



UCO BANK

DEPARTMENT OF INFORMATION TECHNOLOGY

Request for Proposal (RFP) for Supply, Installation & Maintenance of Laptops, Thin Clients, Line Printers, Dot Matrix Printers and Flatbed Scanners on rate contract (Re-tendering)

RFP REF NO: DIT/BPR&BTD/OA/1199/2018-19 Date: 08/06/2018

Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s), Amendments, Addendums and Corrigendum's

Sl. No.	Page No	Section/Clause No.	Description	Description of Query/ Clarification sought by the Bidder	Response from Bank
1		General		Bidder wants to know the specific product that we are looking for. As because they have entire suite of products that can be broadly categorized under Creative, Document and Experience cloud.	Kindly refer Part IV of RFP where all the items are listed.
2	61	Group-B (Main Memory)	Minimum 2 GB 1333 MHz SODIMM	4 GB DDR3(Please change to minimum 4GB for smooth running of W10 OS)	The clause stands as per RFP
3	61	Group-B (Processor)	Intel ATOM/AMD/VIA 1.5 GHz Dual or higher	Intel Celeron 2.0 GHz Quad Core (Please change to Intel/ AMD 2.0 GHz Quad Core or higher for smooth running of W10 OS)	The clause stands as per RFP

4	61	Group-B (Peripherals)	(a)USB Optical Mouse (b)104 Keys OEM USB Keyboard	Change to OEM USB Optical Mouse	Modified clause may be read as" OEM USB Optical Mouse"
5	63	Group-B (Management Software)		Management software should be from same OEM	The clause stands as per RFP
6		Top 3 OEM		OEM should be listed in Top 3 IN Thin client shipment for 2015/2016/2017 IDC report-OEM should be listed in Top 3 in Thin client shipment	The requested clause is not considered to be added in eligibility criteria.
7	57	Group-A (Processor)	Intel® Core TM i5-7500 Processors (3.00 GHz base frequency,6 MB L3 Cache) 7 th Generation or higher	Intel® Core TM i5-8250U Intel® UHD Graphics 620 (1.6 GHz, up to 3.4 GHz with Intel® Turbo Boost Technology 2.0, 6MB cache, 4 cores. This is available with all OEM's now.	The clause stands modified as: Intel® Core TM i5-7500 Processors (3.40 GHz base frequency,6 MB L3 Cache) 7 th Generation or higher
8	57	Group-A (RAM)	8 GB DDR3/4 RAM, 2400 MHz, expandable up to 16GB,2 DIMM slots out of which at least 1 should be free	8 GB DDR 4 RAM,2400 MHz, expandable up to 32 GB, 2 DIMM slots out of which at least 1 should be free	The clause stands as per RFP
9	59	Group-A (Weight)	Not exceeding 2.5 Kg.(Including Battery)	Starting weight 1.65 kg	The clause stands as per RFP

10	55	Eligibility Criteria Sl. No 4	The bidder should have posted net profit in at least one year out of the last three financial years.	The bidder should have posted net profit in last three financial years.	The clause stands as per RFP
11	56	Eligibility Criteria Sl. No 6	The bidder should have a minimum yearly turnover of Rs. 10.00 Crores to apply for Group A, Rs. 5.00 Crores for remaining groups.	The bidder should have a minimum yearly turnover of Rs. 50.00 Crores to apply for Group A, Rs. 10.00 Crores for remaining groups.	The clause stands as per RFP
12	56	Eligibility Criteria Sl. No 8	The bidder should have all India presence with Offices / Support Centers where UCO Bank is having its Zonal Offices (List of Zonal offices is given in Annexure – G) and Head Office at Kolkata to support the branches under its command. In case the bidder is not having own office at the locations as stated above and wishes to provide support services through	Bidder should have their own offices in at least 15 States/Union Territories in India and should have all India presence with Offices / Support Centers where UCO Bank is having its Zonal Offices (List of Zonal offices is given in Annexure – G) and Head Office at Kolkata to support the branches under its command. In case the bidder is not having own office at the locations as stated above and wishes to provide support services through partner/franchisee to those locations, a letter from the partner /franchisee should be enclosed	The clause stands as per RFP

			partner/franchisee to those locations, a letter from the partner /franchisee should be enclosed stating that they will be providing support services to UCO bank branches/ offices for purchase under this contract.	stating that they will be providing support services to UCO bank branches/ offices for purchase under this contract.	
13	58	Group-A (Ports)	Point 18 & 20. PORTS: Minimum 3 USB (USB 3.0)	Minimum three or more USB (2 USB 3.0, 1 no. USB 3.0 / 2.0 / C type)	The clause stands as per RFP
14	59	Group-A (BIOS)	BIOS: Flash BIOS, UCO Logo to be incorporated in BIOS at OEM Factory. Bank Name & Logo should be embossed/Printed/Pasted with tamper proof stickers on CPU/ Monitor / Keyboard.	Request for deletion of this clause	The clause stands modified as: Bank Name & Logo should be embossed/Printed/Pasted with tamper proof stickers on Laptop.
15	61	Group-B (OS Support)	OS: Windows 10 Enterprise Edition	Windows 10 Embedded OS	The clause stands as per RFP.

16	63	Group-B (Regulatory Standards)	International: IEC60950-1, 12:2005,, with CB Certificate and all National Deviations, CE Mark, BIS, Energy Star Category B, RoHS Directive- 2002/95/EC, WEEE Directive- 2002/96/EC	BIS ROHS, FCC	The clause stands as per RFP
17	66	Group-C (Warranty)	3 Years Warranty and 2 Years AMC	5 Years onsite warranty	The clause stands as per RFP
18	58	Group-A (Keyboard Card)	Backlit Keyboard	Keyboard Must be backlit	The clause stands as per RFP
19	63	Group-B	18.5" TFT LCD Colour Monitor of same OEM (Compatible with proposed Thin Clients), TCO 6.0 Certified / Energy Star	LG provides back to back authorization to IDC top 5 manufacturers or T/C to bundle LG monitor with their Thin Client. L1 support is provided by bidder and L2 support is by LG. Please allow monitor to be of reputed brand like top 5 as per IDC report.	The clause stands as per RFP
20	63	Group-B	1024 x 768 or higher,	Standard resolution is 1366X768. Please replace .	The clause stands as per RFP

21	63	Group-B	TCO 6.0 Certified	TCO 6.0 is expired. TCO 7 is the valid Certificate now. Enclosed mail from TCO organization. PFA below mail from TCO development	The clause stands modified as: TCO 6.0 Certified or higher.
22	63	Group-B	Energy Star	Energy Star is not required for bids any more. Enclosed Meity circular in this regard.	The bidder has to submit FCC/UL/RoHS/BEE/BIS/QCI/EPR /EPEAT/Energy Star 5/6 or higher compliant certification for Group A(Laptop) & Group b (Thin client)
23	67	Group-D	PARALLEL, SERIAL, USB	Parallel & USB comes as standard in these machines and Serial Port is Optional which is used in specialize applications only	The clause stands as per RFP
24	61	Group-B	104 Keys OEM USB Keyboard	Bidder likes to recommend "Mechanical USB Standard 104 Keys Keyboard with Bilingual Devnagari" in the Keyboard specification	The clause stands as per RFP
25	17	Payment Terms	10% of the order value (i.e. the residual amount) will be paid after completion of the Warranty period or on submission of Performance Bank Guarantee issued by a	Please consider removing 10% PBG for claiming 10% payment. As 10% Security deposit is being taken	The clause stands as per RFP

			PSU Bank for equivalent amount and tenure to the respective PO issuing authority (ZOs/HO). This Bank Guarantee is in addition to the 10% Security Deposit as mentioned below under point 18 (PART – II).		
26	32	Clause No 1.7	Please clarify on security forms, etc.		Security forms relates to clearance permit from transport department, Octroi etc.
27	33	Clause 1.13	The bidder(s) has to submit an undertaking (format enclosed in the Annexure – Q) along with the delivered items, signed by the officials not lower than the company secretary of the system OEM, certifying that all the Components/parts/assembly/software used in the proposed hardware like hard disk, monitor,	Please accept Director of Company	The clause stands modified as: The bidder(s) has to submit an undertaking (format enclosed in the Annexure – Q) along with the delivered items, signed by the officials not lower than the company secretary/ Director of company, certifying that all the Components/parts/assembly/s ofware used in the proposed hardware like hard disk, monitor, memory, etc. are

			memory, etc. are original/new components/parts/assembly/software and that no refurbished/duplicate/second hand components have been used or would be used.		original/new components/parts/assembly/software and that no refurbished/duplicate/second hand components have been used or would be used.
28	11	Clause No 4	The validity of Rate Contract will be up to 31.03.2019 which may be extended by the Bank on mutually agreed terms	Please consider hedge rate clause as rupee is depreciating abnormally.	The exchange rate fluctuation shall be borne by the bidder.
29	33	Clause No 4	Pre-shipment Inspection: UCO Bank, if deemed fit, will inspect any or all of the Computer items at vendor's manufacturing site before shipment to respective branches/office/locations of the Bank, to verify that the items shipped to UCO Bank are as per the technical specification specified	Please note that as laptops and thin clients will be coming from International factory, pre shipment inspection will not be possible	Bidder has to allow pre shipment inspection in India before delivery of items.

			in the Rate Contract.		
30	34	Clause No 5.1	Delivery and Installation	Please consider 6-8 weeks for delivery, installation and operationalization	The clause stands as per RFP
31	34	Clause No 5.5	The Bank reserves the right to shift the equipments to other locations in case of exigencies. In such cases the vendor has to arrange shifting of the equipments and install the same at the new location. In case of shifting of the hardware the vendor will arrange for shifting at mutually agreed shifting charges. Cost for obtaining necessary road permits and other related permits will be the responsibility of selected bidder	Please note that shifting in new GST regime will be a problem	The bidder is informed that shifting will be done in case of exigencies only. Moreover Bank will inform the bidder for shifting of items before delivery not during delivery.

Addenda/Corrigenda of Request For Proposal (RFP) for Supply, Installation & Maintenance of Laptops, Thin Clients, Line Printers, Dot Matrix Printers and Flatbed Scanners on rate contract (Re-tendering)

Last date of Technical bid submission was scheduled on 06/07/2018 at 03:00 PM	Last date of Technical bid submission is extended up to 13/07/2018 at 03:00 PM
---	--

Date: 28/06/2018

Place: Kolkata

**Deputy General Manager
DIT, BPR & BTD
Department of Information Technology
Head Office, Kolkata**

Revised PART – IV

REQUIREMENT OF ITEMS (ROI)

Estimated Quantity, Cost of RFP, EMD Amount of different Items Group-wise

Item Group	Particulars of the Items	Estimated Quantity	Cost of RFP (In Rs.) <u>(Tender Document Fee)</u>	EMD Amount (In Rs.)
A	Laptops	100	5,000	1,50,000
B	Thin Clients	500	10,000	3,00,000
C	Line Printers (500 LPM)	100	20,000	8,00,000
D	Dot Matrix Printers :			
	24 Pin 80 Column Printers	100	2,000	50,000
	24 Pin 136 Column Printers	100	2,000	50,000
E	Scanner – Flat Bed A4 Size	500	2,500	1,00,000

Note: The above requirement is based on current assessment and may vary as per the Bank's actual requirements.