



UCO BANK

Department of Information Technology

Request for Proposal (RFP) For Selection of Vendor for Supply, Installation & Maintenance of 500 ATMs to replace old CAPEX ATMs RFP Ref No: DIT/BPR & BTD/OA/1508/2018-19 Date: 27/06/2018

Corrigendum / Addendum

Sl. No.	Page No.	RFP Clause No.	Existing Clause	Modified Clause
1	26	4.5	The Successful bidder shall also give an undertaking as a part of this contract to provide technical consultancy and guidance for successful operation of the Cash Dispenser and its expansion in future by the Bank during the warranty and AMC period (if contacted). The said undertaking letter shall be submitted along with the bid; otherwise, the bid is liable for rejection	The Successful bidder shall also give an undertaking as a part of this contract to provide technical consultancy and guidance for successful operation of the Cash Dispenser and its expansion in future by the Bank during the warranty and AMC period. The said undertaking letter shall be submitted along with the bid; otherwise, the bid is liable for rejection
2	14	1.2.28	The bidder shall not quote for the products, whose End of sale/ End of Support / End of Life has been declared by the OEM. The Bidder has to ensure that any equipment supplied as part of this RFP should not reach end of support or end of life for at least five years postdate of acceptance of such equipment by the Bank. In the event if	The bidder shall not quote for the products, whose End of sale/ End of Support / End of Life has been declared by the OEM. The Bidder has to ensure that any equipment supplied as part of this RFP should not reach end of support or end of life for at least five years postdate of acceptance of such equipment by the Bank. In the event if any equipment supplied by the selected

Sl. No.	Page No.	RFP Clause No.	Existing Clause	Modified Clause
			any equipment supplied by the selected bidder, reaches either end of support or end of life as stipulated in this clause, within the period of 5 years , the selected bidder has to immediately replace/upgrade the equipment at no additional cost to the Bank.	bidder, reaches either end of support or end of life as stipulated in this clause, within the period of 7 years , the selected bidder has to immediately replace/upgrade the equipment at no additional cost to the Bank.
3	90	13.17	Auto run facility of exe file from a network or a USUCCESSFUL BIDDER port should be disabled.	Auto run facility of exe file from a network and USB port should be disabled.
4	91	14.6	Encryption should be linked to the ATM internal components characteristics, like peripherals USUCCESSFUL BIDDER devices. This tightly locks the encryption to local ATM environment. And no central password management server is required	Encryption should be linked to the ATM internal components characteristics, like peripherals USB devices. This tightly locks the encryption to local ATM environment. And no central password management server is required
5	27	4.10	ATMs should have vinyl wrapping as per Bank's branding. The vinyl wrap of the ATM will be on the lower front portion of the ATM along with adjacent two sides and Bank will provide the CDR file of the artwork. Bidder should ensure that vinyl wrap should have a life of minimum warranty period of 3 year plus 4 year of AMC period.	ATMs should have colour as per Bank's branding. The colour of the ATM will be on the lower front portion of the ATM along with adjacent two sides and Bank will provide the CDR file of the artwork. Bidder should ensure that colour should have a life of minimum warranty period of 3 year plus 4 year of AMC period.

Sl. No.	Page No.	RFP Clause No.	Existing Clause	Modified Clause
6	96	Annexure XI Technical Specification, point No 21.12	One shutter camera should be able to identify the notes being ejected by the machine and received by the customer. Second Camera should be integrated in the ATM and there should be provision for third camera integration.	There should be minimum one camera inside the machine to capture the customer image. Camera should not capture the hand movement of the customer while entering the PIN. The 2 nd Camera should be installed within the ATM Room to capture the overall ATM site and store the images within the machine for a minimum period for 6 months.
7	81	Annexure XI Technical Specification, Point No 6.3		The Machine must have Pin Shield/ Pin Guard to prevent shoulder surfing attack. The Pin shield/Pin Guard should capable to obstruct the view of Pin pad from three sides as well as from top. It should also prevent Pin capture through Infrared enable camera.
8	21	Eligibility Criteria, Sl. No 2 and 3	Proof of documents: Copy of audited balance sheet of last three financial years.	Proof of documents: Copy of audited balance sheet of the financial year 2014-15, 2015-16 and 2016-17.
9				All the solutions sought in technical specification must be provided as end-to-end solution.

Place: Kolkata

Date: 03.08.2018

Revised Commercial Format

Sl. No	Description	Unit Price (X)	GST %	GST Amount (Y)	Unit Total Price Z= (X+Y)
1	Cost of Front Loading Automated Teller Machine (with 3 year warranty) as per the technical & functional specifications given in the RFP.				
2	AMC for Front Loading ATM for 4 th year				
3	AMC for Front Loading ATM for 5 th year				
4	AMC for Front Loading ATM for 6 th year				
5	AMC for Front Loading ATM for 7 th year				
6	TOTAL COST OF 500 ATMs WITH AMC				
7	BUY BACK COST FOR UNIT ATM				
8	BUY BACK COST FOR 500 ATMs				
9	TOTAL COST OF OWNERSHIP (Sl. No 6- Sl. No 8)				
10	TOTAL COST OF OWNERSHIP (in Figures)				
11	TOTAL COST OF OWNERSHIP (in Words)				

Note:

1. The calculation for arriving at TCO is properly mentioned in the appropriate columns and we confirm that the above mentioned rates are accurate. In case of any anomalies in the calculation for arriving at TCO, the Bank will have the right to rectify the same and it will be binding upon our company.

2. If the cost for any line item is indicated as zero or blank then Bank may assume that the said item is provided to the Bank without any cost.
3. Bank has discretion to keep any of the line item mentioned above as optional as per Bank's requirement.
4. We have ensured that the price information is filled in the Commercial Offer at appropriate column without any typographical or arithmetic errors. All fields have been filled in correctly.
5. We have not added or modified any clauses/ statements/ recordings/ declarations in the commercial offer, which is conditional and/or qualified or subjected to suggestions.
6. We have not added or modified any clauses/ statements/ recordings/ declarations in the commercial offer, which contain any deviation in terms & conditions or any specification.
7. We have understood that in case of non-adherence to any of the above, our offer will be summarily rejected.
8. In case of any discrepancy between figures and words, the amount in words shall prevail.
9. Please note that any Commercial offer which is conditional and/ or qualified or subjected to suggestions will also be summarily rejected. This offer shall not contain any deviation in terms & condition or any specifications, if so such offer will be summarily rejected.
10. All prices should be quoted in (INR) only.
11. The TCO (Total cost of ownership) will be inclusive of GST and other applicable taxes. However the GST and other applicable taxes will be paid as per actuals.
- 12. AMC should be kept at minimum of 6% of unit cost of ATM. If the AMC is quoted below 6%, Bank will calculate the AMC at 6% and same will be binding upon the bidder.**

Place: AUTHORISED SIGNATORY

Date: Name:

Designation: