



UCO BANK

Department of Information Technology

Request for Proposal (RFP) For “Selection of Service Provider to provide Internet Connectivity to Kiosk/Fixed Customer Service Points (CSPs) using VSATs in CAPEX Model (Re-tendering)

RFP Ref No : UCO/DIT/VSAT/1478/2016-17 Date: 08/11/2016”

Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s), Amendments, Addendums and Corrigendum's

| SL. No. | Pg No / Clause No | Terms& Conditions as per RFP | Amended Clause |
|---------|-------------------|---|--|
| 1. | 25 | Dedicated Internet Bandwidth of 64 Kbps (32 Kbps Up and 64 Kbps Down) | The BW requirement is 96 Kbps dedicated (64 Kbps Down and 32 Kbps Up) |
| 2. | 26 | 4.15 Bidder should resolve any site within 48 hours from time of call log, down due to equipment/hardware failure at site. Non-compliance of this , Bank will deduct one percent (1%) for each hour , of the per link/site management cost in Annexure C Table D during warranty period and one percent (1%) for each hour of the per VSAT AMC cost of corresponding year in Annexure C Table E during AMC period | Bidder should resolve any site within 48 hours from time of call log, down due to equipment/hardware failure at site. Non- compliance of this, Bank will deduct one percent (1%) for each day of the per line/site management cost in Annexure C Table D during warranty period and one percent (1%) for each day of the per VSAT AMC cost of corresponding year in Annexure C table E during AMC period |

Revised Annexure-I

Undertaking/Manufacturer's Authorisation Form (MAF)

No. _____

Date: _____

The Deputy General Manager (IT, BPR & BTD)

UCO Bank

Department of Information Technology

Head Office II

3 & 4 DD Block, Sector -1

Salt Lake City

Kolkata -700064

Dear Sir,

Subject: Request for Proposal (RFP) for Selection of Service Provider to provide Internet Connectivity to Kiosk/Fixed Customer Service Points (CSPs) using VSATs in CAPEX Model (Re-tendering) – RFP REF NO: UCO/DIT/VSAT/1478/2016-17 Date: 08/11/2016

We _____ who are established and reputable manufactures of _____ having factories at _____ and _____ do hereby authorize M/s _____ (Name and address of Bidder) to offer their quotation, negotiate and conclude the contract with you against the above invitation for Bid offer.

We hereby extend our full guarantee and warranty as per terms and conditions of the Bid and the contract for the equipment and services offered against this invitation for Bid offer by the above firm. We undertake to provide back-to-back support for spare and skill to the bidder for subsequent transmission of the same to the Bank. We also undertake to provide support services during warranty period if the above bidder authorized by us fails to perform in terms of the RFP.

Yours faithfully,

Authorised Signatories

(Name & Designation)

Date :

For and on behalf of M/s _____

(Name of Manufactures)

Note:

- 1. This letter of authority should be on the letterhead of the manufacturing concern and should be signed by a competent person of the manufacturer.**
- 2. Such MAF for all items offered for which the vendor is not an OEM, should be attached.**