



**UCO BANK**  
**Department of Information Technology**  
**Request for Proposal (RFP) For Maintenance & Support of Building Management System**  
**RFP REF NO: UCO/DIT/1032/2016-17 Date: 03/09/2016**  
**Corrigendum/Clarification**

Pg No/Clause No	Clause as per the RFP	Amended Clause
17	TYPICAL RESOLUTION time : within 10 minutes	<p>First Response Time – within 10 minutes</p> <p>Fault Resolution Time – within 30 minutes for Level-1 calls;            (Level – 1 : Those faults which can be handled by the available BMS engineer)</p> <p style="padding-left: 40px;">- Within 60 minutes for Level – 2 calls</p> <p>(Level – 2 Calls: where support from external engineer is required)</p> <p>-within 24 hours for L3 calls</p> <p>(L3 calls : which would perhaps require a major component replacement or system over hauling)</p>
46	<p>TECHNICAL SPECIFICATION FOR PRECISION AC SET :</p> <p>The outdoor unit shall comprise of air-cooled condenser with fans.</p>	<p>TECHNICAL SPECIFICATION FOR PRECISION AC SET :</p> <p><b>Sl. No. 3 is amended as :</b></p> <p>The outdoor unit shall comprise of air-cooled condenser with fans. If it is required to lay PAC Copper pipe for installation of AC then the same has to be done by the selected bidder.</p>
	Price validity: For the new devices, bank will be placing separate orders for which price should be kept valid for 3 years.	Price validity: For the new devices, bank will be placing separate orders for which price should be kept valid for 1 year.

**Note:**

The last date for submission of bid documents for "Request for Proposal (RFP) For Maintenance & Support of Building Management System" which was scheduled on **18.10.2016** is hereby extended upto **24.10.2016 at 03:00 PM**. Technical bid will be opened on **24.10.2016 at 03:30 PM**.

All other terms and conditions/clauses of the subject RFP/Pre-bid reply/Corrigendum remain unchanged. The changes in the RFP clause mentioned herein above will be part and parcel of the RFP.

Date: 17/10/2016