



**UCO BANK**

**Department of Information Technology**

**Implementation of Bharat Bill Payment System -RFP REF NO: UCO/DIT/1003/2016-17 Date 31-08-2016**

### **Corrigendum/Clarification**

<b>SL</b>	<b>Pg No/Clause No</b>	<b>Clause as per the RFP</b>	<b>Amended Clause</b>
1	Page no-18, 4.1 Scope of Work, Point no-12	PCI DSS Compliance	The proposed solution should be PCI DSS Compliance & selected bidder has to assist for getting PCI DSS Compliance at the Banks end.
2	Page no-18, 4.1 Scope of Work, Point no-14	The propose solution should be capable to handle 20-25 Transaction Per Second (TPS).	The propose solution should be capable to handle <b>15-20</b> Transaction Per Second (TPS).
3	Page no-18, 4.1 Scope of Work, Point no-15	Storage should be able to keep data in online mode for whole contract period.	The Clause Stand deleted
3	Page no-18, 4.1 Facility Management Services	End to end facility management services including Database, Application & Hardware will be provided by the vendor for 24x7x365 from the day of Go-live of the project. Proper backup solution should be implemented & the responsibility of the selected vendor to maintain backup as per banks policy & periodic restoration to be carried out. The FM Support person should be available at Head Office-2, Kolkata; Bank will provide space and other resources to resolve customer issues. The resolution time of the customer complaints should be resolve	End to end facility management services including Database, Application & Hardware will be provided by the vendor for 24x7x365 from the day of Go-live of the project. <b>The selected vendor has to integrate Banks existing backup solution with the proposed solution and it will be the responsibility of the selected vendor to maintain backup as per banks policy &amp; periodic restoration to be carried out.</b> The FM Support person should be available at Head Office-2, Kolkata; Bank will provide space and other resources to resolve customer issues. The resolution time of the

		within 2 Hrs from the receipt time of complain.	customer complaints should be resolve within 2 Hrs from the receipt time of complain.
4	-----	-----	Please note that for the purpose of implementing the propose solution Bank will provide Storage, Tape Library, SAN Switch [EMC VNXe 3200] each one at DC & DR Site & Backup Solution each one at DC & DR site. The selected vendor has to integrate Banks existing backup solution with the proposed solution

**Note:**

All other terms and conditions/clauses of the subject RFP/Pre-bid reply/corrigendum remain unchanged. The changes in the RFP clause mentioned herein above will be part and parcel of the RFP.

Date: 28/09/2016