause of PBG on total TCO / order value and to consider this 10% PBG only against back to back individual orders received from bank.	Please refer corrigendum
46	3 (Pg. 63 and 67)	Processor (Desktops)	Intel® Core™ i5-7500 (Min 3.00 GHz base frequency, 6 MB L3 cache) Processors 7th Generation or AMD Ryzen Pro 2200G (3.5 GHz base frequency, 6 MB total cache) or equivalent processor or higher.	<p>The asked Intel CPU is not equivalent with the asked AMD CPU based on the CPU Performance. Our request please asked equivalent CPU in terms of CPU performance</p> <p>Performance benchmarks developed by industry consortia are better to compare CPU performance, because many different companies offer their input into the development of the benchmark.</p> <p>SYSmark* 2014SE is one example of a consortium-developed benchmark, and it looks at everyday office applications (like MS* Office, WINZIP, Adobe* etc.,) to provide a performance score. That would be the best way to compare processor performance on the workloads that are used every day. http://bapco.com/wp-content/uploads/2016/10/SYSmark_2014_SE_WhitePaper_1.1.pdf. The SYSmark* workload simulates typical usage by office workers. It was developed by BAPCo*, whose member companies include Intel, Acer, Dell, Hewlett-Packard, Hitachi, Lenovo, Samsung, Sony, Toshiba, and others who supply computing products</p>	No change in RFP clause

				and services. You can find more information about BAPCo* here: http://www.bapco.com/about/index.php	
47	4 (page 63 and 67)	MOTHER BOARD & CHIPSET (Desktops)	Intel Q270 or higher chipset/ equivalent AMD chipset as per Bank's technical specifications.	As per the RFP asked, bank specifically mentioned the Intel required chipset we request, kindly mentioned the AMD required chipset also. Or mentioned compatible chipset. Also bank not asked any hardware based security in the motherboard, we request for minimum TPM 2.0 hardware based security in the motherboard.	Clause stands as per RFP.
48	5 (page 63)	RAM (page 63) (Desktop)	Minimum 4 GB DDR 3/4 1600 MHz or higher expandable up to 16 GB, 2 DIMM slots out of which at least 1 should be free	Kindly amend as 4 GB DDR4 Expandable to 16 GB with Min 2 free DIMM Slots. In the lifetime of a PC, with newer versions of software. Patches updates or additional software, inadequate memory is often the first reason for PCs becoming slow & delivering poor response. No free slots to upgrade memory forces replacing the PC before lifetime. Hence planning PCs with free slots is strongly recommended to avoid unnecessary expenses	No change in RFP clause.
49	9 (Page 64 and 68)	FORM FACTOR (Desktops)	Small Form Factor (SFF)	Kindly mention the chassis volume.	Should be below 15 liters

50	8(page 71)	HDD (Laptop)	1 TB SATA III HDD, 7200 RPM or higher with Pre configuration 3 Partitions	1 TB SATA III HDD, minimum 5400 RPM or higher with Pre configuration 3 Partitions. We don't have 7200 RPM HDD against the complied model based on your asked configuration	Clause modified as below: 1 TB SATA III HDD, having minimum 5400 RPM or higher with Pre configuration 3 Partitions
51	20(page 72)	PORTS (Laptop)	Minimum 3 USB (USB 3.0), 1 HDMI, 1 headphone / microphone in / out OR combo; 1 AC power, 1 RJ- 45, 1 VGA, Media card reader. NIC should be IPv6 compliant.	Please confirm the required USB ports and version of the ports	Clause modified as under: Minimum 3 USB (out of which at least 2 must be USB 3.0), 1 HDMI, 1 headphone / microphone in / out OR combo; 1 AC power, 1 RJ45, 1 VGA, Media card reader. NIC should be IPv6 compliant.
52	18(Page 72)	Interfaces (Laptop)	Minimum 3 USB ports, out of which one should be USB 3.0.	Please confirm the required USB ports and version of the ports	Clause modified as under: Minimum 3 USB (out of which at least 2 must be USB 3.0), 1 HDMI, 1 headphone / microphone in / out OR combo; 1 AC power, 1 RJ45, 1 VGA, Media card reader. NIC should be IPv6 compliant.
53	5 (Page 71)	Chipset (Laptop)	Intel Chipset (based on the Intel processor offered by the vendor).	Bank has not asked any hardware based security in the motherboard, we request for minimum TPM 2.0 hardware based security in the motherboard.	No change in RFP clause



UCO BANK

Department of Information Technology

Request for Proposal (RFP) for Supply, Installation & Maintenance of Desktops, Laptops, Passbook Printers, LaserJet Printers, Line Printers, DMPs and Flatbed Scanners (Rate Contract).

RFP REF NO: DIT/BPR & BTD/OA/5226/2018-19 Date: 25/02/2019

Amendments, Addendums and Corrigendum

Annexure-H

Technical Specification (Desktop Type-1 & Desktop Type-2)

Clause Description	Original Clause	Modified Clause
CERTIFICATION / REGULATIONS / STANDRAD	The bidder should submit FCC / UL / RoHS / BEE / BIS / QCI / EPR / EPEAT / Energy Star 5/6 compliant certifications.	The bidder should submit FCC / UL / RoHS / BEE / BIS / QCI / EPR / EPEAT Silver / EPEAT GOLD / Energy Star 5/6 compliant certifications
FORM FACTOR	Small Form Factor (SFF)	Chassis Volume: Should be below 15 Liters
BIOS	Flash BIOS, UCO Logo to be incorporated in BIOS at OEM Factory. Further Bank Name & Logo should be Printed with tamper proof stickers on CPU, Monitor and Keyboard.	Bank Name & Logo should be Printed with tamper proof stickers on CPU, Monitor and Keyboard.

Technical Specifications (Laptop)

Clause Description	Original Clause	Modified Clause
Processor	Intel® Core™ i5-7500 Processors (min 3.00 GHz base frequency, 6 MB L3 cache) 7 th Generation or Higher.	Intel Core i5 7200U processor (min 3.00 GHz base frequency, 6 MB L3 cache) 7 th Generation or Higher
Security		Finger Print Reader is not mandatory. However systems having FPR may participate.
Keyboard Card & Touch Pad Device	OEM standard spill resistant, backlit Keyboard and Built in multi gesture touch Pad, supporting two finger scroll, pinch, rotate, flip.	OEM standard spill resistant, backlit Keyboard and Built in multi gesture touch Pad.
PORTS	Minimum 3 USB (USB 3.0), 1	Minimum 3 USB (out of which at

	HDMI, 1 headphone / microphone in / out OR combo; 1 AC power, 1 RJ45, 1 VGA, Media card reader. NIC should be IPv6 compliant.	least 2 must be USB 3.0), 1 HDMI, 1 headphone / microphone in / out OR combo; 1 AC power, 1 RJ45, 1 VGA, Media card reader. NIC should be IPv6 compliant.
BIOS	Flash BIOS, UCO Logo to be incorporated in BIOS at OEM Factory. Further Bank Name & Logo should be Printed with tamper proof stickers on CPU, Monitor and Keyboard.	Bank Name & Logo should be Printed with tamper proof stickers on Laptop body.
HDD	1 TB SATA III HDD, 7200 RPM or higher with Pre configuration 3 Partitions	1 TB SATA III HDD, having minimum 5400 RPM or higher with Pre configuration 3 Partitions
Certificate	EPEAT-Silver Certified. Preload Windows 10 professional, Preloaded Microsoft OS must be genuine. RoHS compliant for Laptop.	EPEAT Silver/ EPEAT GOLD Certified. Preload Windows 10 professional, Preloaded Microsoft OS must be genuine. RoHS compliant for Laptop.

Technical Specification (Line Printer)



Clause Description	Original Clause	Modified Clause
15 Power Consumption (a) Standby	Required specification is 8 Watts	Maximum consumption in Standby mode should be less than 15 watt

23. Payment Terms

No minimum or maximum ceiling on AMC charges shall be applicable, but it should not be zero.

8. Performance Bank Guarantee

The successful bidder shall be required to submit a Performance Bank Guarantee (**Annexure – C**) within 15 days from the date of receipt of LOI equivalent to 10 % of the Total Cost of Ownership out of which first 5% PBG of TCO shall be deposited on receipt of LOI as mentioned above. Additional 5% PBG of TCO shall be deposited by the bidder immediately after receipt of 40% of estimated quantity mentioned in their Letter of Empanelment. The issued PBG shall be valid for a period of 3 (three) years plus a claim period of 3 (three) months, indemnifying any loss to the Bank, thus PBG should be valid for a total period of 39 (thirty nine) months from the date of issuance of the Bank Guarantee.