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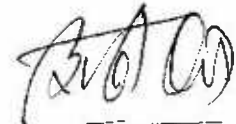
UCO BANK

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Honours your trust

**NOTICE INVITING OFFERS FOR PROVIDING CUSTOMISED
CASH VAN (CCV)**

UCO Bank, Zonal Office, Lucknow desires to invite sealed offers from reputed Suppliers/Vendors. The eligible and interested Suppliers/Vendors may collect the "Tender Document" from the following office by paying non-refundable fee of Rs. 500.00 by way of Demand Draft/Cash payable to UCO BANK, ZONAL OFFICE, LUCKNOW. The document can also be down loaded from the website (www.ucobank.com) from 30/04/2022 to 20.05.2022 and the document fee of Rs.500.00 as detailed above may be submitted along with the duly filled in document. The document submitted without the prescribed fee will be summarily rejected. The duly completed document in the prescribed format with all supporting documents shall be sealed in a cover and super scribed as 'Application for Providing Customised Cash Van (CVV)' and shall be submitted by 1500 Hrs on 20.05.2022 at the office of the Zonal Manager, UCO Bank Zonal Office, B-1/122 Vineet Khand, Gomti Nagar, Lucknow (U.P.)-226010.



Zonal Head
UCO Bank
Zonal Office, Lucknow

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REQUEST FOR PROPOSAL- No. ZOL/SEC / 2022/

DATE: 28.04.2022

Request for Proposal (RFP) from Private Security Agencies (PSAs) for hiring of customized cash van with driver, loader, armed guards at UCO Bank branches in state of Uttar Pradesh.

RFP Details:

Date of issue of RFP	30.04.2022
Last Date, Time and Place for submission of Bid	20.05.2022 up to 1500 Hrs at UCO Bank, Zonal office, Lucknow (1 st Floor, B-1/122, Vineet Khand, Gomtinagar, Lucknow U.P-226010)
Date, Time & venue of Pre-bid meeting	13.05.2022, 1130 hrs. At Zonal Office, above mentioned address.
Date, Time & Venue for opening of Technical bid (Part -I) for Preliminary Scrutiny	21.05.2022, at 1200 Hrs. at Zonal Office, above mentioned address.
Date, Time & Venue for opening of financial bid (Part -II)	Will be opened after scrutiny of technical bid.
Address for communication	As above
Tender Fee (non-refundable)	Rs. Five hundred eighty (500/-) in the form of DD in favour of UCO bank, Zonal Office, Lucknow, payable at Lucknow.
Earnest money deposit	Rs. Twelve thousand (12,000/-) in the form of DD in favour of UCO bank, Zonal Office, Lucknow, payable at Lucknow. The bidder exempted for submission of EMD need to provide irrevocable undertaking of non-judicial stamp of appropriate value.
Validity of the tender	Upto four (4) months from the date of opening of the bids.

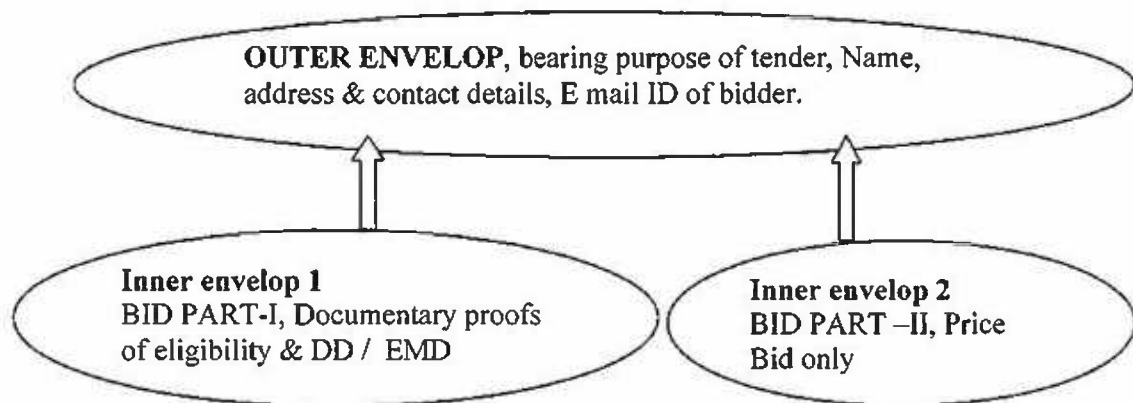
Note: In case the specified date of submission and opening of Bids is declared a holiday in Lucknow, the RFPs will be received till the specified time on next working day.

1. Scope of the work / service:-

- Hiring of a customized air-conditioned Cash Van based on Light Commercial vehicle with one Driver, Armed Guards & one loader from reputed Private Security Agency (PSA) for remittance of cash to and fro our various branches in the state of Uttar Pradesh and Currency chests / Nodal Branches located different parts of Uttar Pradesh.
- Cash van would be hired for minimum monthly usage of 3500 / 2000 Kilometers and eight (8) hours on a working day.
- Initial period of hiring would for three years and subjected to annual review of performance services of PSA.

2. Eligibility criteria for bidder:- Applicant bidder should be a Private Security Agency having eligibility as specified in Annexure- I of this RFP, only eligible bidder would be consider for empanelment and evaluation of their price bids.**3. Required specifications of customized cash van:-** The offered cash van should have basic specifications and provided with necessary equipments as specified in the Annexure- II of this RFP.**4. General Term & conditions:-** Applicant bidder should adhere to the terms and conditions elaborated in the Annexure-III of this RFP, devoid of which the candidature of bidder stand cancelled.**5. Pre-Bid Meeting:-** Pre-bid meeting would be scheduled as above at our office, interested bidder can attend it at the above venue on schedule date or can submit their queries / suggestions over E-mail zolucknow.sec@ucobank.co.in on or before date of pre-bid meeting. Meanwhile participation in pre-bid meeting is not mandatory.**6. Submission of Bids:-** Bids in sealed envelop should be submitted to the UCO Bank, Zonal Office, Lucknow, (1st Floor, B-1/122, Vineet Khand, Gomtinagar, Lucknow (U.P)-226010) on or before 1500 hrs of 18th May 2022 in the following manner.

- a) Application should be in sealed envelope, with superscription 'TENDER DOCUMENTS FOR HIRING OF CASH VAN', this outer envelope should have Part-I (technical bid) in one envelope and Part-II Financial bid in other envelop. Bank can reject the bid if financial bid documents found or any clue of it found /noticed in / with technical bid documents.
- b) **Bid Part I.** Technical bids to include documentary proofs on profile of the company, list of major existing clients, registration number and GST details, copy of Valid PSARA license, PAN, EPF, ESI registration, Registration under DGR (if applicable), contract labour act, Tender fee DD, Earnest money deposit DD/ undertaking, duly signed integrity pact on appropriate non- judicial stamp, work orders showing the last five years services provided in this field, clearance from local police / authorities, type of vehicle offered for services.
- c) **Bid Part II.** It include price bids submitted in prescribed format only, showing the Rates (excluding of GST) per month for minimum usage of customized cash van with required manpower for 3500 Kms and 2000 Kms in a calendar Month and 8 hrs in a day. Bids should be submitted in format prescribed in Annexure- IV, in case it is submitted in any other format, which create ambiguity in the evaluation, it would be treated as invalid bid & not consider for evaluation.
- d) **Packaging of tender documents**



7. Evaluation of Bids

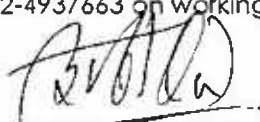
Bid Part -I Technical bid will be evaluated to ascertain the eligible bidder as per eligibility criteria for agencies providing services as per Annexure - I.

Bid of any of the bidder can be cancelled on account of non-submission of required documents, EMD, Tender fee or non fulfilment of any terms mentioned in RFP. If Bank satisfied with Part-I bid of the bidder, then only Part-II (Price) bid of that bidder will be considered for evaluation.

Bid Part-II - Price bid of only technical bid qualified/ eligible bidders will be opened for evaluation & selection of L-1 bidder. Comparative evaluation of the bids will be done on the basis of rate quoted by bidder in Annexure -IV, of Price bid. Cost of service per cash van and decision of lowest bid (L-1) would be done as formulated in annexure-IV.

Bank reserves the rights to reject any / all bids without assigning any reason thereto. Representative of the bidder can attend the bid evaluation process.

For any other queries, bidder may contact the **Security Department, Zonal Office, Lucknow** on 0522-4937663 on working days between 10 A.M. to 5 P.M.


ZONAL MANAGER

UCO BANK, ZONAL OFFICE, LUCKNOW
B-1/122, VINEET KHAND, GOMTINAGAR,
LUCKNOW (U.P)-226010

Enclosure:- Above specified Annexures - I (eligibility criteria for PSA), II (specification of customized cash van), III (general terms & conditions of RFP), IV (format for submission of price bid), V (Integrity pact to be signed with bidder on appropriate non judicial stamp).

ANNEXURE- IELIGIBILITY CRITERIA FOR BIDDER PSA FOR PROVIDING CUSTOMIZED CASH VAN (CCV)

- A Bidder providing Customized Cash Van (CCV) should be a Private Security Agency (PSA) having its registered office in Lucknow registered before date of RFP i.e. 30/04/2022.
- B i) Bidder PSA have been in the business of providing cash van services with manpower to PSB/ PSU/ RBI/ Govt. organisations for the last five years as on 30th April 2022. Proof establishing the five years of experience in the similar services. *(Submit proof with Part -I)*
 ii) PSA should provide Certificate of satisfaction that they have completed similar work from various end users mentioning No. Of CCV hired, period and amount of contract (at least from 3 PSB clients) with part-I bid. Submit copies of work order/ contracts issued by PSB/PSU/RBI/Govt. Organisations.
- C Bidder PSA should be in a position to provide tailor-made cash van fitted with collapsible grill partition, alarm system, CCTV with storage facility for 30 days, Fire extinguisher, real time GPS tracker along with driver, detailed specification of CCV shown in annexure-II. Bidder PSA should be in a position to provide armed guard(s), loader as required by the bank.
- D Bidder PSA should have valid license in its name under Private Security agency (regulation) act-2005 (PSARA) in the state of Uttar Pradesh. *(submit proof with Part -I)*
- E PSA should have a credible supervisory infrastructure and network for provision of maintenance of CCVs as also for follow up with law enforcing agencies.
- F PSA should have a Certificate of Registration with Registrar of Companies or Registrar of Firms or have a letter of proprietorship. *(submit proof with Part -I)*
- G PSA should provide the latest Income Tax Assessment Order and PAN Number.
- H PSA should provide the latest Audited Balance Sheet. PSA should have a minimum turnover of Rs. 2 Cr. per year but not less than 5 Cr. (cumulative) for last 3 years. However PSA should be in profit for all the 3 years. *(submit proof with Part -I)*.
- I PSA should provide duly signed integrity pact as per annexure- V of this RFP on appropriate non- judicial stamp. *(submit proof with Part -I)*.
- J PSA should be registered with Shops & Establishment Act and provide latest Certificate for ESI Corporation *(submit proof with Part -I)*.
- K PSA should provide the latest certificate for EPF Organisation under EPF and Misc provision Act 1952 if applicable as per criteria of number of employees held. *(submit proof with Part -I)*.
- L PSA should be registered with the Govt. under the Contract Labour Act (Regulation & Abolition) 1970 *(submit proof with Part -I)*.
- M PSA should be registered under the appropriate authority for GST. *(Submit proof with Part -I)*.
- N Due weight age shall be given if PSA is sponsored/registered with the Directorate General of Resettlement, Ministry of Defence, RK Puram, New Delhi and is a provider of services to PSBs and PSUs (submit proof with Part -I bid).
- O There should be no scope to Service Provider for further sub-contract of this job.
- P All employees, manpower to be attached with CCV should be in the registered pay roll of the service provider with all statutory obligations.
- Q The PSA shall obtain the adequate health and life Insurance policy in respect of the driver, loader & armed guard deployed with the cash van. The copy of such Insurance should be submitted to the bank by the PSA.
- R PSA should have fidelity insurance for its entire staff for an amount not less than one crore, a copy of it should be provided at the time of execution of agreement.
- S PSA should have ability to commence service within 30 days from date of placement of order.
- T Bid would be adjudged as INELIGIBLE in case the documentary proofs as required above are not provided with Part-I Bid.

CUSTOMIZED CASH VAN (CCV) SPECIFICATIONS

Customized Cash Van provided by the PSA should meet the following criteria:-

Vehicle should be the customized form of Light commercial vehicle having separate passenger and cash compartment.

1. Comprehensive Insurance of the cash van against all risk for all of the five passengers.
2. It should be roadworthy, air-conditioned and not more than 02 years old on the date of commencement / renewal of the agreement.
3. The CCV should have the compartment for storing cash, physically separated and locked from the passenger compartment unit.
4. The cash compartment should be inaccessible from outside the van unless operated internally through manual or electronic lock and cash compartment is specially reinforced with steel with only one door and grill gate.
5. The entrance of the cash compartment shall be from the rear side to ensure proper visibility, operational feasibility and CCTV surveillance.
6. All windows and wind screen should have wire mesh protection of not more than one square inch and each window mesh should have a circular port-hole of six inches diameter for use of weapons.
7. Alarm system with GSM based auto-dialer & motorised siren should be provided with activation points near guard, driver and rear cabin.
8. Cash cabin should have provisions to lock at least 7 or 8 boxes with floor of CCV through secured chains.
9. Cash van should have a fire extinguisher and a first aid box.
10. Cash van should be provided with a functional cellular / mobile phone connection.
11. There should be a secure partition between driver's cabin and cash box area.
12. Vehicle should contain adequate fuel and be available at minimum notice as per timings laid down by the bank.
13. The cash van should have anti theft / burglary central locking system for side and rear doors (as in case of cars).
14. All essential features of an efficient vehicle requiring minimum maintenance and providing maximum driving and riding comfort.
15. Should conform to local laws stipulated by transport department and other government bodies as well as pollution norms.
16. Cash Van should have GPS (Global positioning System) with ignition immobilization facility, geo fencing, and additional indication of the nearest Police station in the corridor for emergency.
17. Cash van should have CCTV with at least 5 days backup and three cameras installed in front, rear and inside of cash cabin.
18. CCV shall have tubeless tyres, ground clearance not less than 190 mm, with engine capacity not less than 2200 CC and can accommodate at least five passengers.

General Terms & Conditions of the RFP and proposed contract

1. **Antecedent check of personnel attached with cash van:-** Personnel employed /engaged by the PSA should have undergone proper 1) antecedent check, 2) Police clearance certificate from his local police station, 3) residence verification for last three years by PSA itself, 4) previous employer check through own resources of PSA, 5) Adhaar verification of each of the personnel through biometric imprints from Unique Identification Authority of India, 6) Credit history check of each of the personnel should be done by PSA to ensure that wilful credit defaulters are not appointed or engaged for cash transportation activities, 7) PSA should obtain a fidelity insurance in respect of every personnel engaged for cash transportation.
2. **Training & certification of personnel:-** Every personnel engaged in cash transportation activity should be imparted with refresher training once in every two years and certified for operational safety in respect of the duty / job allotted to them.
3. **Cancellation of Bid / Tender process:-** Bank reserves right to cancel the Tender process or Bid of any bidder without assigning any reason thereof at any time. Bank can cancel bid of any of the bidder in following circumstances
 - a) Bid received after scheduled last date & time.
 - b) Bid documents not received as prescribed in point no. 6 (submission of bids) of RFP (part I / part II of bids).
 - c) Financial bid is not in prescribed format / create ambiguity in ascertaining the rates offered by the bidder.
 - d) Earnest Money in prescribed form or undertaking on non-judicial stamp (if applicable) not submitted with bid documents Part-I.
 - e) Tender fee (non-refundable) not submitted with Part-I bid documents. In case PSA is exempted for submission of Tender fee by govt. guidelines, PSA need to provide documentary proofs for their exemption for submission of tender fee.
 - f) Required documents as prescribed in Annexure - I & specified against bid part- I , not submitted with part -I of Bid documents.
 - g) If bidder not complied on the any other terms mentioned in this RFP.
4. **Evaluation of Bids**

Part -I Technical bid will be evaluated to ascertain the eligible bidder as per eligibility criteria for agencies providing services as per Annexure - I.

Bid of any of the bidder can be cancelled on account of non-submission of required documents or non- fulfilment of any terms mentioned in RFP.

Part-II - Price bid of only technical bid qualified/ eligible bidders will be opened for evaluation & selection of L-1 bidder. Comparative evaluation of the bids will be done on the basis of rate quoted by bidder in Annexure -IV, of Price bid. Cost of service per cash van and decision of lowest bid (L-1) would be done as formulated in annexure-IV. Representative of the bidder can attend the bid evaluation process.
5. **Allotment of work/ services**

Work would be allotted to lowest one (L-1) bidder & Bank reserve the right to negotiate with lowest one (L-1) bidder.
6. **Period of the Work/ contract.**

Work would be allotted to selective bidder for two years, subjected to annual review of performance. No escalation in rates of services/ contract will be permitted during the period of agreement. Work / contract can be terminated at any time without assigning any reason by Bank on **30 DAYS** notice.
7. **Earnest Money deposit**

Bidder should submit EMD of Rs. 12000/- (Twelve thousand) in the form of Demand Draft in the name of UCO Bank Zonal Office, Lucknow Payable at Lucknow with Part-I bid documents.

EMD of the selected bidder will be held till commencement of services and submission of Performance security by him, EMD of rest of the bidders will be returned after completion of tender process.

EMD of the selected bidder can be forfeited in following case.

 - PSA fails to commence the services of cash vans in 30 days of issuance of work order as per terms of RFP.
 - Revocation of the tender or increasing the rates after opening of the tender and before expiry of the validity of tender.
 - Refusal of the PSA to execute the agreement or not complying with the contractual terms & conditions after awarding of the contract.

8. Performance security deposit

Interest free Performance security deposit / performance bank guarantee equivalent to one month charges per cash van should be provided at the time of execution of agreement.

Performance security can be forfeited in case bidder fails to comply on any of terms mentioned in RFP & agreement for services or information provided by them in tender documents emerges as false at any point of time during period of agreement. Or in any event as mentioned in below mentioned point 9, 10, 11 & 12 of this RFP.

9. Standard of services & conduct of PSA engaged personnel during the period of contract and terms of penalties for defaults.

- a) In case at any point of time during the agreement period, it has been observed by linked branch officials / security officer that the standard of services provided is not of the level as expected for secure & safe transportation of bank's assets, then bank can impose penalty equivalent to Rs. 1000/- per instance or terminate the agreement with forfeiture of Performance security deposit.
- b) If linked branch official / security officer at any point of time during duty hours observe that PSA engaged staff is not obeying timing /schedule , not in prescribed uniform , gunman not having their weapon with them in functional condition, holding gun with invalid gun license, misbehave by PSA engaged staff with bank official, in that case bank can deny for taking services of that particular staff with cash van, PSA has to arrange his reliever on urgent basis, in addition to this bank can impose penalty of Rs. 1000/- for each instance of such default.
- c) In case at any day PSA fails to provide CCV, driver or any engaged staff, the bank will remit the cash under own arrangement or not able to remit cash, double the pro rata charges (One day charges = monthly charges / 24 days) will be debited from PSA's bill of that month.
- d) In case at any day PSA engaged manpower with CCV(loader, Armed guard) absent from duty and PSA not provided their substitute on scheduled time and bank move the CCV with their own manpower in place of absent person , a penalty of Rs. 1000/- per absent person per day would be deducted from that month billing amount.
- e) In case the standards / specifications of CCV depreciate below the level as expected as per annexure-II, then penalty of Rs. 1000/- can be imposed on PSA for each day delay in removing such depreciations/ defaults/ making/ replacing CCV as per standards prescribed in annexure - II .

Penalties on the above mentioned defaults would be debited from that month's charges.

10. The PSA shall ensure that:-

- a) The CCV shall be placed at the time and place appointed by the bank fully equipped as per specification enumerated in Annexure-II of RFP and fit to perform duties. Timings and place will be laid down in the work order.
- b) The driver, loader & guard of the CCV will be properly verified by the local police. They should carry tamper proof photo identity cards issued by the PSA and wear prescribed uniform. A copy of the police verification report will be provided to the bank in respect of all staff provided by the PSA.
- c) At no point of time during the prescribed duty hours, PSA staff will leave their place of duty. The PSA shall arrange to send a relief/substitute wherever the regular driver / guard/ loader is (are) absent or on leave. The relief / substitute shall also be a person duly verified by the police.
- d) The PSA shall provide a "Checking Register" with each CCV site for the purpose of checking carried out by the PSA and Bank.

11. The PSA shall

- a) Maintain up-to-date record of driver / guard/ loader as per Shops & Establishment Act and will discharge all obligations under various Labour Laws viz. EPF Act, ESI Act, Gratuity, Bonus Act, Workmen's Compensation Act, Contract Labour (Regulation & Abolition Act) etc. or under any other State/Union Legislation in respect of driver/guard/loader engaged by the PSA.
- b) Take full responsibility of all acts of commission and/or omissions by their driver/guard/ loader or any injury or mishap caused during the course of transport or during rendering the service and will meet all liabilities arising out of such situations.
- c) Change the driver/guard/ loader immediately on instructions from the bank if the performance of a particular driver/guard/loader is not acceptable or found physically/medically unfit and decision of the bank shall be final in this regard.

- d) Be absolutely responsible for the payment of salary, all other statutory obligations for driver/guard/loader (or their dependents), on account of salary/wages, bonus, arrears, employment/ termination benefit compensation as per applicable minimum wages of Central sphere or other claim whatsoever under Workmen's Compensation Act or any other law and the bank has no connection in relation to such matters.
- e) As principal employer bank will deduct the amount from the payment of PSA, if any dispute arise regarding payment of wages etc. as per contract labour act, 1970 & Industrial dispute act, 1947.
- f) In case of any mishap/injury sustained by the driver/guard/ loader of whatsoever nature (Minor /major / fatal including death during the course of their duty) the responsibility of granting compensation, if any, on that count will be that of the PSA and not of the bank.
- g) If for any reason, compensations, costs etc., are paid by the bank, the same shall be reimbursed by the PSA to bank without any demur, with interest at the rate 15% p a.
- h) In the event of theft, robbery, dacoity or pilferage of the Bank's property or materials, the PSA shall actively assist the bank for the investigation of the case and if negligence/collusion of driver / guard / loader is established, such loss due to theft etc. is to be made good by the PSA. PSA agrees to indemnify such loss, irrespective of the fact that such risk might have been insured.
- i) In case of any property loss/injury to any one of bank's staff due to negligence of the PSA driver/guard/ loader or due to dereliction of duty or in- attentiveness or negligence of the driver/guard/loader, all liabilities arising out of such incident will be fully met by the PSA. PSA agrees to indemnify the loss.
- j) Furnish the names and permanent and local addresses of the driver, loader and security guard being posted for the above purpose from time to time along with their latest photographs, thumb impression and signatures.
- k) Furnish the proof of having paid the wages, provident fund contributions and other legal liabilities to the driver, loader and security guard engaged by them as per applicable minimum wages of Central sphere , within one week of the disbursement of wages to them. If proof is not tendered, the bank may not reimburse the payment due to the PSA.

12. The PSA's Indemnity and Assurance

- a) The PSA hereby expressly agrees to indemnify the Bank and keep the Bank indemnified against all loss, liability or obligation arising out of its conduct or that of any of the personnel including its owner(s), director(s), partner(s), employee(s) and representative(s) in connection with the service.
- b) The PSA further agrees to provide an interest free Security Deposit equivalent to one month's charges per cash van. Their deposit shall be returned on termination of the contract.
- c) The PSA shall take and service the policy of fidelity insurance in respect of driver, loader and guard provided and comprehensive / 3rd party insurance for CCV at its own cost and furnish a copy to the Bank.

13. Contract can be terminated in the event of :

- a) Any of the PSA representations and undertakings being or becoming incorrect or untrue.
- b) Breach by the PSA to observe any of the terms and conditions contained herein or under any of the letters of request and authorization issued by the Bank in pursuance hereof or under any other agreement entered by the PSA or any of its personnel (including its owner(s), director(s), partner(s), employee(s) and representative(s) and Insolvency or bankruptcy of the PSA or any of its personnel including its owner(s), director(s), partner(s), employee(s) and representative(s).
- c) Bank can terminate the contract at any point of time by giving 30 days notice to PSA on their registered address. No compensation would be paid by bank to PSA for such termination of contract.
- d) If PSA fails to maintain the standard of services or fails to render the services as per terms of RFP & proposed agreement.
- e) If at any point of time the regulatory authority (RBI), Govt. Of India , Hon'ble court issue any directions regarding cash transportation activities, which contradict with terms of our existing contract.

14. The PSA shall not assign the rights or obligations hereunder, unless permitted by the Bank.

15. The Bank may assign its rights and obligations hereunder in its sole discretion.

If termination in contract done on account of default from the side of PSA in complying the terms of RFP & agreement, the performance security stand forfeited.

DECLARATION

The information provided by the vendors in response to this Request for Proposal (RFP) will become the property of the Bank and will not be returned. The Bank reserves the right to amend, rescind or reissue this RFP. The Bank also reserves its right to accept or reject any or all the responses to this RFP without assigning any reason whatsoever without cost or compensation therefore. The Bank will evaluate the proposals by following such methods, criteria and rationale which, in its opinion, are in the best interest of Bank.

DISCLAIMER

While the document has been prepared in good faith, no representation or warranty, expressed or implied, is or will be made, and no responsibility or liability will be accepted by UCO Bank or any of its employees, in relation to the accuracy or completeness of this document and any liability thereof expressly disclaimed. The RFP is not an offer by UCO Bank, but an invitation for bidder's response. No contractual obligation on behalf of UCO Bank, whatsoever, shall arise from the offer process unless and until a formal contract is signed and executed by duly authorized officials of UCO Bank and the bidder.

Annexure -IV

FORMAT FOR SUBMISSION OF PRICE BID (No other format for submission of bids is acceptable)

Bids for hiring of customized cash van (CCV) in state of Uttar Pradesh.

S. N.	Aspects of Service	Monthly usage in Kms	Code for aspects of services	Quoted Rates for each aspect (INR) excluding GST
1	Air conditioned Cash van with 01 driver, 01 Armed guard & 01 loader.	2000 Kms	A	
2	Air conditioned Cash van with 01 driver, 02 Armed guards & 01 loader	2000 Kms	B	
3	Air conditioned Cash van with 01 driver, 01 Armed guard & 01 loader	3500 Kms	C	
4	Air conditioned Cash van with 01 driver, 02 Armed guard & 01 loader	3500 Kms	D	
5	Extra running kilometre charges beyond 2000Kms/3500Kms. > Rs./Km		E	
6	Charges for extra working hours beyond 8 hrs in a day per person. > Rs. per hour		F	
7	Charges for Night halt at other place than Station Branch. >Rs. per night per person		G	

Note:-Decision of lowest bid would be made on collective evaluation of the rates quoted by bidders against service aspect code A, B, C, D, E & F of services serial no. 1 to 6. While rate quoted for service aspect- G of serial no. 7 would be negotiable and not consider for comparative evaluation.

Factors for comparative evaluation of the bids for finding the cost of service per cash van & lowest bid would be as follows:-

SINGLE unit charges for Air conditioned Cash van with 01 driver, 01/02 Armed guard & 01 loader for 2000/3500 kms and 8 hours daily usage(service code-A to D) plus HUNDRED units of charges for extra kilometre running beyond 2000/3500 kms (service code-E) plus THREE unit of charges quoted for extra working hour per person (service code-F).

Numerical elaboration:- Cost of services per cash van = 1A+1B+1C+1D+ 100E+ 3F

(Signature & Seal of the bidder)

Name of the bidder

INTEGRITY PACT**(On appropriate non-judicial stamp)**

UCO Bank, a body corporate, constituted under the Banking Companies (Acquisition & Transfer of Undertakings) Act, 1970 as amended from time to time having its Head Office at 10 Biplabi Trailokya Maharaj Sarani, Kolkata-700001 and one of its Zonal Office, 1st Floor, B-1/122, Vineet Khand, Gomtinagar, Lucknow, U.P-226010, India hereinafter referred called "Bank" of the "ONE PART"

And

M/S(Name and address of the vendor company) (herein after called "The PSA" which expression shall unless excluded by or repugnant to the subject or context be deemed to mean and include its heirs, administrators, executors, representatives and assignees of successors in office) of the "OTHER PART"

Preamble

The Bank intends to award, under laid down organizational procedures, contract/s for hiring of customized cash vans. The Bank values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/transparency in its relation with its "The PSA"

In order to achieve these goals, the Bank will appoint an independent External Monitor (IEM), who will monitor the tender process and the execution of the contract for compliance with the principles mentioned above.

Section 1 – Commitments of the Bank.

1. The Bank commits itself to take all measures necessary to prevent corruption and to observe the following principles:-

- a. No employee of the Bank, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.
- b. The Bank will during the tender process treat all Bidder(s) with equity and reason. The Bank will in particular, before and during the tender process, provide to all Bidders (s) the same information and will not provide to any Bidders (s) confidential/additional information through which the Bidder(s) could obtain an advantage in relation to the process or the contract execution.
- c. The Bank will exclude from the process all known prejudiced persons.
2. If the Bank obtains information on the conduct of any of its employees which is criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Bank will inform the Chief Vigilance Office and in addition can initiate disciplinary actions.

Sections 2 – Commitments of the Bidder (s)/Contractor(s)

1. The bidder(s) /contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the tender process and during the contract execution.

- a. The Bidder(s) contractor(s) will not directly or through any other persons of firm, offer promise or give to any of the Bank's employees involved in the tender process of the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to in order to obtain in exchange any advantage or during the execution of the contract.
- b. The Bidder(s) /Contractor(s) will not enter with other Bidders into any undisclosed agreement of understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.
- c. The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act, further the Bidder(s) / contractors will not use improperly for purposes of competition or personal gain, or pass on to others, any information or document provided by the Bank as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.
- d. The Bidder(s) / Contractor (s) of foreign origin shall disclose the name and address of the Agent/representatives in India, if any. Similarly the bidder(s)/contractor(s) of Indian Nationality shall furnish the name and address of the foreign Banks, if any. Further details as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers" shall be disclosed by the Bidder(s)/Contractor(s). Further, as mentioned in the Guidelines all the payments made to the Indian agent/representative have to be in Indian Rupees only.

e. The Bidder(s)/Contractor(s) will when presenting his bid, disclose any and all payments he has made is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.

2. The Bidder (s) /Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3: Disqualification from tender process and exclusion from future contracts

If the Bidder(s)/Contractor(s), before award or during execution has committed transgression through a violation of Section 2, above or in any other form such as to put his reliability or credibility in question, the Bank is entitled to disqualify the Bidder (s)/Contractor(s) from the tender process or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings".

Section 4 : Compensation for Damages

If the Bank has disqualified the Bidder(s) from the tender process prior to the award according to Section 3, the Bank is entitled to demand and recover the damages equivalent to Earnest Money Deposit/Bid Security.

If the Bank has terminated the contract according to Section 3, or if the Bank is entitled to terminate the contract according to Section 3, the Bank shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value of the amount equivalent to Performance Bank Guarantee.

Section 5 : Previous Transgression

The Bidder declares that no previous transgressions occurred in the last three years with any other company in any country conforming to the anti corruption approach or with any other public sector enterprise in India that could justify his exclusion from the tender process.

If the bidder makes incorrect statement on this subject he can be disqualified from the tender process and action can be taken as per the procedure mentioned in "Guidelines on Banning of business dealings".

Section 6 : Equal treatment of all Bidders/Contractors.

The Bidder (s)/Contractor(s) undertake(s) to a commitment in conformity with this Integrity Pact, and to submit it to the Bank before contract signing.

The Bank will enter into agreements with identical conditions as this one with all bidders & contractors

The Bank will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

Section 7 : Criminal charges against violation Bidder(s)/Contractor(s).

If the Bank obtains knowledge of conduct of a Bidder, Contractor or of an employee or a representative or an associate of a Bidder, Contractor which constitutes corruption, or if the Bank has substantive suspicion in this regard, the Bank will inform the same to the Chief Vigilance Officer.

Section 8 : Independent External Monitor/Monitors

The Bank appoints competent and credible Independent External Monitor for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.

The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the Chairman & Managing Director, UCO Bank.

The Bidder(s)/Contractor (S) accept that the Monitor has the right to access without restriction to all project documentation of the Bank including that provided by the Contractor.

The Contractor will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to subcontractors. The Monitor is under contractual obligation to treat the information and documents of the Bidder (s)/Contractor(s)/Subcontractor(s) with confidentiality. The Bank will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Bank and the Contractor. The parties offer to the Monitor the option to participate in such meetings.

As soon as the Monitor notices, or believes to notice, a violation of this agreement he will so inform the Management of the Bank and request the Management to discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act, in a specific manner refrain from action or tolerate action.

The Monitor will submit a written report to the Chairman & Managing Director, UCO Bank within 8 to 10 weeks from the date of reference or intimation to him by the Bank and should an occasion arise, submit proposals for correction of problematic situations.

Monitor shall be entitled to compensation on the same terms as being extended to / provided to Independent Directors on the UCO Bank.

If the Monitor has reported to the Chairman & Managing Director, UCO Bank a substantiated suspicion of an offence under relevant IPC/PC Act, and the Chairman & Managing Director, UCO Bank has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.

The word "Monitor" would include both singular and plural.

Section 9 – Pact Duration.

This pact begins when both parties have legally signed it, if expires for the contractor 10 months after the last payment under the contract, and for all other Bidders & Months — the contract has been awarded.

If any claim is made lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by Chairman and Managing Director, UCO Bank.

Section 10 – Other provisions

This agreement is subject to Indian Law, Place of performance and jurisdiction is the Registered Office of the Bank i.e. Lucknow/ Kanpur/ Ayodhya/Varanasi/Meerut.

Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.

If the Contractor is partnership or a consortium, this agreement must be signed by all partners or consortium members.

Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

(For & on behalf of the Bank)
(Office Seal)
Place _____
Date _____
Witness: (Name & Address)

(For & On behalf of Bidder/Contractor)
(Office Seal)
Place _____
Date _____
Witness: (Name & Address)

PERFORMANCE BANK GUARANTEE

(To be stamped in accordance with the stamp act)

1. In consideration of UCO BANK, a body corporate constituted under the Banking Companies (Acquisition & Transfer of Undertaking) Act, 1970, having its head office at 10 BIPLABI TRILOKYA MAHARAJ SARANI (BRABOURNE ROAD), Kolkata-700001 and one of its Currency Chest/Branch, _____ (hereinafter called ("UCO BANK") having agreed to exempt M/s _____

Company incorporated under the Companies Act, 1956 having its registered office at _____, India (hereinafter called "PSA") from the demand, under the terms and conditions of UCO BANK's work order for Hiring of customized cash van with manpower for Cash remittance at UCO Bank currency chest/Branch _____, bearing no. _____ dated _____ issued to the PSA and an Agreement dated _____ made between UCO BANK, _____ branch and the PSA for a period of _____ years w.e.f. _____, upto & inclusive of _____, (hereinafter called "the said Agreement"), of security deposit for the due fulfilment by the said PSA of the Terms and conditions contained in the said Agreement, on production of a Bank Guarantee for Rs. _____/- (Rupees _____ Only).

We, _____ [indicate the name of the bank ISSUING THE BANK GUARANTEE] (hereinafter referred to as "the Bank") at the request of _____ [PSA] do hereby undertake to pay to UCO BANK an amount not exceeding Rs. _____ against any loss or damage caused to or suffered or would be caused to or suffered by UCO BANK by reason of any breach by the said PSA of any of the terms or conditions contained in the said Agreement.

2. We _____ [indicate the name of the bank ISSUING THE BANK GUARANTEE] do hereby undertake to pay the amounts due and payable under this guarantee without any demur, merely on a demand from UCO BANK stating that the amount claimed is due by way of loss or damage caused to or breach by the said PSA of any of the terms or conditions contained in the said Agreement or by reason of the PSA's failure to perform the said Agreement. Any such demand made on the Bank shall be conclusive as regards the amount due and payable by the Bank under this guarantee. However, our liability under this guarantee shall be restricted to an amount not exceeding Rupees _____ Only.

3. We undertake to pay to UCO BANK any money so demanded notwithstanding any dispute or disputes raised by the PSA in any suit or proceeding pending before any court or Tribunal relating thereto our liability under this present being absolute and unequivocal.

The payment as made by us under this bond shall be a valid discharge of our liability for payment there under and the PSA for payment there under and the PSA shall have no claim against us for making such payment.

4. We, _____ [indicate the name of the bank ISSUING THE BANK GUARANTEE] further agree that the guarantee herein contained shall remain in full force and effect during the period that would be taken for the performance of the said Agreement and that it shall continue to be enforceable till all the dues of UCO BANK under or by virtue of the said Agreement have been fully paid and its claims satisfied or discharged or till UCO BANK certifies that the terms and conditions of the said Agreement have been fully and properly carried out by the said PSA and accordingly discharged this guarantee. Unless a demand or claim under this guarantee is made on us in writing on or before _____, we shall be discharged from all liabilities under this guarantee thereafter.

5. We _____ [indicate the name of bank ISSUING THE BANK GUARANTEE] further agree with UCO BANK that UCO BANK shall have the fullest liberty without our consent and without affecting in any manner our obligations hereunder to vary any of the terms and conditions of the said Agreement or to extend time of performance by the said PSA from time or to postpone for any time, or from time to time any of the powers exercisable by UCO BANK against the said PSA and to forebear or enforce any of the terms

and conditions relating to the said agreement and we shall not be relieved from our liability by reason of any variation, or extension being granted to the said PSA or for any forbearance, act or omission on the part of UCO BANK of any indulgence by UCO BANK to the said PSA or by any such matter or thing whatsoever which under the law relating to sureties would, but for this provision, have effect of so relieving us.

6. This guarantee will not be discharged due to the change in the constitution of the Bank or the PSA.

7. We, [indicate the name of Bank ISSUING THE BANK GUARANTEE] lastly undertake not to revoke this guarantee during its currency except with the previous consent of UCO BANK in writing.

Notwithstanding anything contained herein:

i) Our liability under this Bank Guarantee shall not exceed Rs. _____ (Rupees _____ only).

ii) This Bank Guarantee shall be valid upto _____ and

iii) We are liable to pay the guaranteed amount or any part thereof under this Bank Guarantee only and only if you serve upon us a written claim or demand on or before _____ date of expiry of guarantee including claim period).

8. Dated the day of for..... [Indicate the name of Bank]

Yours' faithfully,

For and on behalf of

_____ Bank Authorized Official

AGREEMENT FOR HIRING OF ONE CUSTOMISED CASH VAN
(To be stamped with twice the duty of an Agreement (Agreement + Indemnity))

This agreement is made at _____ on the _____ day of _____.

BETWEEN

UCO Bank, a body Corporate constituted under the Banking Companies (Acquisition & Transfer of Undertakings) Act, 1970, having its Head Office at 10, BTM Sarani (Brabourne Road), Kolkata-700001 and inter-alia, Branch Office, Karnal at Durga Mandir complex, near bus stand, old GT Road Karnal (here in after called the "Bank" which term shall, wherever the context so permits, mean and include its successors and assigns) of the First Part;

AND

M/s _____, a Private Company / Private Security Agency (PSA) having its Office at _____ (Hereinafter referred to as the "PSA" which expression shall, wherever the context so permits, mean and include its successors and assigns) of the Second Part;

Whereas

- a) The Bank is engaged in the business of banking and is desirous of strengthening its cash remittance services between its various Branch Offices, Currency Chest(s) as well as its clients;
- b) The PSA is engaged and experienced in the business of assisting Banks and others in such cash remittance and wishes to offer its services to the Bank.

IT IS NOW AGREED BETWEEN THE PARTIES HERETO AS FOLLOWS:

1. Period of the Agreement

This agreement shall come into effect from _____ and continue to be in Force for a period of _____ years up to and inclusive of _____ or its sooner determination in terms hereof.

2. The service

The PSA agrees to provide to the Bank one Customised Cash Van (CCV) with one driver, one loader and _____ armed guard for cash remittance as may be requested and authorized by the Bank to PSA from time to time in the manner and on the terms and conditions hereinafter set out and the Bank agrees, on the basis of the representations and undertakings made by the PSA as stated hereinafter, to avail the service from the PSA. The service of cash vans will be provided for 8 hours on Bank's working day. The usage of vehicle will be for minimum _____ Kms (_____) Kilometers per month on daily cumulative basis. Services provided in excess of these limits will be charged extra as per rates agreed between the Bank and PSA.

3. The PSA's representations, Undertakings and Covenants:

4. The PSA represents that it will comply with all legal requirements and obtain such licences, approvals and consents, if any, prescribed/required under any law/rules/regulations, and keep them valid.
5. The PSA represents that it is adequately equipped, in terms of infrastructure, manpower and expertise to provide the Service and undertakes to provide the service all the time during the period of this agreement.
6. The PSA agrees that the personnel including its owner(s), director(s), partner(s) employee(s) engaged by the PSA in relation to the Service will be the sole responsibility of the PSA as to their costs and consequences arising out of their engagement or conduct. It is understood that the Bank shall not be liable to pay any remuneration or compensation to the PSA or any of the personnel (including its owner(s), director(s), partner(s), employee(s) and any representative(s) engaged by the PSA in relation to the service except the fee payable to the PSA.

7. The PSA shall ensure that:-

- I. The CCVs shall be placed at the time and place appointed by the Bank fully equipped as per specification enumerated in Annexure-II of RFP and fit to perform duties. Timings and place as laid down in the approval letter/ work order.
- II. The driver of the CCV, loader and the guard will be properly verified by the local police. They should carry tamper proof photo identity cards issued by the PSA and wear prescribed uniform. A copy of the police verification report will be provided to the bank in respect of all manpower provided by the PSA.
- III. At no point of time during the prescribed duty hours, driver, loader and guard will leave their place of duty. The PSA shall arrange to send a relief/substitute wherever the regular driver / guard / loader is (are) absent or on leave. The relief / substitute shall also be a person duly verified by the police.
- IV. The PSA shall provide a "Checking Register" with each CCV site for the purpose of checking carried out by the PSA and Bank authorities.

8. The PSA shall

- i. Maintain up-to-date record of all manpower as per Shops & Establishment Act and will discharge all obligations under various Labour Laws viz. EPF Act, ESI Act, Gratuity, Bonus Act, Workmen's Compensation Act, Contract Labour (Regulation & Abolition Act) etc. or under any other State/Union Legislation in respect of driver/ loader /guard engaged by the PSA.
- ii. Take full responsibility of all acts of commission and/or omissions by their driver/ loader / guard or any injury or mishap caused during the course of transport or during rendering the service and will meet all liabilities arising out of such situations.
- iii. Change the driver/loader/guard immediately on instructions from the Bank if the performance of a particular driver/loader/guard is not acceptable or found physically/medically unfit and decision of the Bank shall be final in this regard.
- iv. Be absolutely responsible for the payment of salary, all other statutory obligations for driver/loader/guard (or their dependents), on account of salary/wages, bonus, arrears, employment/ termination benefit compensation as per minimum wages of Central sphere or other claim whatsoever under Workmen's Compensation Act or any other law and the First Party has no connection in relation to such matters.
- v. As principal employer bank will deduct the amount from the payment of PSA, if any dispute arise regarding payment of wages etc. as per contract labour act, 1970 & industrial dispute act, 1947

- vi. In case of any mishap/injury sustained by the driver/loader/guard of whatsoever nature (Minor/major/fatal including death during the course of their duty) the responsibility of granting compensation, if any, on that count will be that of the PSA and not of the Bank.
- vii. If for any reason, compensations, costs etc., are paid by the Bank, the same shall be reimbursed by the PSA to Bank without any demur, with interest at the rate 15% p a.
- viii. In the event of theft, robbery, dacoity or pilferage of the Bank's property or materials, the PSA shall actively assist the Bank for the investigation of the case and if negligence/collusion of driver/loader/guard is established, such loss due to theft etc. is to be made good by the PSA. PSA agrees to indemnify such loss, irrespective of the fact that such risk might have been insured.
- ix. In case of any property loss/injury to any one of Bank staff due to negligence of the PSA driver/loader/guard or due to dereliction of duty or in- attentiveness or negligence of the driver/loader/guard, all liabilities arising out of such incident will be fully met by the PSA. PSA agrees to indemnify the loss.
- x. Furnish the names and permanent and local addresses of the driver/loader/guard being posted for the above purpose from time to time along with their latest photographs, thumb impression and signatures.
- xi. Furnish the proof of having paid the wages, provident fund contributions and other legal liabilities to the driver/loader/guard engaged by them as per minimum wages of Central sphere , within one week of the disbursement of wages to them. If proof is not tendered, the First Party may not reimburse the payment due to the PSA.

9. CCV Provided by the PSA should meet the following criteria:

Vehicle should be the customized form of air-conditioned Light commercial vehicle having separate passengers and cash compartments.

- I. Comprehensive Insurance of the cash van against all risk for all of the five passengers
- II. It should be roadworthy and not more than 02 years old on the date of commencement / at any time during currency of the agreement/ renewal of the agreement.
- III. The CCV should have the compartment for storing cash, physically separated and locked from the passenger compartment unit.
- IV. The cash compartment should be inaccessible from outside the van unless operated internally through manual or electronic lock and cash compartment is specially reinforced with steel with only one door and grill gate.
- V. The entrance of the cash compartment shall be from the rear side to ensure proper visibility, operational feasibility and CCTV surveillance.
- VI. All windows and wind screen should have wire mesh protection of not more than one square inch and each window mesh should have a circular port-hole of six inches diameter for use of weapons.
- VII. Alarm system with GSM based auto-dialer & motorised siren should be provided with activation points near guard, driver and rear cabin.
- VIII. Cash cabin should have provisions to lock at least 7 or 8 boxes with floor of CCV through secured chains.
- IX. Cash van should have a fire extinguisher and a first aid box.
- X. Cash van should be provided with a functional cellular / mobile phone connection.
- XI. There should be a secure partition between driver's cabin and cash box area.
- XII. Vehicle should contain adequate fuel and be available at minimum notice as per timings laid down by the bank.
- XIII. The cash van should have anti theft / burglary central locking system for side and rear doors (as in case of cars).
- XIV. All essential features of an efficient vehicle requiring minimum maintenance and providing maximum driving and riding comfort.
- XV. Should conform to local laws stipulated by transport department and other government bodies as well as pollution norms.
- XVI. Cash Van should have GPS (Global positioning System) with ignition immobilization facility, geo fencing, and additional indication of the nearest Police station in the corridor for emergency.

- XVII. Cash van should have CCTV with at least 5 days backup and three cameras installed in front, rear and inside of cash cabin.
- XVIII. CCV shall have tubeless tyres, ground clearance not less than 190 mm with engine capacity not less than 2200 CC and can accommodate at least five passengers.

10. Relationship

It is agreed and understood by the parties that neither the PSA nor any employee of the personnel engaged by the PSA for the purpose of the service (including its owner(s), director(s), partner(s), employee(s) and representative(s)) shall have employee employer relationship with the Bank.

11. The PSA's Indemnity and Assurance

11.1 The PSA hereby expressly agrees to indemnify the Bank and keep the Bank indemnified against all loss, liability or obligation arising out of its conduct or that of any of the personnel including its owner(s), director(s), partner(s), employee(s) and representative(s) in connection with the service and this agreement.

11.2 The PSA further agrees to provide an interest free Security Deposit/ Performance bank guarantee equivalent to one month's charges of cash van. Their deposit shall be returned on termination of this agreement.

11.3 The PSA shall take and service the policy of fidelity insurance in respect of driver, loader and guard provided and comprehensive / 3rd party insurance for CCV as its own cost and furnish a copy to the Bank.

12. In case on any day/during any period the PSA fails to provide CCV or the guard, the bank will remit the cash under own arrangements, and double the pro rata charges will be debited from PSA's bill every month.

13. The Bank's Covenants

- 13.1) The Bank shall in consideration of the services, pay to the PSA charges through Managers Cheque/ NEFT on monthly basis as indicated below.

- i. Type of Vehicle – Air conditioned Customized cash van based on Light Commercial vehicle.
- ii. Number of vehicle(s) (1) ONE
- iii. Kilo-Meterage to be covered per month- _____ (_____) Kilometres

- 13.2) Charges to be paid would be Rs. _____ (_____) per month up to usage of CCV for _____ Kilometres in a calendar month & 8 duty hours per day for manpower. Additional charges will be @ Rs. _____ (Rupees _____) per KM. Additional charges for duty hours beyond eight (8) hours per day would be Rs. _____ (_____) for Driver, Rs. _____ (_____) for Armed guard & Rs. _____ (_____) for loader per hour. Charges for Night halt at the centre other than _____ would be _____. In case of night halts at other station, extra working hours (overtime) charges as specify above would not be payable. Charges for above services would not be escalated during the period of contract for _____ years. GST & Toli Tax as applicable would be paid in addition to above charges by Bank.

- 13.3) The charges payable are all inclusive and no other expenses would be reimbursed to the PSA Rates include tax due to commercial vehicle, levies, cell phone charges, GPS, CCTV, alarm system maintenance fuel charges, insurance premium, salaries/wages/ compensation etc. to be paid to the Govt. or any other bodies or drivers or loader or guard provided with CCV.

- 13.4) The Bank shall not be liable to pay to the PSA any amount (whether by way of compensation, remuneration, reimbursement or otherwise) other than the fee as aforesaid (in para 13.2), in relation to the service.

- 13.5) The distance will be calculated from Nodal Branch office/Currency Chest or the Initial Reporting Point to place of work only. Distance covered from PSA's depot or overnight parking place to the Initial reporting Point will not be included. Similarly, any kilo-meterage spent for repairs etc. or any other work not assigned by the Controlling/Designated Officer of the Bank will be EXCLUDED. A proper log book will be maintained for each CCV. Each page will be initialled by the driver of the PSA and designated officer of Branch official DAILY. Monthly summary will be signed by the Branch Incumbent and Authorised Officer of the PSA and presented to the Paying authority along with the Monthly Bill.

13.6) No extra kilo-meterage or additional working hours is permitted except with the prior and written sanction of the Branch Incumbent. Delays on account of breakdowns due to external events such as accidents, road blocks, unusual traffic jams or work assigned by the vendor will be EXCLUDED while working out the total hours. Time of reporting and time of dispersal will be recorded daily and initialled by the Designated Official of the BO for cash remittance.

13.7) Payment will be made by the Bank within 7 working days of the presentation of the Bill. There will be no enhancement in rates/charges during the validity period of the present agreement. No other charges shall be payable to the PSA, except the agreed amount.

14. Non Exclusive Agreement :

It is expressly agreed and understood between the parties hereto that this agreement is on non exclusive basis and the PSA does not have any exclusive right to provide the said services set out herein to the Bank and that the Bank is free to engage as many companies/firms, whether similar or otherwise, to provide such services and enter into agreements with any other person, Firm, Company, Organisation, as may be deemed fit by the Bank. The PSA shall also be at liberty to secure assignments from any other body Corporate or Bank.

15. Publicity

The PSA, its employees, representatives etc. shall not use the name, trademark and/or logo of the bank in any sales or marketing publication or advertisement or in any other manner.

16. Performance security

Interest free Performance security deposit/ Performance bank guarantee equivalent to one month charges of cash van (Rs. 92497/-) should be provided at the time of execution of agreement.

Performance security can be forfeited in case bidder fails to comply on any of terms mentioned in RFP & agreement for services or information provided by them in tender documents emerges as false at any point of time during period of agreement.

17. Standard of services & conduct of PSA engaged personnel during the period of contract

- I. In case at any point of time during the agreement period, it has been observed by linked branch officials / security officer that the standard of services provided is not of the level as expected for secure & safe transportation of bank's assets, then bank can impose penalty equivalent to Rs. 1000/- per instance or terminate the agreement with forfeiture of Performance security deposit / Performance bank guarantee.
- II. If linked branch official / security officer at any point of time during duty hours observe that PSA engaged staff is not obeying timing /schedule , not in prescribed uniform , gunman not having their weapon with them in functional condition, holding gun with expired gun license validity , misbehave by PSA engaged staff with bank official, in that case bank can deny for services of that particular staff with cash van, PSA has to arrange his reliever on urgent basis, in addition to this bank can impose penalty of Rs. 1000/- for each instance of such default.
- III. In case of any day / during any period the PSA fails to provide CCV or any engaged staff , the bank will remit the cash under own arrangement , double the pro rata charges (One day charges= monthly charges / 24 days) will be debited from PSA's bill of that month.
- IV. In case the standards/ specifications of CCV depreciate below the level as expected as per annexure-II, then penalty of Rs. 1000/- can be imposed on PSA for each day delay in removing such depreciations/ defaults.
- V. In case of absence of any staff (loader/ driver/ armed guard) without proper reliever & bank transport the cash in hired CCV without that particular staff, a deduction of Rs. 1000/- per staff for each day of absence would be deducted from monthly bill.

Penalties on the above mentioned defaults would be debited from that month's charges.

18. Antecedent check of Personnel

Personnel employed /engaged by the PSA should have undergone proper 1) antecedent check, 2) Police clearance certificate from his local police station, 3) residence verification for last three years by PSA itself, 4) previous employer check through own resources of PSA, 5) Adhaar verification of each of the personnel through biometric imprints from Unique Identification Authority of India, 6) Credit history check of each of the personnel should be done by PSA to ensure that wilful credit defaulters are not appointed or engaged for cash transportation activities, 7) PSA should obtain a fidelity insurance in respect of every personnel engaged for cash transportation.

19. Training and Certifications of personnel

Every personnel engaged in cash transportation activity should be imparted with refresher training once in every two years and certified for operational safety in respect of the duty / job allotted to them.

20. Miscellaneous

1. The Bank may amend this agreement by giving a notice of one month of such amendment to the PSA, on the address first stated above.
2. The Bank shall have a right to terminate this agreement any time without assigning any reason whatsoever. On such termination, the Bank will have right to get service from other Agencies or make such alternate arrangements, as it deem fit, without any let or hindrance and if termination is caused due to any default or non-performance or unsatisfactory performance of PSA. PSA shall be liable to pay damages being the extra cost to be incurred by the Bank. PSA shall reimburse the amount claimed by the Bank immediately after demand.

21. This agreement shall stand terminated in the event of :

- I. Any of the PSA representations and undertakings being or becoming incorrect or untrue.
 - II. Breach by the PSA to observe any of the terms and conditions contained herein or under any of the letters of request and authorization issued by the Bank in pursuance hereof or under any other agreement entered by the PSA or any of its personnel (including its owner(s), director(s), partner(s), employee(s) and representative(s) and
 - III. Insolvency or bankruptcy of the PSA or any of its personnel including its owner(s), director(s), partner(s), employee(s) and representative(s).
 - IV. Bank can terminate the contract at any point of time by giving 30 days notice to PSA on their registered address.
 - V. If PSA fails to maintain the standard of services or fails to render the services as per terms of RFP & agreement.
 - VI. If at any point of time the regulatory authority (RBI), Govt. Of India, Hon'ble court issue any directions regarding cash transportation activities, which contradict with terms of our existing contract.
 - VII. If termination in contract done on account of default from the side of PSA in complying the terms of RFP & agreement, the performance security stand forfeited.
22. The PSA shall not assign the rights or obligations hereunder, unless permitted by the Bank
23. The Bank may assign its right and obligations hereunder in its sole discretion.
24. Any notice, demand or other communication required or permitted to be given or made hereunder shall be in writing and shall be well and sufficiently given or make if sent by registered A D at the address and to the authorized person at following address :

Name & Address of PSA

Name & Address of Bank

ii) This Agreement shall be governed by and shall be construed in accordance with Indian Laws. Any legal action or proceeding out of this Agreement shall be brought under the jurisdiction of the courts and tribunals of Lucknow (U.P.)

IN WITNESS WHEREOF the parties hereto have executed these presents the day and year first hereinabove written.

For the Bank (First Part)

For PSA (Second Part)

Name
Designation
Date

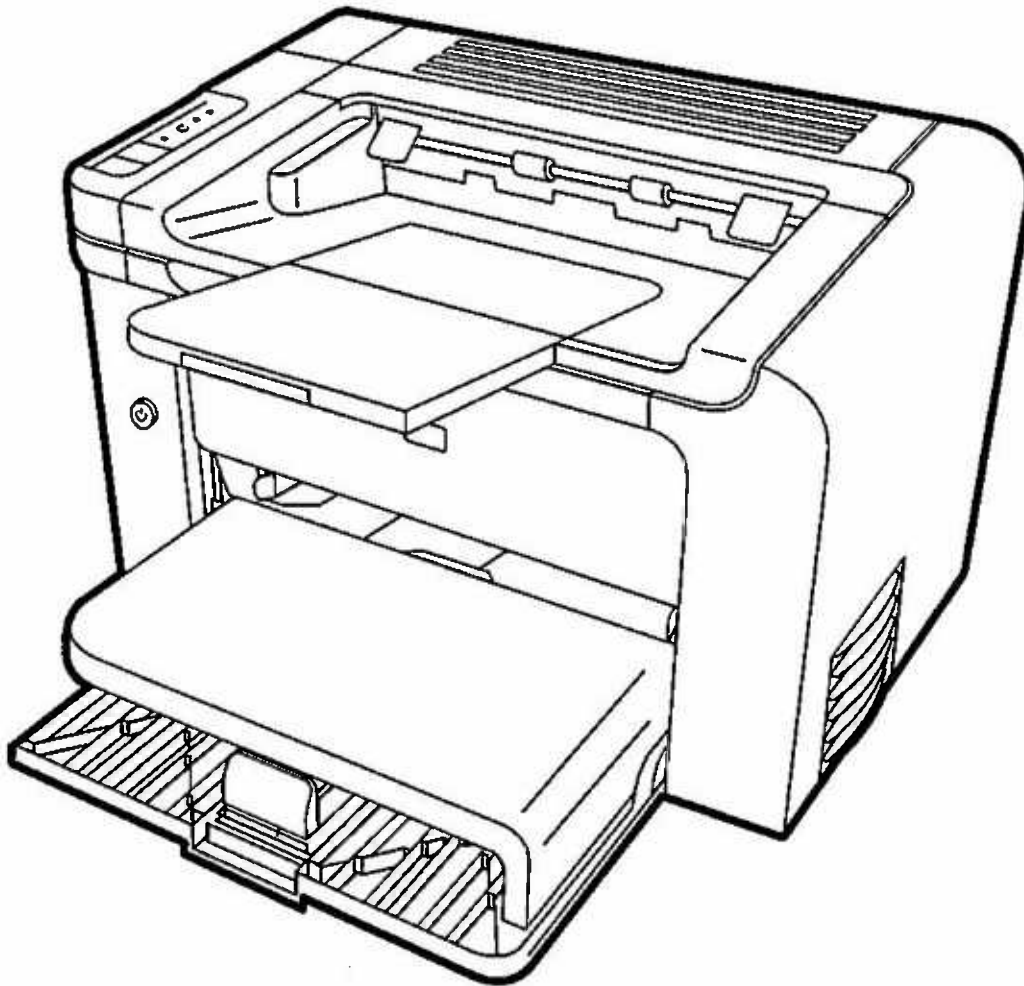
Name:
Designation:
Date

Witness -1

Witness-2



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Environmental Leadership

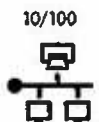
Save paper by as much as 50% with automatic two-sided printing. Reduce your impact on the environment with power-saving features like Instant-on Technology⁴ and HP Auto-Off/Auto-On Technology.



ePrint¹



AirPrint²



10/100

networking



2-sided printing

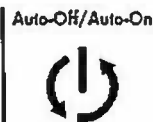


Smart Install³



Print

up to
26 PPM/25 PPM



Auto-Off/Auto-On

Technology

www.hp.com

¹ Requires an Internet connection to the printer. Feature works with any Internet- and e-mail-capable device. Print times may vary. For a list of supported documents and image types, see www.hp.com/go/eprintcenter.

² Supports iOS 4.2 devices (iPad[®], iPhone[®] 4, iPhone[®] 3GS, iPod touch[®] 3rd, 4th generation) that support multi-tasking. Works with HP ePrint-enabled printers and all-in-ones. AirPrint[™] and iOS 4.2 devices require an 802.11 "Wireless network" connection to the printer. Wireless performance is dependent upon physical environment and distance from the access point. AirPrint and the AirPrint logo are trademarks of Apple Inc., iPad, iPhone, and iPod touch are trademarks of Apple Inc., registered in the U.S. and other countries.

³ For Windows only

⁴ First page out in less than 8.5 seconds