



**UCO BANK**

**Department of Information Technology**

**Request for Proposal (RFP) For Selection of Service Provider for ATM Managed Services**

**RFP Ref. No. DIT/BPR & BTD/OA/1879/2018-19 Date: 21/07/2018**

**Amendments, Addendum and Corrigendum**

| Sl. No | Page No         | Clause No                     | Clause as per RFP   | Modified/Added Clause.   |
|--------|-----------------|-------------------------------|---|--|
| 01     | 14/66 and 40/66 | point 4, eligibility criteria | The bidder should be in the business of ATM Managed Services in India for a minimum period of last three years. The company should be profit making in any two of the last three financial years (2015-2016, 2016-2017 & 2017-2018).                        | "The bidder should be in the business of ATM Managed Services in India for a minimum period of last three years. The company should be profit making in any two of the last three financial years (2014-15, 2015-2016 & 2016-2017) and the company should have minimum net worth of Rs.100 Crores at the time of submission of bid. The net worth of at least Rs.100 Cr. Should be maintained all the times."                      |
| 02     | 14/66 and 40/66 | Point 3, Eligibility Criteria | The bidder submitting the offer should be having a turnover of minimum 25 Crores per year during last three years i.e. 2015-2016, 2016-2017 & 2017-2018. This must be individual (not parent company) company's turnover and not of any group of companies. | "The bidder submitting the offer should be having a turnover of minimum 25 Crore per year during last three years i.e. 2014-2015, 2015-2016 & 2016-2017. The company should have minimum net worth of Rs.100 Crores at the time of submission of bid. The net worth of at least Rs.100 Cr. Should be maintained all the times. This must be individual (not parent company) company's turnover and not of any group of companies". |
| 03     | 15/66 and 41/66 | Point 9, Eligibility Criteria | The bidder's facilities should be ISO 27001 or PCI DSS or ISO 9001:2015 or certified  | Clause stands deleted  |

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| 04 |  |  | Additional Clause | Bank will provide data pertaining to ATM status through e-mail/SMS over phone. Beside this ATM health and switch balance report may be shared over e-mail on regular interval. Besides this qualified bidders will be responsible for cash forecasting on previous ATM dispense pattern.   |
| 05 |  |  | Additional Clause | Exemption from submission of EMD shall be given to bidders who are Micro, Small & Medium Enterprises (MSME) and are registered with National Small Scale Industrial Corporation Ltd. (NSIC) under its "Single Point Registration Scheme". The bidder has to submit necessary document issued by NSIC to avail the exemption. To qualify for EMD exemption, firms should necessarily enclose a valid copy of registration certificate issued by NSIC which are valid on last date of submission of the tender documents. MSME firms who are in the process of obtaining NSIC registration will not be considered for EMD exemption. <b>(Traders are excluded who are engaged in trading activity without value addition/branding/packing. In such a case, they will have to submit EMD and Tender Cost.</b> |

| Sl. No | Existing Clause   | Modified Clause   |
|--------|---|---|
| 1      | Last date of bid submission was scheduled on 06/09/2018 at 03:00 PM and opening of technical bid was 06/09/2018 at 03:30 PM | Last date of bid submission is extended up to 11/09/2018 at 03:00 PM and technical bid will be opened on 11/09/2018 at 03:30 PM |