



Department of Information Technology

Request for Proposal (RFP)

For

Procurement of Eighty-Four (84) Numbers of High-Speed Scanners

RFP Ref. No DIT/BPR&BTD/OA/1933/2020-21 Date: 14.10.2020

Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s) Amendments, Addendums and Corrigendums

Sl. No.	RFP Page No.	RFP Clause No.	Original RFP Clause	Subject/ Description	Query Sought/Suggestions of the Bidder	Bank's Response
1.	12		Eligibility Criteria	The bidder should have minimum two years of experience in supply, implementation and maintenance of minimum 30 nos. of High speed Scanners having scanning frequency of 20 PPM or more in any scheduled commercial Bank / Govt. Organization / BFSI in India in last three years.	We have experience in implementing High Speed Scanner 35 ppm project in Bank, Govt. organization but we request not to mention any specific qty. so we can participate in the said tender	Clause stands modified as: "The bidder should have minimum two years of experience in supply, implementation and maintenance of High speed Scanners having scanning frequency of 20 PPM or more in any scheduled commercial Bank / Govt. Organization / BFSI in India in last three years"
2.	11	1	Eligibility Criteria	Bidder should be a company (Public/Private) registered in India under the Companies Act, 1956/2013 for the last 3 years as on RFP issuance date. OR Concerns registered as MSME	Kindly remove the clause "The bidder should not be a subsidiary of a foreign company"	Clause Stands Modified as: "Bidder should be a company (Public/Private) registered in India under the Companies Act, 1956/2013 for the last 3 years as on RFP issuance date. OR

				Entrepreneur & still categorized as MSME as on RFP submission date. "The bidder should not be a subsidiary of a foreign company."		Concerns registered as MSME Entrepreneur & still categorized as MSME as on RFP submission date."
3.	100	Sl. No 16	Annexure - XVIII Technical Specification: Item	ADF Tray Capacity (Number of Sheets) : 60 or More	We are requesting to make it 50 or more	Requirement is modified as: "ADF Tray Capacity (Number of Sheets) : 50 or More"
4.	100	Sl. No 25	Annexure - XVIII Technical Specification: Item	Operating (% RH) Humidity : 15-80%	We are requesting to make it 20-80%	Requirement is modified as: "Operating (% RH) Humidity: 15-80 % (±5 %)"
5.	36	1.2	Scope of work.	The systems must be capable of upgrading at a later stage as and when required by the Bank.	Request you to remove this point as there are models which would be bought, those cannot be upgraded, The updated software can be given but hardware cannot be updated	Clause stand DELETED.
6.	37	2	Technical Specification.	Technical Specification (Bundled Software)	The complete specification seems to be of one specific product (namely – Canon DRC 230) So request you to make the specification generalized in part of bundled software part & additional features where all other OEMs would have different features	These features are basic requirement and bidders are allowed to provide similar facility/ application/ software with the offered product.
7.	41	i		In case of a system failure (e.g. Hard Disk failure), vendor will ensure recovery of data from the Hard Disk and its restoration, while making the system operational at the site. However, vendor will not be liable to provide any guarantee for Data Integrity. User will be encouraged to take regular backup of his data.	This point needs to be clarified as we can reinstall the scanner on computer provided by the bank. As scanner doesn't contain any hard disk or storage the images directly gets transferred on computer.	Clause stands DELETED.