



UCO BANK

Department of Information Technology

Request for Proposal (RFP) For “Selection of Service Provider to provide Internet Connectivity to Kiosk/Fixed Customer Service Points (CSPs) using VSATs in CAPEX Model UCO/DIT/VSAT/629/2016-17” Date 13-07-2016”

Corrigendum/Clarification

SL	Page no	Clause	Clause as per RFP	Modified Clause								
1.	30	Payment Terms 5.8.1	80% of the order value (excluding AMC Value) along with Sales Tax, Service Tax, Waybill etc., if required, will be paid after submission of the acceptance certificate duly signed by Bank's authorized official & satisfactory service report from the Bank where the equipment have been installed after realizing penalty charges for late delivery & installation, if any as per clause no 5.4. Remaining 20% of the order value (excluding AMC Value) will be paid after three months of commissioning & successful running of the VSAT system.	80% of the order value Per Site (excluding AMC Value) along with Sales Tax, Service Tax, Waybill etc., if required, will be paid after submission of the acceptance certificate duly signed by Bank's authorized official & satisfactory service report from the Bank where the equipment have been installed after realizing penalty charges for late delivery & installation, if any as per clause no 5.4. Remaining 20% of the order value Per Site (excluding AMC Value) will be paid after three months of commissioning & successful running of the VSAT system.								
2	31	Uptime Requirement and penalty charges	5.11 The Bank expects 99.5 or above uptime per site to be calculated on monthly basis. However any deviation from the same shall invite penalty as under : During banking hours (8.00 AM to 8.00 PM)Monthly uptime per VSAT in % Penalty charges per VSAT monthly in	<p>Modified Monthly uptime per VSAT in % Penalty charges (In ₹) per VSAT monthly in</p> <table> <tr> <td>>= 98</td> <td>- 0</td> </tr> <tr> <td>>= 97 to < 98</td> <td>- 2000</td> </tr> <tr> <td>>= 96 to < 97</td> <td>- 4000</td> </tr> <tr> <td>>=95 to < 96</td> <td>- 6000</td> </tr> </table>	>= 98	- 0	>= 97 to < 98	- 2000	>= 96 to < 97	- 4000	>=95 to < 96	- 6000
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			<p>>= 99.5 - 0</p> <p>>= 99 to < 99.5 - 2000</p> <p>>= 98 to < 99 - 3000</p> <p>>=97 to < 98 - 4000</p> <p>< 97 - 1000</p> <p>Maximum cap on penalty on above shall be Rs 10000/- per VSAT per month. In addition to above Bank may invoke the Performance Bank Guarantee (PBG) and may cancel the order.</p>	<p>< 95 - 10000</p> <p>Maximum cap on penalty on above shall be Rs 10000/- per VSAT per month. In addition to above Bank may invoke the Performance Bank Guarantee (PBG) and may cancel the order.</p>
3.	27	Order Details Part V, 5.1		<p>There will be two parts for VSAT order – one part is VSAT equipment, Installation – Commissioning and Freight – Insurance and another part is VSAT Bandwidth. VSAT being regulated services, specific license is required for VSAT Bandwidth in name of a separate organisation from which DoT revenue sharing is paid to DoT. So generally VSAT bandwidth order is placed in name of the license holding organization and the equipment order is placed in name of the other organisation which is the parent group company or 100% subsidiary company or vice versa.</p>