UCO BANK
Department of Information Technology
Request for Proposal (RFP) For Supply, Implementation and Maintenance of Near DR RFP REF NO: UCO/DIT/86/2016-17 Date: 12/04/2016 Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s), Amendments, Addendums and Corrigendum's

Pg No/Clause No	Clause as per the RFP	Amended Clause
45/ **5.28.3**	**Penalty Charges:** | **For Near DR Site and hardware Infrastructure Uptime SLA compliance (quarterly basis) - A**	**Penalty Amount (X)=Total cost of hardware plus quarterly hosting cost**
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A >= 99.99 %	No penalty
99.90 =< A < 99.99	10% of X
99.80 =< A < 99.90	20% of X
99.70 =< A < 99.80	30% of X
99.60 =< A < 99.70	40% of X
99.50 =< A < 99.60	50% of X
A < 99.50	No amount to be paid for the quarter		**Penalty Charges:** | **For Near DR Site and hardware Infrastructure Uptime SLA compliance (quarterly basis) - A**	**Penalty**
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A >= 99.99 %	No penalty
99.90 =< A < 99.99	10% of X
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99.70 =< A < 99.80	30% of X
99.60 =< A < 99.70	40% of X
99.50 =< A < 99.60	50% of X
A < 99.50	No amount to be paid for the quarter	 Note: **(X)=quarterly hardware cost(Total Hardware cost/20) plus quarterly hosting cost**
27/ **4.5.2**	SP shall provide the link monitoring facility to the Bank which will enable the Bank to monitor the links in real time from their Data Center. Bank should be able to monitor following parameters: a. Link Latency. b. Bandwidth utilization. c. Packet loss.	The prime vendor shall monitor the link in real time using banks existing software (OV-NNM).The prime bidder has the responsibility of integrating the same. They should be able to monitor following the following parameters: a. Link Latency. b. Bandwidth utilization. c. Packet loss.
Reply to Pre-bid	Scope Contd. ….	Scope Contd. ….

query/Additional scope/pg 45/Point no 2, dtd-6/5/2016	implementation of synchronous replication between DC and Near DR and asynchronous replication between DR and Near DR.	Implementation of synchronous replication between DC and Near DR and the movement of data between DR and Near DR to be done on requirement basis.
Reply to Pre-bid query/177, dtd-6/5/2016	SCOPE: The applications for which NDR is required, includes CBS,CSIS and GBM	SCOPE: The applications for which NDR is required, includes CBS,CSIS

Note:

In addition to the clarification against the pre-bid queries given by bank in its web-site on 6th May 2016 and 10th May 2016, further find the clarification on the above points.

All other terms and conditions/clauses of the subject RFP/Pre-bid reply/corrigendum remain unchanged. The reply to pre bid queries and changes in the RFP clause mentioned herein above will be part and parcel of the RFP.

Date:14/06/2016