



**UCO BANK**  
Department of Information Technology

**Request for Proposal (RFP) For Supply, installation & maintenance of Desktops, Laptops, Printers & Scanners under rate contract (e-tendering) : RFP REF NO: UCO/DIT/3082/2023-24**

**Date: 01/04/2023**

**Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s)**

Sl. No	RFP Page No.	RFP Clause No.	Original RFP Clause	Query sought/ Suggestions of the Bidder	Bank Response				
1.	13 & 105	Eligibility Criteria/ Point No.4.	The bidder should have a minimum yearly turnover of <b>Rs.50 Crores</b> in the following three Financial Year i.e. 2019-20, 2020-21 & 2021-22.	<p><b>Requesting bank to consider</b> this Criteria for minimum yearly turnover of <b>Rs. 40 Crore</b> in the last three Financial Year i.e 2019-20, 2020-21 &amp; 2021-22.</p> <p><b>We request you to modify the clause as</b> The bidder should have a minimum yearly <b>average turnover of Rs.35 Crores</b> in the following three Financial Year i.e. 2019-20, 2020-21 &amp; 2021-22.</p>	Please refer corrigendum.				
2.	13	Eligibility Criteria / Point No.6	<p>The bidder should have executed orders for each group in last three financial years i.e. 2019-20 , 2020-21 &amp; 2021-22 not less than as under:</p> <p>Group A (Desktop PC) Minimum 1000 qty. per financial year and 3000 qty. during the last 3 financial years.</p> <p>Group E (Passbook Printer) Minimum 100 qty. per financial year and 300 qty. during the last 3 financial years.</p>	<p>Please clarify the actual minimum order Qty required during last 3 financial years.</p> <p>For this Group - Passbook Printer, We are requesting bank to consider the min order quantity criteria of both Dot Matrix / Passbook Printer in this criteria.</p>	RFP clause is self-explanatory.				
3.	13	Eligibility Criteria / Point No.6	<p>The bidder should have executed orders for each group in last three financial years i.e. 2019-20, 2020-21 &amp; 2021-22 not less than as under:</p> <table border="1" data-bbox="644 1599 1372 1781"> <thead> <tr> <th>Group</th> <th>Minimum Quantity (nos.) supplied for each group in last three FY</th> </tr> </thead> <tbody> <tr> <td>Group A</td> <td>Minimum 1000 qty. per</td> </tr> </tbody> </table>	Group	Minimum Quantity (nos.) supplied for each group in last three FY	Group A	Minimum 1000 qty. per	<p>1. Due to Covid 19 pandemic situation company has received lesser orders during financial years 2019-20 and 2020-21.</p> <p>Accordingly, we request to include orders received during financial year 2022-23 for eligibility of "Minimum Quantity Supplied"</p> <p>2. <b>We request you to modify the clause as</b> "The bidder should have executed orders for each group in last <b>five</b></p>	Please refer corrigendum.
Group	Minimum Quantity (nos.) supplied for each group in last three FY								
Group A	Minimum 1000 qty. per								

			<table border="1"> <tr> <td>(Desktop PC)</td> <td>financial year and 3000 qty. during the last 3 financial years</td> </tr> <tr> <td>Group B (Laptop)</td> <td>Minimum 50 qty. per financial year and 150 qty. during the last 3 financial years</td> </tr> <tr> <td>Group C (Laser Printers-Duplex)</td> <td>Minimum 200 qty. per financial year and 600 qty. during the last 3 financial years</td> </tr> <tr> <td>Group D (Dot Matrix Printers)</td> <td>Minimum 100 qty. per financial year and 300 qty. during the last 3 financial years</td> </tr> <tr> <td>Group E (Passbook Printers)</td> <td>Minimum 100 qty. per financial year and 300 qty. during the last 3 financial years</td> </tr> <tr> <td>Group F (Flatbed scanners)</td> <td>Minimum 50 qty. per financial year and 150 qty. during the last 3 financial years</td> </tr> </table> <p>Out of the above orders, 50% of the orders should be from Govt. / Public Sector Organizations.</p>	(Desktop PC)	financial year and 3000 qty. during the last 3 financial years	Group B (Laptop)	Minimum 50 qty. per financial year and 150 qty. during the last 3 financial years	Group C (Laser Printers-Duplex)	Minimum 200 qty. per financial year and 600 qty. during the last 3 financial years	Group D (Dot Matrix Printers)	Minimum 100 qty. per financial year and 300 qty. during the last 3 financial years	Group E (Passbook Printers)	Minimum 100 qty. per financial year and 300 qty. during the last 3 financial years	Group F (Flatbed scanners)	Minimum 50 qty. per financial year and 150 qty. during the last 3 financial years	<p>financial years i.e. 2017-2018, 2018-2019, 2019-20, 2020-21 &amp; 2021-22 not less than as under:</p> <table border="1"> <thead> <tr> <th>Group</th> <th>Minimum Quantity (nos.) supplied for each group in last three FY</th> </tr> </thead> <tbody> <tr> <td>Group B (Laptop)</td> <td>Minimum 150 qty. <b>cumulative</b> during the last 5 financial years</td> </tr> <tr> <td>Group C (Laser Printers-Duplex)</td> <td>Minimum 200 qty. <b>cumulative</b> during the last 5 financial years</td> </tr> </tbody> </table> <p>3. We request UCO Bank to consider FY 2020-21, 2021-22 and 2022-23 for consideration as they are the last three financial years.</p> <p>Please confirm that 50% of the 3000 quantity desktop orders i.e. 1500 desktop quantity documentary proof to be submitted for consolidated 3 years considering Govt./PSU orders.</p>	Group	Minimum Quantity (nos.) supplied for each group in last three FY	Group B (Laptop)	Minimum 150 qty. <b>cumulative</b> during the last 5 financial years	Group C (Laser Printers-Duplex)	Minimum 200 qty. <b>cumulative</b> during the last 5 financial years	
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4.		<b>Additional Point</b>		<p>Requesting bank to allow offering more than one Make &amp; Model for Printers &amp; Scanners due to fastest delivery and to avoid availability issues from the OEM. This will benefit to your branches and zones to meet the urgent requirements.</p>	Request not considered.																		
5.	42	PART-V - 2. DELIVERY AND INSTALLATION	<p>Delivery</p> <p>a) 8 weeks in North East States, Andaman &amp; Nicobar Island and Lakshadweep Island.</p> <p>b) 6 weeks in all other places.</p>	<p>1. Delivery</p> <p>a) 10 weeks in North East States, Andaman &amp; Nicobar Island and Lakshadweep Island.</p> <p>b) 8 weeks in all other places.</p> <p>2. Installation and operationalization</p> <p>Within 2 weeks from the date of delivery (In case installation is held up for site non-readiness, a certificate from the competent authority at respective site(s) is to be furnished for obtaining payment.)</p>	Please refer corrigendum.																		
6.	44	5. PAYMENT TERMS	a. 90% of the order value along with GST and other applicable duties on actual basis will be paid on	a. 90% of the order value along with GST and other applicable duties on actual basis will be paid on delivery	Please refer corrigendum.																		

			delivery, installation and acceptance of ordered items, after realizing penalty charges for late delivery and / or late installation, if any. The claim for payment should contain proof of delivery, installation note & User Acceptance Report signed by an authorized official of the bank / branch at the respective sites etc.	of ordered items, after realizing penalty charges for late delivery, if any. The claim for payment should contain proof of delivery / Courier POD Copy at the respective sites etc.  c. 10% of the order value (i.e. the residual amount) will be paid on installation, after realizing penalty charges for late installation, if any. The claim for payment should contain proof of installation note or User Acceptance Report signed by an authorized official of the bank / branch at the respective sites etc.	
7.	45	Part-V- Clause - 6	<b>6. LIQUIDATED DAMAGES FOR DELAYED SUPPLY</b> If the vendor fails to deliver contracted product(s), install/activate, and operationalize all of the equipment or fails to complete the work or does not perform the service(s) within the time schedule stipulated in the Contract/PO, the Bank, without prejudice to its other remedies under the Contract, deduct from the Contract price, as liquidated damages, a sum equivalent to 0.5 (half) percent of the undelivered/uninstalled portion of the order value excluding GST and other applicable taxes for each and every calendar week of delay or part thereof, subject to a maximum limit of 05 percent of the undelivered portion of the order value excluding GST and other applicable taxes.	<b>Request to consider- 1 percent per month or part thereof.</b>	Clause stands as per RFP.
8.	45	Part-V-Clause- 8	<b>8. PERFORMANCE BANK GUARANTEE</b> <b>The Selected bidder, within 15 days from the date of letter of intent will have to furnish a Performance Bank Guarantee, format as per Annexure – V, issued by any scheduled commercial bank (other than UCO Bank) equivalent to 3% of the project cost valid for 15 months (12 months + a claim period of 3 months) from the date of Letter of Intent(LOI). Upon furnishing the Performance Bank Guarantee, the EMD of the selected bidder shall be returned.</b> <b>After 31.03.2024, bidder will have to furnish security deposit in form of Bank Guarantee issued by any scheduled commercial bank (other than UCO Bank) equivalent to 10% of the total order value received by the bidder till 31.03.2024 for 63 months (60 months + claim period of 3 months). However,</b>	<b>Request to change to :</b>  <b>After 31.03.2024, bidder will have to furnish security deposit in form of Bank Guarantee issued by any scheduled commercial bank (other than UCO Bank) equivalent to 3 % of the total order value received by the bidder till 31.03.2024 for 63 months (60 months + claim period of 3 months).</b>  2. Request to reduce the BG from 10% to 3%.	Please refer corrigendum.

			<b>the selected bidder may have to extend the validity of the Bank Guarantee for a period of AMC/ATS/ extension of rate contract as required by the Bank. Upon furnishing the Bank Guarantee, the Performance Bank Guarantee of the vendor shall be returned.</b>		
9.	30-31	35. Preference to Make In India	The minimum local content shall be 50% in general (unless otherwise prescribed by the Nodal Ministry) and the margin of purchase preference shall be 20%.	We request to modify the clause to :  The <b>minimum local content shall be 20% in general</b> (unless otherwise prescribed by the Nodal Ministry) and the margin of purchase preference shall be 50%.	Clause stand as per RFP.
10.	82	Annexure – VI Undertaking For Non-Blacklisting / Non- debarment Of The Bidder	To Be Stamped As a Declaration & Duly Attested By a Notary	Please Specify the Value of the Non-Judicial Stamp Paper to be used.	The amount of Non-judicial stamp paper varies as per state Stamp Act where the agreement is executed.
11.	84	Annexure – VII Undertaking to abide by all by-laws / rules / regulations  Annexure – XIV Pre Contract Integrity Pact.	To Be Executed On Non-Judicial Stamp Paper Of Requisite Value	Please Specify the Value of the Non-Judicial Stamp Paper to be used. Please confirm is this undertaking required to be attested by a Notary.	The amount of Non-judicial stamp paper varies as per state Stamp Act where the agreement is executed.
12.	98	Annexure – XV Non-Disclosure Agreement	Agreement to be executed on non-judicial stamp paper of requisite value by the selected bidder only	Please Specify the Value of the Non-Judicial Stamp Paper to be used.	The amount of Non-judicial stamp paper varies as per state Stamp Act. Please contact lawyer/ auditor of your firm to know the value.
13.	111	Annexure – XVII, TECHNICAL SPECIFICATIONS <b>For Laptops Point 4</b>	Processor: Minimum Intel® Core i7 (2.5 GHz or more base frequency, 12 MB smart cache) 12th Generation or higher processor	We would like to highlight that, in the present scenario, Intel is coming out with the base frequency concept. However, if you really want to mention the base frequency, it will be 1.5 GHz. Refer below Link toward this <a href="https://www.intel.in/content/www/in/en/products/sku/226259/intel-core-i71255u-processor-12m-cache-up-to-4-70-ghz/specifications.html">https://www.intel.in/content/www/in/en/products/sku/226259/intel-core-i71255u-processor-12m-cache-up-to-4-70-ghz/specifications.html</a>	Please refer corrigendum.
14.	111	Annexure – XVII, TECHNICAL SPECIFICATIONS <b>For Laptops</b>	Display : 13"-14" HD Display or higher with thin bezel, antiglare LED /WLED back- tail display with 1366*768- pixel resolution or higher	We suggest you to ask for full HD IPS (1920x1080) for more clarity.	Clause stands as per RFP.

		<b>Point 9</b>			
15.	111	Annexure – XVII, TECHNICAL SPECIFICATIONS <b>For Laptops</b> Point 11	Audio: Two built-in stereo speakers (2 watt or higher each) High-definition audio support. Built-in microphone	Request to change to Dual Microphone with AI based noise reduction technology as this would help in better Audio quality during conference calls. Now a day all good standard laptop comes with Dual microphone	Clause stands as per RFP.
16.	112	Annexure – XVII, TECHNICAL SPECIFICATIONS <b>For Laptops</b> Point 14.	Battery : Li-Ion / Polymer Battery (enclosed in single unit) with 9 hours back up or above	We request to include Battery capacity: 3 Cell 50Whr battery capacity as that is what determines the battery backup of the machine. Higher WHR better the battery backup for longer period of time over the years.	Clause stands as per RFP.
17.	112	Annexure – XVII, TECHNICAL SPECIFICATIONS <b>For Laptops</b> Point 16	Wireless Device: Wireless LAN Card with necessary driver (802.11 ac)	We request to change this to WIFI 6 (Intel 802.11AX) as that is the latest technology.	Please refer corrigendum.
18.	113	Annexure – XVII, TECHNICAL SPECIFICATIONS <b>For Laptops</b> Point 23	Chassis: Metal body with metal hinges.	We request to change it to A-cover metal only and metal hinges for maximum participation, as the present specifications barring us from quoting.	Please refer corrigendum.
19.	113	Annexure – XVII, TECHNICAL SPECIFICATIONS <b>For Laptops</b> Point 25	Weight: Not exceeding 1.45 Kg. (Including battery)	We request to change it to 1.55Kg with A-cover metal and including of battery as the Laptop weight depends on different factors like; the battery WHr, built materials etc. for maximum participation, as the present specifications barring us from quoting.	Please refer corrigendum.
20.	114	Annexure – XVII, TECHNICAL SPECIFICATIONS <b>For Laptops</b>	Security: Hardware based endpoint security controller TPM 2.0 Integrated Finger print sensor, Standard Security Lock Slot Drive lock option for SSD to secure Data. Provision for automatically detect, stop, and recover from a BIOS attack or corruption without manual intervention. Integrated protection from malware on malicious websites Integrated real-time detection and prevention of zero-day threats and advanced persistent threat (APT) attacks for Windows applications	1. We are requesting to remove the clause of Security Lock Slot Drive lock option for SSD to secure Data, as this is a particular Brand specific only.  2. We request to remove this part of the said clause <b>“Provision for automatically detect, stop, and recover from a BIOS attack or corruption without manual intervention. Integrated protection from malware on malicious websites Integrated real-time detection and prevention of zero-day threats and advanced persistent threat (APT) attacks for Windows applications”</b> as these security features would already be a part of your existing security software. Also only single OEM would be complied with this feature	Please refer corrigendum.
21.	114	Annexure – XVII, TECHNICAL SPECIFICATIONS <b>For Laptops</b>	Warranty: 5 Years Comprehensive On Site Warranty on Laptop, 3 Years Comprehensive onsite warranty on battery and Power Adaptor.	Suggest for 5 years Comprehensive OEM warranty on Laptop, battery and power adapter which will give direct support benefit with peace of mind and commercial benefit.	Please refer corrigendum.
22.		Additional Point		Requesting to add :- MIL STANDARD 810 for durability in Laptop Specifications.	Request not considered.



23.	108	Annexure – XVII, TECHNICAL SPECIFICATIONS For Desktop PCs Point 5.	RAM: Minimum 8 GB DDR 4 3200 MHz or higher expandable up to 16 GB, with at least 1 DIMM slot out should be free	Request to change the clause as follows based on latest chipset & future expandability:  RAM: Minimum 8 GB DDR 4 3200 MHz or higher expandable up to <b>64 GB</b> , with at least 1 DIMM slot out should be free	Clause stands as per RFP.
24.	108	Annexure – XVII, TECHNICAL SPECIFICATIONS For Desktop PCs Point 7.	PORTS: Minimum 6 USB Ports out of which 2 should be USB 3.2. At least two USB ports should be in front panel; RJ45 port, 1 X PCI slot. 1 VGA /HDMI /Display port.	We request to allow the PCIe slots with PCI. As the PCIe is faster and it can be used to connect devices like graphics card that PCI can't support nowadays. We request to change it to PCI or PCIe slots, and if you have a need for a serial or parallel port, please mention it clearly that 1 serial port and 1 parallel port should be there in the system from day one.	Please refer corrigendum.
25.	109	Annexure – XVII, TECHNICAL SPECIFICATIONS For Desktop PCs Point 13.	Power Supply - Power Supply (SMPS) - 180 W or Higher watt Power supply with 90% or higher efficiency. Energy Star 8.0 or above Compliant, Screen Blanking, SSD and System Idle Mode in, Power On, Set up Password. Power Supply Surge protected. EPEAT – Silver/BEE/ <b>Energy Star Certified for the quoted product</b> , RoHS certified. Worldwide auto-sensing 100-240 VAC, 50-60 Hz energy-saving automatic power-down, surge-tolerant, power supply supplying 19VDC should not exceed 65-watt.	Requesting bank for the following changes :  Power Supply (SMPS) – 180-250 W or higher watt Power supply with Min. 85% or higher efficiency. Energy Star 8.0 or above Compliant, Screen Blanking, SSD and System Idle Mode in, Power On, Set up Password. Power Supply Surge protected. EPEAT – Silver/BEE/ Energy Star Certified for the quoted product, RoHS certified. Worldwide auto-sensing 100-240 VAC, 50-60 Hz energy-saving automatic power-down, surge-tolerant, power supply supplying 19VDC should not exceed 65-watt.  A Switched Mode Power Supply (SMPS) is a device that converts the available unregulated AC or DC input voltage to a regulated DC output voltage. When an external devices like Graphics Card or USB ports are added on PCI/PCIe expansion slots, system load are increased, while 180W SMPS will not able to suffice the requirement, and the performance falls. Also the machines are going to be deployed at different district level we recommend you to please ask for minimum 250W power supply with 85% or more efficiency which will more effective to handle power fluctuation. The standard passing current is 220V-230V in India power condition.	Please refer corrigendum.
26.	108/174	Annexure – XVII, TECHNICAL SPECIFICATIONS For Desktop PCs, Point-9 ; Form Factor.	Small Form Factor (SFF): Chassis Volume Should be within 7-13 litres.	Micro Tower MT should also be allowed. Volume should be 7 -16L. We don't have SFF model in this platform.	Please refer corrigendum.
27.		Annexure – XVII, TECHNICAL	Processor-	Request you to kindly amend the asked AMD Ryzen 5 5600G processor to AMD Ryzen 5 PRO 5650G. As Intel	Clause stands as per RFP.

		SPECIFICATIONS <b>Group — A &amp; A1, Item: Desktop PCs</b>	Intel@ Core i5 Processor (Hexa core, 2.6 Ghz or higher base frequency, 18 MB Cache or higher), 12th Generation or higher. OR AMD Ryzen 5 5600G series (Hexa core, 3.9 Ghz or more base frequency, 19MB cache or higher)	core i5 processors managibility featers are equivalent to AMD Ryzen "Pro series" Processor only .	
28.		Annexure – XVII, TECHNICAL SPECIFICATIONS <b>Group — A &amp; A1, Item: Desktop PCs</b>	Keyboard - OEM make 104 Keys Standard USB keyboard with three years warranty.	Request you to kindly amend the asked warranty period to minimum 5 years , as Desktop warranty asked for 5 years.	Please refer corrigendum.
29.		Annexure – XVII, TECHNICAL SPECIFICATIONS <b>Group — A &amp; A1, Item: Desktop PCs</b>	Monitor –  19.5"/ 21.5" TFT (1600 x 900) / LED (1600X900)/ IPS (Full HD) Color Monitor or higher TCO 8.0/ BIS and ROHS Certified/ Energy Star 8.0 higher.	Request you to please allow TN and VA panel also along with IPS panel. Present asked 19.5" with IPS is not available with all the OEM.	Please refer corrigendum.
30.		Annexure – XVII, TECHNICAL SPECIFICATIONS <b>Group — A &amp; A1, Item: Desktop PCs</b>	BIOS -- BIOS with secure boot and TPM 2.0 security, Flash BIOS, UCO Logo to be incorporated in BIOS at OEM Factory.	We are suggesting for Hardware Based TPM (Discrete TPM) for better security and data encryption Suggested Discrete TMP 2.0 is not any OEM specific offering , this will provide hardware level security and protection against malware and cyber-attacks, also it can helps you to encrypt your confidential official Data. Discrete TPM is available with all the OEM's Commercial Desktop only.	Clause stands as per RFP.
31.	116	Annexure – XVII, TECHNICAL SPECIFICATIONS <b>Group – C, Item: Laser Printer (Duplex)</b>	Control Panel- LED/ LCD display with sufficient indicators/ alerts. Buttons for at least "Print Go and Cancel" functions.	With the advent of new technologies and emphasis on volume reduction, printer models are always evolving. Hence "Indicator" types and "button" types are always evolving. Hence, Please remove the word "display" as we have LED buttons that display the color	Clause stands as per RFP.
32.	117	Technical Specification <b>For Laser Printer (Duplex)</b> Point No. 18	Toner : The first toner supplied along with the printer should be a full toner. Composite toner with Minimum 1000 pages output	Requesting to change this first toner supply with minimum 700 pages output. This is the standard availability from the leading OEMs of Laser Printer.	Clause stands as per RFP.
33.	122	Technical Specification <b>For Flatbed Scanner</b> Point No. 3	Flat Bed, Color and monochrome	Requesting to change this as Flat Bed, Color and monochrome with ADF for Auto Duplex Scan.	Clause stands as per RFP.
34.	13	3. Eligibility Criteria - Point No. 6 Group D <b>(Dot Matrix Printer)</b>	Documentary evidence with relevant copies of Purchase Order/SLA along with Completion Certificates / Project Sign Offs/payment invoices including names of clients with Phone and Fax numbers, E-Mail IDs etc.	1. As we are supplying the Dot Matrix Printers through our partners, we will not be having the completion certificates. As a proof we shall submit the certificate from the auditor stating that the product has been supplied against the PO mentioning the PO Number. Hence kindly consider our request and modify the criteria.	Clause stands as per RFP.

				2. As we are supplying the Dot Matrix Printers through our partners, we will not be having the completion certificates. As a proof we shall submit the certificate from the auditor stating that the product has been supplied against the PO mentioning the PO Number. Hence kindly consider our request and modify the criteria.	
35.	119	ANNEXURE – XVII Group D, Item : ( <b>Dot Matrix Printer</b> ) Warranty	3 Years warranty (comprehensive onsite warranty with printer heads, except ribbon cartridge and ribbon)	3 Years warranty (comprehensive onsite warranty with printer heads, except ribbon cartridge and ribbon) is applicable. Whereas “ <b>Physical damages</b> ” shall not be applicable under warranty clause.	RFP clause is self-explanatory.
36.	118	ANNEXURE – XVII Group D, Item : ( <b>Dot Matrix Printer</b> )	Mode - DRAFT / LQ (Must support to print Devanagari font)	In 9 Pin DMP LQ mode is offered as NLQ mode.  In 9 Pin Dot Matrix Printer, Devanagari font shall be supported through graphics mode. Hence requesting to consider & modify the same.	Clause stands as per RFP.
37.	118	ANNEXURE – XVII Group D, Item : ( <b>Dot Matrix Printer</b> )	Page Length Setting in inches - 3.67, 4, 6, 7, 8, 11, 12 & 14 through panel on front side	Page Length Setting in inches - 3.67, 4, 6, 7, 8, 11, 12 & 14 through Menu Settings instead of panel front side. Hence requesting to consider & modify the same.	Please refer corrigendum.
38.	120	ANNEXURE – XVII Group E, Item : ( <b>Passbook Printer</b> )	Interface : <b>IEEE 1284 Parallel and</b> RS232 serial & USB 2.0	We are class -1 local supplier of Passbook Printer, in recent days most of the bank institutions uses only USB interface, We request you to modify the specification as per below.  Interface : RS 232 Serial & USB 2.0  Requesting bank to remove the parallel interface.	Please refer corrigendum.
39.	121	ANNEXURE – XVII Group E, Item : ( <b>Passbook Printer</b> ) Warranty	3 Years warranty (comprehensive onsite warranty with printer heads, except ribbon cartridge and ribbon)	3 Years warranty (comprehensive onsite warranty with printer heads, except ribbon cartridge and ribbon) is applicable. Whereas “ <b>Physical damages</b> ” shall not be applicable under warranty clause.	RFP clause is self-explanatory.



**Corrigendum**

RFP Clause	Change Suggested																												
<p><b>Eligibility Criteria/ Point No.4:</b></p> <p>The bidder should have a minimum yearly turnover of Rs.50 Crores in the following three Financial Year i.e. 2019-20, 2020-21 &amp; 2021-22.</p>	<p>The bidder should have a minimum yearly turnover of <b>Rs.40 Crores</b> in the following three Financial Year i.e. 2019-20, 2020-21 &amp; 2021-22.</p>																												
<p><b>Eligibility Criteria/ Point No.6:</b></p> <p>The bidder should have executed orders for each group in last three financial years i.e. 2019-20, 2020-21 &amp; 2021-22 not less than as under:</p> <table border="1"> <thead> <tr> <th align="center">Group</th> <th align="center">Minimum Quantity (nos.) supplied for each group in last three FY</th> </tr> </thead> <tbody> <tr> <td>Group A (Desktop PC)</td> <td>Minimum 1000 qty. per financial year and 3000 qty. during the last 3 financial years</td> </tr> <tr> <td>Group B (Laptop)</td> <td>Minimum 50 qty. per financial year and 150 qty. during the last 3 financial years</td> </tr> <tr> <td>Group C (Laser Printers-Duplex)</td> <td>Minimum 200 qty. per financial year and 600 qty. during the last 3 financial years</td> </tr> <tr> <td>Group D (Dot Matrix Printers)</td> <td>Minimum 100 qty. per financial year and 300 qty. during the last 3 financial years</td> </tr> <tr> <td>Group E (Passbook Printers)</td> <td>Minimum 100 qty. per financial year and 300 qty. during the last 3 financial years</td> </tr> <tr> <td>Group F (Flatbed scanners)</td> <td>Minimum 50 qty. per financial year and 150 qty. during the last 3 financial years</td> </tr> </tbody> </table> <p>Out of the above orders, 50% of the orders should be from Govt. / Public Sector Organizations.</p>	Group	Minimum Quantity (nos.) supplied for each group in last three FY	Group A (Desktop PC)	Minimum 1000 qty. per financial year and 3000 qty. during the last 3 financial years	Group B (Laptop)	Minimum 50 qty. per financial year and 150 qty. during the last 3 financial years	Group C (Laser Printers-Duplex)	Minimum 200 qty. per financial year and 600 qty. during the last 3 financial years	Group D (Dot Matrix Printers)	Minimum 100 qty. per financial year and 300 qty. during the last 3 financial years	Group E (Passbook Printers)	Minimum 100 qty. per financial year and 300 qty. during the last 3 financial years	Group F (Flatbed scanners)	Minimum 50 qty. per financial year and 150 qty. during the last 3 financial years	<p>The bidder should have executed orders for each group in any three financial years out of following four financial years i.e. 2019-20, 2020-21, 2021-22 &amp; 2022-23 not less than as under:</p> <table border="1"> <thead> <tr> <th align="center">Group</th> <th align="center">Minimum Quantity (nos.) supplied for each group in last three FY</th> </tr> </thead> <tbody> <tr> <td>Group A (Desktop PC)</td> <td>Minimum 1000 quantity each in any 3 financial year out of 4 mentioned above.</td> </tr> <tr> <td>Group B (Laptop)</td> <td>Minimum 50 quantity each in any 3 financial year out of 4 mentioned above.</td> </tr> <tr> <td>Group C (Laser Printers-Duplex)</td> <td>Minimum 200 quantity each in any 3 financial year out of 4 mentioned above.</td> </tr> <tr> <td>Group D (Dot Matrix Printers)</td> <td>Minimum 100 quantity each in any 3 financial year out of 4 mentioned above.</td> </tr> <tr> <td>Group E (Passbook Printers)</td> <td>Minimum 100 quantity each in any 3 financial year out of 4 mentioned above.</td> </tr> <tr> <td>Group F (Flatbed scanners)</td> <td>Minimum 50 quantity each in any 3 financial year out of 4 mentioned above.</td> </tr> </tbody> </table> <p>Out of the above orders, 50% of the orders should be from Govt. / Public Sector Organizations.</p>	Group	Minimum Quantity (nos.) supplied for each group in last three FY	Group A (Desktop PC)	Minimum 1000 quantity each in any 3 financial year out of 4 mentioned above.	Group B (Laptop)	Minimum 50 quantity each in any 3 financial year out of 4 mentioned above.	Group C (Laser Printers-Duplex)	Minimum 200 quantity each in any 3 financial year out of 4 mentioned above.	Group D (Dot Matrix Printers)	Minimum 100 quantity each in any 3 financial year out of 4 mentioned above.	Group E (Passbook Printers)	Minimum 100 quantity each in any 3 financial year out of 4 mentioned above.	Group F (Flatbed scanners)	Minimum 50 quantity each in any 3 financial year out of 4 mentioned above.
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<p><b>Technical Specifications for Desktop PCs, Point 7- Ports:</b></p> <p>Minimum 6 USB Ports out of which 2 should be USB 3.2. At least two USB ports should be in front panel; RJ45 port, 1 X PCI slot. 1 VGA /HDMI /Display port.</p>	<p>Minimum - 6 USB Ports out of which 2 should be USB 3.2. At least two USB ports should be in front panel; RJ45 port, 1 X <b>PCI slot/ PCIe slot</b>, 1 VGA /HDMI/Display port, <b>1 Serial Port</b></p>																												
<p><b>Technical Specifications for Desktop PCs, Point 13- Power Supply:</b></p> <p>Power Supply (SMPS) – 180 W or Higher Watt Power supply with 90% or higher efficiency. Energy Star 8.0 or above Compliant, Screen Blanking, SSD and System Idle Mode in, Power On, Set up Password. Power Supply Surge protected. EPEAT – Silver/BEE/ <b>Energy Star Certified for the quoted product</b>, RoHS certified.</p> <p>Worldwide auto-sensing 100-240 VAC, 50-60 Hz energy-saving automatic power-down, surge-tolerant, power supply supplying 19VDC should not exceed 65-watt.</p>	<p>Power Supply (SMPS) - 180 W or higher watt Power supply with <b>85% or higher efficiency</b>. Energy Star 8.0 or above Compliant, Screen Blanking, SSD and System Idle Mode in, Power On, Set up Password. Power Supply Surge protected. EPEAT – Silver/BEE/ Energy Star Certified for the quoted product, RoHS certified.</p> <p>Worldwide auto-sensing 100-240 VAC, 50-60 Hz energy-saving automatic power-down, surge-tolerant, power supply supplying 19VDC should not exceed 65-watt.</p>																												
<p><b>Technical Specifications for Desktop PCs, Point 16- Monitor:</b></p> <p>19.5"/ 21.5" TFT (1600 x 900) / LED (1600X900)/ IPS (Full HD) Color Monitor or higher TCO 8.0/ BIS and ROHS Certified/ Energy Star 8.0 higher.</p>	<p>19.5"/ 21.5" color monitor with TFT (1600 x 900 or higher) or LED (1600X900 or higher), TCO 8.0 or BIS and ROHS Certified or Energy Star 8.0 higher</p>																												
<p>ANNEXURE – XVII, Group — A &amp; AI, Item: <b>Desktop PCs, Keyboard –</b></p> <p>OEM make 104 Keys Standard USB keyboard with three years warranty</p>	<p>OEM make 104 Keys Standard USB keyboard with 5 years comprehensive warranty.</p>																												
<p>Annexure – XVII, A &amp; AI, Item: <b>Desktop PCs, Point-9: Form Factor-</b></p>	<p>Small Form Factor (SFF)/ Micro Tower (MT): Chassis Volume Should be within <b>7-16 liters</b>.</p>																												

Small Form Factor (SFF): Chassis Volume Should be within <b>7-13 liters.</b>		
Annexure – XVII, TECHNICAL SPECIFICATIONS <b>For Laptops Point 4: Processor:</b> “Minimum Intel® Core i7 (2.5 GHz or more base frequency, 12 MB smart cache) 12th Generation or higher processor”		“Minimum Intel® Core i7 (4.7 GHz or more Turbo frequency, 12 MB smart cache) 12th Generation or higher processor.
Annexure – XVII, TECHNICAL SPECIFICATIONS <b>For Laptops Point 25: Weight</b> “Not exceeding 1.45 Kg. (Including battery)”		Not exceeding 1.60 Kgs. (Including battery)
Annexure – XVII, TECHNICAL SPECIFICATIONS <b>For Laptops, Point 23: Chassis</b> “Metal body with metal hinges.”		Metal/ Aluminium/ Carbon Fiber body with metal hinges.
Annexure – XVII, TECHNICAL SPECIFICATIONS <b>for Laptops, Point 16, Wireless Device:</b>  Wireless LAN Card with necessary driver (802.11 ac)		Wireless LAN Card with necessary driver (802.11 ac) <b>or higher.</b>
Annexure – XVII, TECHNICAL SPECIFICATIONS <b>for Laptops, point-28, Security:</b>  Hardware based endpoint security controller TPM 2.0 Integrated Finger print sensor, Standard Security Lock Slot Drive lock option for SSD to secure Data. Provision for automatically detect, stop, and recover from a BIOS attack or corruption without manual intervention. Integrated protection from malware on malicious websites Integrated real-time detection and prevention of zero-day threats and advanced persistent threat (APT) attacks for Windows applications.		Endpoint security controller TPM 2.0, Integrated Finger print sensor, Standard Security Lock Slot. Provision for automatically detect, stop, and recover from a BIOS attack or corruption without manual intervention.
Annexure – XVII, TECHNICAL SPECIFICATIONS, <b>For Laptops, Point 32 – Warranty:</b>  5 Years Comprehensive On Site Warranty on Laptop, 3 Years Comprehensive onsite warranty on battery and Power Adaptor.		5 Years Comprehensive On Site Warranty on Laptop, battery and Power Adaptor.
ANNEXURE – XVII Group D, Item: <b>(Dot Matrix Printer), point-10 - Page Length Setting in Inches</b> 3.67, 4, 6, 7, 8, 11, 12 & 14 through panel on front side.		3.67, 4, 6, 7, 8, 11, 12 & 14 through panel on front side <b>or through Menu Setting.</b>
ANNEXURE – XVII Group E, Item: <b>(Passbook Printer), point-10 – Interface:</b> IEEE 1284 Parallel and RS232 serial & USB 2.0		(Annexure-XVII, Group-E, Item – Passbook Printer, <b>Point-10 - Interface</b> ) <b>stands modified as:</b> “RS232 serial and USB 2.0 or higher”
<b>PART-V - 2. DELIVERY AND INSTALLATION:</b>		
Delivery	a) <b>8 weeks</b> in North East States, Andaman & Nicobar Island and Lakshadweep Island. b) <b>6 weeks</b> in all other places.	Delivery a) <b>10 weeks</b> in North East States, Andaman & Nicobar Island and Lakshadweep Island. b) <b>8 weeks</b> in all other places.
Installation and operationalization	Within <b>1 week</b> of delivery (In case installation is held up for site non-readiness, a certificate from the competent authority at respective site(s) is to be furnished for obtaining payment.)	Within <b>1 week</b> of delivery (In case installation is held up for site non-readiness, a certificate from the competent authority at respective site(s) is to be furnished for obtaining payment.)

**Part-V, (Page- 45-46), Clause-8- Stands modified as:**

**“PAYMENT TERM:**

- a. **90% of the order value** along with GST and other applicable duties on actual basis will be paid on delivery, installation and acceptance of ordered items, after realizing penalty charges for late delivery and / or late installation, if any. The claim for payment should contain proof of delivery, installation note & User Acceptance Report signed

by an authorized official of the bank / branch at the respective sites etc.

- b. In case installation is held up by the Bank for site non-readiness, the payment may be released after 30 days from delivery on production of Site Non-Readiness (SNR) certificate from the competent authority at the delivery site.
- c. **10% of the order value will be paid after installation**, after realizing penalty charges for late installation or any other penalties, if any. The claim for payment should contain proof of installation duly signed by an authorized official of the bank/ branch or User Acceptance Report signed by an authorized official of the bank / branch at the respective sites etc.
- d. Upon request of the bidder, the Bank at its discretion may allow the bidder to submit the BG at the HO for the total amount and the tenure.
- e. The AMC amount to be paid towards facilities of AMC as mentioned below is to be paid quarterly at the end of each quarter on pro-rata basis.

In case installation is held up by the Bank for site non-readiness, the payment may be released after 30 days from delivery on production of Site Non-Readiness (SNR) certificate from the competent authority at the delivery site.

**Part-V, (Page- 45-46), Clause-8- Stands modified as:**

**“PERFORMANCE BANK GUARANTEE**

The Selected bidder, within 15 days from the date of letter of intent will have to furnish a Bank Guarantee, format as per Annexure – V, issued by any scheduled commercial bank (other than UCO Bank) equivalent to **3%** of the project cost valid for below mentioned period from the date of Letter of Intent(LOI). Upon furnishing the Performance Bank Guarantee, the EMD of the selected bidder shall be returned.



**75 months (72 months + claim period of 3 months) – For Line Item A and B (Desktops for UCO Bank and Laptops)**

**51 months (48 months + claim period of 3 months) – For Line Item C, D, E, and F (Laser Printers, Dot Matrix Printers, Passbook Printers and Scanners)**

The Bank Guarantee shall act as Performance Bank Guarantee and in case the selected bidder is unable to start the project within the stipulated time or start of the project is delayed inordinately beyond the acceptable levels, or unable to perform as per RFP terms and executed SLA the Bank reserves the right to forfeit the same.

After 31.03.2024, bidder will have to furnish Performance Bank Guarantee in form of Bank Guarantee issued by any scheduled commercial bank (other than UCO Bank) equivalent to **10%** of the total order value received by the bidder till 31.03.2024 for period mentioned below:

**63 months (60 months + claim period of 3 months) – For Line Item A and B (Desktops for UCO Bank and Laptops)**

**39 months (36 months + claim period of 3 months) – For Line Item C, D, E, and F (Laser Printers, Dot Matrix Printers, Passbook Printers and Scanners)**

On submission of 10% BG, the bidder can claim back their 3% security deposit from Bank, else bidder can submit additional BG equivalent to the difference amount for the period mentioned above for period as mentioned above.

However, the selected bidder may have to extend the validity of the Bank Guarantee for a period of AMC/ATS/ extension of rate contract as required by the Bank. Upon furnishing the Bank Guarantee, the Performance Bank Guarantee of the vendor shall be returned.

Further, the Bank reserves the right to invoke the Performance Bank Guarantee in case the selected bidder is not able to fulfil any and all conditions specified in the document or is unable to complete the project within the stipulated time. This is independent of the LD (Liquidity Damage) on Delivery and installation.

The selected bidder shall be responsible for extending the validity date and claim period of Performance Bank Guarantee as and when it is due on the account of non-completion of the project and warranty period.”