



UCO BANK
Department of Information Technology

Request for Proposal (RFP) for Request for Proposal (RFP) For Selection of vendor for supply, implementation, end-to-end support for TDS/TCS return filing including reconciliation; RFP Ref. No: UCO/DIT/0415/2022-23 Date: 11/05/2022, Published on 26.05.2022

Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s)

| Sl. No | Page No | Clause No | Clause as per RFP | Description of Query/ Clarification sought by Bidder | Bank Response |
|--------|---------|-----------|--|---|---|
| 1. | | | Pre-Contract Integrity Pact | What should be the value of stamp paper on which it is to be printed? | It is to be clarified that the value of stamp paper depend on state stamp act. Please refer same for amount of stamp paper. |
| 2. | 24 | 24(v) | The Price Bid must include all hardware and software along with specification, Model No, Part Name, Serial No, Date of Installation, Warranty completion Date and Price Tag covering warranty period of 3 years and 2 years AMC. The Price Bid should not include GST and other applicable taxes as per Annexure – XX and XXI. | Whether Hardware & Database cost is to be borne by vendor or bank? | As mentioned in RFP, if database used by offered solution is MSSQL or ORACLE (details in RFP), it will be provided by the bank. |
| 3. | 38 | 6 | NORMALIZATION OF BIDS | Can you provide any example of this case | Please refer full clause for clarification. |
| 4. | 42 | 24 | The Vendor should assist the Bank to clear old outstanding | As per this clause, the vendor should assist to clear old | Data will be shared with the selected bidder. |

| | | | | | |
|----|-----|----------------|---|---|---|
| | | | defaults and ensuring NIL future TDS defaults by advising necessary rectifications in the Bank's applications systems. | outstanding defaults. Please guide how much is the old defaults amounts, from which period it is present and under how many Tan numbers it is present?. Whether branch Tan number are also to be corrected in addition to R.O/ centralised Tan numbers. | For details refer corrigendum below. |
| 5. | 44 | 41 (d) | Reconciliation of 26AS for TDS/TCS receivable to the Bank - Follow up with the deductees by communicating the issue and help to resolve the same (over the email and telephone follow up can be done and report will be submitted). | Whether this follow up is to be done from Bank premises only or it can be done from vendor office also? | It can be done from both locations (Bank premises as well as selected bidder's premises). |
| 6. | 113 | Annexure – XIX | Technical Bill of Material - DBMS offered/supplied/proposed | Whether vendor has to supply Database, or hardware or any other items and include its cost in its solution? | Details of Hardware specification by bank is shared at page 46 of RFP. Any other software, middleware etc. for smooth functioning of the solution to be provided by bidder at no additional cost to the Bank. |
| 7. | 13 | 4 | The bidder should have a minimum annual turnover of Rs. 1 crore per year during the last three financial years i.e. 2018-19, 2019-20 & 2020-21. | Please inform, whether any exemption is available for MSME in this eligibility criteria. | Please refer page- 19 clause-15 (MSME Bidder) for details. |
| 8. | 13 | 7 | TDS/TCS solution of the OSD must be running in at least one scheduled commercial banks in India and must have completed filing of all income | Please inform, whether any exemption is available for MSME for the particular clause –“ Bidder must have completed filing of all income | Please refer page- 19 clause-15 (MSME Bidder) for details. |

| | | | | | |
|-----|---------|-------------------------------|---|---|---|
| | | | tax returns/ reports for at least 2 financial year as on bid submission date. | tax returns/ reports for at least 2 financial year as on bid submission date". | |
| 9. | 10 7 | 2 | Hardware for the application will be provided by Bank. | Kindly confirm whether Database licenses will be provided by the bank | As mentioned in RFP, if database used by offered solution is MSSQL or ORACLE (details in RFP), it will be provided by the bank. |
| 10. | 49 | 5 | 90 % of implementation cost if any, shall be paid after successful implementation of the proposed solution/date of go-live. | There is no mention of payment terms of cost of software. | Please refer corrigendum |
| 11. | | | Word copy of all annexures | Request bank to share word copy of all annexures | Copy of RFP in "Document" format is not shared by Bank. |
| 12. | 39 | Scope of work Point No. 2 | Hardware for the application will be provided by Bank. Any other software, middleware etc. for functioning of the solution to be provided by bidder at no additional cost to the bank. Installation of Database, its configuration and integration with solution will be the responsibility of the bidder | Oracle License required for database of the application will be provided by the Bank. Please clarify. | As mentioned in RFP, if database used by offered solution is MSSQL or ORACLE (details in RFP), it will be provided by the bank. |
| 13. | 42 | Scope of work Point No. 24 | The Vendor should assist the Bank to clear old outstanding defaults and ensuring NIL future TDS defaults by advising necessary rectifications in the Bank's applications systems | Please clarify that commercial for clearing all old outstanding defaults is to be included in the same cost that bidder has to quote in the format given in RFP, as there is no separate place given for quoting of the same. | Please refer corrigendum below. |

Corrigendum

REVISED Annexure – XXI

Commercial Bid

(To be submitted with technical Bid)

| Sl. No. | Items | TOTAL Cost without GST For DC (A) | TOTAL Cost without GST For DR (B) | Common cost for DC and DR without GST (C) | GST (%) | TOTAL Cost without GST (D=A+B+C) |
|---|---|-----------------------------------|-----------------------------------|---|---------|----------------------------------|
| 1. | Cost of Software | | | | | |
| 2. | One time implementation cost and replication charges | | | | | |
| 3. | Cost of Facility Management (FM), remittance and return Filing for 1 st year | | | | | |
| 4. | Cost of Facility Management (FM), remittance and return Filing for 2 nd year | | | BANK | | |
| 5. | Cost of Facility Management (FM), remittance and return Filing for 3 rd year | | | | | |
| 6. | Rate for clearing all old outstanding defaults of per TAN for 1000 TAN (Rate X 1000) | | | | | |
| Total Cost of Ownership (total cost of 1+2+3+4+5+6) in figure | | | | | | |
| Total Cost of Ownership (total cost of 1+2+3+4+5+6) in word | | | | | | |

- i. We hereby confirm that quotes mentioned in this commercial bid is strictly as per the format in RFP.
- ii. We also confirm that the above mentioned rates are accurate. In case of any anomalies in the calculation for arriving at TCO, the Bank will have the right to rectify the same as mentioned in the commercial evaluation process clause no. 2.3 and it will be binding upon our company.

- iii. We have ensured that the price information is filled in the Commercial Offer at appropriate column without any typographical or arithmetic errors. All fields have been filled in correctly.
- iv. We have not added or modified any clauses / statements / recordings / declarations in the commercial offer, which is conditional and / or qualified or subjected to suggestions, which contain any deviation in terms & conditions or any specification.
- v. We have understood that in case of non-adherence to any of the above, our offer will be summarily rejected.
- vi. We hereby agree to abide by all the terms and conditions mentioned in the Bank's RFP dated 11.05.2022 and subsequent pre-bid and amendments.

Company Seal

Authorized Signatory

Date

Name & Designation:

Note:

- i. In case of discrepancy between figures and words, the amount in words shall prevail.
- ii. Present Rate of tax, if applicable, should be quoted in respective columns. The Bank will pay the applicable taxes for the above mentioned tax type ruling at the time of actual delivery of service/implementation and resultant billing. However, no other tax type will be paid. The Octroi / Entry Tax will be paid extra, wherever applicable on submission of actual tax receipt.
- iii. Bank has discretion to keep any of the line item mentioned above as optional as per Bank's requirement.
- iv. Please note that any commercial offer which is conditional and / or qualified or subjected to suggestions will also be summarily rejected. This offer shall not contain any deviation in terms & condition or any specifications, if so such offer will be summarily rejected.
- v. All prices should be quoted in **Indian Rupees (INR)** only.
- vi. **Rate for clearing all old outstanding defaults is to be quoted on per TAN basis. 1000 TAN is indicative only and may increase or decrease. Amount will be paid on actual service availed.**
- vii. Price and details of consumables will not be considered as part of TCO.
- viii. The TCO (Total Cost of Ownership) will be exclusive of GST. However, the GST and other applicable taxes will be paid as per actuals at the time of resultant billing. Bank will not communicate with OEM / OSD for any queries.
- ix. The quantity mentioned above is only indicative and may change at the time of issuance of Purchase Order.

NOTE : Masked commercial annexure (Annexure – XX) is to be submitted in above format with cost masked.

Clause 5 of Part-V (page- 49)

Revised Terms of Payment

- a. No advance payment will be made.
- b. **90 % of software cost and implementation cost if any along with applicable taxes**, shall be paid after successful implementation of the proposed solution/date of go-live.
- c. Remaining 10% of the cost would be paid after 3 months of go-live and resolution of all issues.
- d. Payment relate to FM and filing of returns will be paid to as per schedule mentioned below on quarterly arrear basis on submission of invoices along with supporting document, tax filing data:
 - i. **20% of the Yearly project cost** – After successfully filing of all records in Q1 returns and required revised returns of previous period if any.
 - ii. **20% of the Yearly project cost** – After successfully filing of all records in Q2 returns and required revised returns of previous period if any.
 - iii. **20% of the Yearly project cost** – After successfully filing of all records in Q3 returns and required revised returns of previous period if any.
 - iv. **40% of the Yearly project cost** – After successfully filing of all records in Q4 returns and required revised returns of previous period