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(भारत सरकार का उपक्रम)



UCO BANK

(A Govt. of India Undertaking)

सम्मान आपके विश्वास का

Honours Your Trust

Zonal Office, Dehradun (7049)



UCO BANK

Zonal Office Dehradun, G.A.D. Department
Plot No.-5, Sahastradhara Road, Dehradun (UK)

Email-zodehradun.gad@ucobank.co.in &

zodehradun.sec@ucobank.co.in

Website <http://www.ucobank.com>

Tendor Ref. No. – 2021-22/02, dated 12.02.2022

OFFER FOR EMPANELMENT OF VENDER FOR SUPPLY AND INSTALLATION OF CCTV SYSTEMS AND COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC) THEREOF IN THE BANK BRANCHES UNDER ZONAL OFFICE, DEHRADUN.

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Invitation for Tender offers

A).UCO Bank invites sealed tender offers from eligible, reputed and interested Firm/ Company for empanelment of Vender for supply, Installation and Comprehensive Annual Maintenance Contract (CAMC) thereof CCTV systems in the Branches under Zonal Office, Dehradun.

A complete set of Tender document to be down loaded by the eligible tenderer from the website www.ucobank.com

B) Tender reference:

S N	Tender Reference	Schedule
1	Advertisement in News Papers and Bank's website on	12.02.2022, Tender will remain live on Bank's website up to 04.03.2022.
2	Date & venue of pre bid meeting	Queries related to Tender can be submitted on our email, zodehradun.sec@ucobank.co.in on or before 18 th February or intrested bidder may visit our Office on 18 th February 2022 for pre-bid meeting at 1100 hrs. at UCO bank Zonal Office Dehradun, Plot No.-5, IT Park, Sahastradhara road, Dehradun-248001
3	Last Date & Time for Submission of Tender	04.03.2022 upto 5:00 PM at Zonal Office, Dehradun.
4	Date and Time of Opening Eligibility Bid i.e Part-I	05.03.2022 at 11:00 AM at Zonal Office, Dehradun
5	Date and Time of Opening of Technical Bid i.e Part- II	08.03.2022 at 11:00 AM at Zonal Office, Dehradun. Technical Bids will be opened for those vendors only, who will be qualified in Part-I of Tender.
6	Date and Time of Demonstrations	Vendor(s), who will qualify Part-I & II, he/ they will eligible for Demostration Part. The date & time for demonstration will be informed accordingly to the selected Venders
7	Estimated cost of Tender	Rs. 20 lacs (Approx) & further as per requirement of Bank
8	Earnst money deposit	Rs. 10,000/-, Demand draft in the name of UCO bank, Zonal Office, Dehradun
9	Performance Bank Guarantee	10% of the cost of work to be submitted by successful bidder in the form of Bank Guarantee at the time of allotment of work.
10	Validity of Tenders	90 (Ninety) days from the date of opening.
11	Address of Communication	Zonal Office, Dehradun, UCO Bank, Plot No.-5, IT Park, Sahastradhara Road, Dehradun (UK).
12	Contact Number	9634024857, 7248761711, 9568014062
13	E-mail	zodehradun.gad@ucobank.co.in & zodehradun.sec@ucobank.co.in

C) Bidder required to submit their applications to the undersigned in two sealed covers as Eligibility bid in sealed envelope super scribing "PART- I (Eligibility Bid), Technical bid in sealed envelope, super scribing "PART-II (Technical Bid) for all branches. Both Parts of Bids will be in one sealed envelope super scribing "Empanelment of Vender for supply Installation & maintenance of CCTV system and Comprehensive Annual Maintenance Contract (CAMC) thereof at the Bank Branches under Zonal Office, Dehradun" with the Vender's complete address and contact number.

(1) Part I. - Eligibility Bid- to include profile of the company.

a) List of major existing clients, registered number and GST details etc. as per Appendix-I point wise. Attach document wherever required.

(2)

Plot No. - 5, IT Park, Sahastradhara Road, Dehradun Uttarakhand-248001

Ph. 0135-6518904, 0135-6518906, 0135-6510211



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b) EMD shall be Rs- 10,000/-(Ten thousand only) to be deposited along with tender document through Demand Draft, Bankers Cheque or Pay Order in favour of UCO Bank, Zonal Office, Dehradun. No interest shall be paid on the EMD.

(2) Part II. Technical bids -to meet the technical specification: Compliance of technical specifications of CCTV systems given in Appendix -II to Appendix-XIII point wise.

D) Eligibility & Technical Bids will be opened in the presence of the vendor's representatives.

E) In case the date of last date of issuance and/ or the date of receipt and opening of tender are declared as holiday, the respective date shall be treated as deferred/re-scheduled to the next working day correspondingly.

F) It may be noted that the requirement given in this RFP is indicative only .

G) Fax and E-mail tenders/offers will not be accepted.

H) Bank reserves the right to accept / reject in part or full any or all offers without assigning any reason whatsoever and without any cost or compensation therefore. Any decision of UCO Bank in this regard shall be final, conclusive and binding on the Offerer/ Tenderer.

I) The contract period for supply, installation and maintenance of new CCTV systems will be for the period of 03 years and Comprehensive AMC after warranty period of 01 year, will be for the period of 05 years. However, agreement will be executed for one year and renewed for next year after satisfactory services provided by the Vender. New supply, installation and AMC rates will be fixed and non negotiable and no revision will be permitted in future.

Note: Dehradun Zone comprises of all Districts of Uttarakhand and Branches/ ATMs are widely dispersed. The requirements mentioned above pertain to the entire region and not to the particular centre where ZO is located.

If the Head Office or any higher office of UCO Bank conducts Pan India Rate contract, Zonal office, Dehradun will have the right to cancel this Rate contract. In such case notice of one month will be served to the firm for termination of Rate contract and no other claims will be entertained.

J) All Branches and ATMs are already equipped with CCTV system and all are under annual maintenance and working properly. In future, existing CCTV system will be replaced with new CCTV (as per this Tender) as wherever is required.

K) Zonal Office Dehradun wants to empanel suitable Firm/Company/Vendor for the period of 03 years for supply installation of CCTV system & Comprehensive Annual Maintenance Contract (CAMC) thereof in branches under Dehradun Zone.

L) Zonal Office Dehradun urgently needs to cover their Locker Rooms (appx. Thirty) as per RBI guidelines.

M) For any other queries, vendors may contact on 9634024857 on working days between 10 A.M. to 5 P.M.


Zonal Manager

UCO Bank, Zonal Office,

Plot No.-5, IT Park,

Sahastradhara Road, Dehradun (UK)-248001.

E-mail: zodehradun.sec@ucobank.co.in

(3) zodehradun.gad@ucobank.co.in

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INSTRUCTIONS TO BIDDERS AND GENERAL TERMS & CONDITIONS

- (1) The CCTV and all the parts should meet with standard stipulated as mentioned in technical specification.
- (2) Estimated demand of Supply and Maintenance contract of CCTV system in Branches/ ATMs and other Offices of UCO Bank, in Dehradun Zone on, as and when required basis.
- (3) Reputed service providers specializing in providing and installation of CCTV for at least last 03 years in the field as on 1st January, 2022 will be considered.
- (4) Ability to undertake the work and maintenance of all branches throughout the Dehradun zone.
- (5) Ability to provide CCTV as per technical specifications available at **Appendix-II to Appendix-XIII** of this advertisement.
- (6) Ability to commence service within 15 days from date of placement of order.
- (7) The vendor should meet the eligibility criteria, other Requirements as per details available at **Appendix- I** of this advertisement.
- (8) The Vender should meet with technical specification and details given in **Appendix- II to Appendix-XIII**
- (9) Empanelment of vendors will be done in accordance with fulfilment of eligibility criteria specified in **Appendix-I** and fulfilment of technical specification compliance given in **Appendix-II to Appendix-XIII and as per Demonstration.**
- (10) The components/ parts/ accessories used in the CCTVs shall have to be original, new & no refurbished/ duplicate/second hand components/ parts/ shall invoke the performance in case the accessories shall be accepted by the Bank. The vendor should also guarantee that all the components supplied by them is licensed & legally obtained.
- (11) They should have well established "After Sale Service Center at Uttarakhand" equipped with requisite spare parts & adequate trained manpower for providing flawless day to day maintenance services.
- (12) If L1 bidder fails to comply the work order, Bank can consider to offer work order to L2 bidder on Rates & terms and conditions that of L1 bidder.
- (13) All Products, for which BIS standards exist, should conform to the latest BIS standards. The materials should be warranty against any bad workmanship for a period of 01 years (one years).Any defects found within this period are to be rectified immediately by the Firm free of cost.
- (14) Vendors will submit Copy of certification of equipment, copy of document of authorization from manufacturer to Indian dealers and from Indian dealer to supplier undertaking that the cards supplied are original.
- (15) Selected Bidder will submit a **Bank Guarantee of 10% of work** allotted for the period of agreement, from the date of execution of agreement, issued by a Nationalized Bank other than UCO bank, favouring UCO bank, Zonal Office, Dehradun payable at Dehradun.
- (16) The Firm should have at least one of its own office and service centre functioning in Uttarakhand for not less than one year as on the date of commencement of issue of Quotation/ Invitation. Supplier's own Branches/service centres are preferable to agents.(Firms should submit Attested copies of original rent receipt or any proof to prove that it has own office and service centre functioning in Uttarakhand for not less than one year as on the date.
- (17) Firms should have Registration under Shops & Establishments Act. (Attested copy of certificate to be submitted).
- (18) Firms shall not be owned or controlled by any Director or Officer/employee of the Bank or their relatives having the same meaning as assigned under section -6 of the Companies Act 1956. (A certificate denying the ownership of Agency/Firm/Manufacturer/ Dealer by any director or officer/employee of the Bank or their relatives having the same meaning as assigned under section 6 of the Companies Act 1956 issued by the CEO or Director of the Firm to be submitted along with the tender).
- (19) Firms should submit an undertaking (on their letter head) that they have not been black listed by any of the Govt. Authority or PSUs/PSBs duly signed by authorized signatory with company seal.



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- (20) Bank reserves the right to reject any/all bids without assigning any reason thereto.
- (21) Bank is not responsible for late receipt of application or its damage in transit.
- (22) Any dispute arising in this matter will be settled in the jurisdiction of Dehradun.
- (23) Vendor should have adequate technician and local service centre at Uttarakhand to attend the complaint and breakdown within 24 hour in branches under Dehradun Zone. Give the exact number of technician working in your concern.
- (24) Vendor/dealer should submit Manufacturer Authorization Form (MAF) duly signed by the OEM in the name of the Vendor (service provider) for supply and maintenance of the equipment which they offered.
- (25) The selected Bidder will be provided agreement copy with OEM (original equipment manufacturer), for brand which they offered.
- (26) The selected Bidder shall be responsible for the OEM's warranty for all components constituting the system(s) against any defect(s) arising from design, materials, manufacturing, workmanship of assembling or any action or inaction/ omission on the part of OEM/ vendor or any defect that may develop during day to day use of the equipment/ system(s).
- (27) Notwithstanding Bank's right to cancel the order, liquidated damages for late installation of the system @ 0.2% of the cost of the item per day per case will be charged subject to a maximum of 10% of the value of the order. For this matter, meager delivery & installation will not debar the selected Bidder from enforcing the clause of liquidated damage & till such time the system is made operational, it would be considered as uninstalled. The penalty for late installation will be deducted from the bill amount.
- (28) The Bank reserves the right to reject any or all bids at any point of time prior to the issuance of purchase order without assigning any reasons whatever.
- (29) If, during the warranty period, any system as whole or part(s) thereof fails more than once within a quarter, the vendor has to ensure that an equivalent new equipment(s) replace it at free of cost.
- (30) The selected Bidder will not outsource the maintenance work to any third party & will arrange attending all complaints through its own service/ support infrastructure or through their principles (OEM).
- (31) The Bank shall impose a penalty up to 10% of the bill(s) if the vendor fails to maintain the above standard of maintenance. Penalty shall be deducted from bill(s) payable by the Branch(s)/ Zonal office.
- (32) The vendor should arrange to issue Identity Cards to the technicians. The technician will carry their ID cards during the Branch visit.
- (33) Terms of payment: Payment to be released from the Branch after submission of final bill / Invoice and Installation Certificate.
- a) The vendor will submit the Bill & Certificate of above work at concerned Branch, after completion the work.
- b) On completion of the said work, you shall brief the Branch staff. Thereafter, the relevant bill for the work should submit to the Branch Head, whose upon verification of the bill shall release the same.
- (34) The contract can be terminated by this Office at any time without assigning any reason, if the work of the contractor is found unsatisfactory. In this connection, the decision of the Zonal office Dehradun shall be final.
- (35) REJECTION OF BID: The bid is liable to be rejected if:
- Tenders not received in two parts in separate envelopes will be summarily rejected.
 - It is not in conformity with the instruction mentioned in this tender document.
 - If it is not accompanied by requisite Earnst Money as stated above.
 - It is received after expiry of the due date and /or time.
 - It is evasive and contains incorrect information.
 - If there is canvassing of any kind.
 - It is submitted anywhere other than the tender box or to the addressee.
 - If any indication of price/rate/charges is being found in Part-I of the tender.
 - If the tender/R.F.P is conditional .



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(36) EVALUTION CRITERIA OF THE TENDER: The tender will be evaluated on Eligibility & Technical Bids submitted by the bidder as per RFP. After that, selected bidders to be qualify Demonstration Part also. Selected eligible Vender(s) will be empanelled for 03 years in Dehradun Zone for supply and maintenance of CCTV system in branches. As per Bank's requirements, Financial Bids will be asked only from empanelled Vendors for any work related to CCTV in branches under Dehradun Zone.

(37) Placement of Order/Letter Of Indent (LOI): Selected eligible Vender(s) will be empanelled for 03 years in Dehradun Zone for supply and maintenance of CCTV system in branches. As per Bank's requirements, Financial Bids will be asked only from empanelled Vendors for any work related to CCTV in branches under Dehradun Zone. Work order will be offered to L1 bidder against all branches. In case L1 bidder fail to accomplish the work, Bank can consider to offer the work to L2 bidder at the rate of L1.

(38) Date of Commencement: The work shall be deemed to be commenced from 7th day from the date of receipt of work order or handing over of site which ever is later. The work should be started in consultation with Zonal Office Dehradun.

(39) Time of Completion : As per Bank's guidelines.

(40) Execution of Agreement: The successful bidder will have to execute an Agreement with Zonal Office, Dehradun in non-judicial stamp paper of requisite value purchased in favour of the vendor or UCO Bank and as per the Draft of Agreement, Format of Integrity & Draft Indemnity Bond as per Annexure-XVI to XVIII.

(41) ORDER CANCELLATION/TERMINATION: The Bank reserves its right to cancel the entire / unexecuted part of Work Order at any time by assigning appropriate reasons in the event of one or more of the following conditions treating it as default / non performance of the contract by giving 7 days written notice :

a. Fails to accept the purchase order within the specified time .

b. Delay in execution of work beyond the specified period.

c. Partial execution of job.

d. Serious discrepancies noted in the items delivered.

e. Breaches in the terms and conditions of the Order

f) Bank shall have the right to terminate the contract at any time at its own convenience by serving a prior written notice of 7 days to the successful bidder without assigning any reason and without cost or compensation terefor.

(42) CONSEQUENCES OF TERMINATION: The Bank at its sole discretion shall invoke the Performance Guarantee, and the Indemnity furnished towards non performance/non Compliance of the terms and conditions of the work order/contract by the Contractor/Vendor, without prejudice to its rights and conditions available under the Law for the time being in force.

(43) Terms of Payment : Bank will not pay any advance.

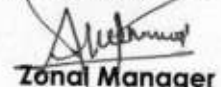
a.Payment will be made by after completion of work. Bank will keep 10% of bill amount as retention money for 12 months.

b.No payment will be made till execution of Agreement with Zonal Office, Dehradun.

c. No payment will be made towards expenses related to transportation, accommodation, food, site office, labour camps, storage etc.

(44) The Applicants may visit the locations before submission of their quotation.

(45) Bank reserves the right to accept or reject any or all quotation/s without assigning any reason.


Zonal Manager

UCO Bank, Zonal Office,
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Sahastradhara Road, Dehradun (UK)-248001.

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FORM OF TENDER

To
The Zonal Manager
UCO Bank Zonal Office
Dehradun

Sir,

1. We have carefully examined all the contents incorporated in the various parts of this Tender Document for empanelment for supply maintenance of CCTV system and 05 years Comprehensive AMC after warranty period of 01 year in branches/Offices in Uttarakhand under jurisdiction of UCO Bank, Zonal Office, Dehradun and taken note of all the terms & conditions stated in the Tender Document in its various parts.

2. We enclose a Pay Order / Demand Draft for Rs 10,000/- (Rupees Ten Thousand only) drawn in favour of UCO Bank and Payable at Dehradun as EMD (P.O/DD No..... Date..... Issuing Bank..... Branch.....).

3. We also agree that our tender along with the prices will remain valid for total contract period.

4. Our PAN for Income Tax is _____. We are registered with GST Authorities and our registration numbers are as follows:

6. We agree (if we select/ empanel for above work) to deposit Performance/ Bank guarantee equivalent to 10% of work allotted. Bank can forfeit the amount of performance guarantee if we are not able to execute the work allotted within schedule time or we fail to execute the allotted work with the terms, conditions & requirements of Bank.

GST Number: _____

For and on behalf of

(With seal)

Signature _____

Name _____

Designation _____

DULY AUTHORIZED SIGNATORY

_____ day of _____ 2022



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APPLICATION FORMAT FOR EMPANELMENT OF VENDER FOR SUPPLY, INSTALLATION AND MAINTENANCE OF CCTV & COMPREHENSIVE ANNUAL MAINTENANCE CONTRACT (CAMC) THEREOF AT THE BANK BRANCHES UNDER ZONAL OFFICE, DEHRADUN.

1. Name of Applicant :
(Company/Firm/Individual/Agency)
2. Registered Address of the Applicant :
with Telephone No., FAX & E-mail ID
3. Address of the Applicant in Uttarakhand :
with Telephone No., FAX & E-mail ID
4. Year of Establishment :
5. Status of the Applicant (whether :
Proprietary/Private Ltd./Public Limited/
Co-operative Society/Public sector/
Autonomous body/Govt. Department)
(Enclose copies of relevant documents)
6. Name of Proprietor/Directors/Partners/ :
Controlling body:
i) :
ii) :
7. Whether registered with the Registrar :
of Companies/Registrar of Firms/Registrar
of Co-operative societies. If so, Please
mention the number of such registration and
date (Enclose copies of relevant documents)
8. Whether registered for GST. :
If so, please mention the GST
registration number and furnish a copy
of such registration certificate
9. Details of Permanent :
Account Number:
(Enclose photocopy of PAN Card)
10. Whether empanelled with other PSU Banks/ :
/Govt. Depts./PSUs/Autonomous bodies. If so,
Please furnish the following particulars
(Enclose copies of relevant documents)

Name of Organisation/
Institution

Date of Empanelment

Validity

(8)



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11. Number and name of staff in Uttarakhand
and posted when :

12. Detailed Particulars for the works done in past three years:

<u>Name of organization</u>	<u>Value of work order</u>	<u>Month & Year of work order</u>

(Enclose copies of relevant work orders)

The particulars furnished in the application are true to the best of my/our knowledge & belief. I/we understand that if any of the particulars is found incorrect, even at a later stage, my/our empanelment will be cancelled.

Date:

Signature of Applicant



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APPENDIX- I

ELIGIBILITY CRITERIA FOR EMPANELMENT OF VENDORS FOR SUPPLY, INSTALLATION AND MAINTENANCE OF CCTV AND CAMC THEREOF:

1. Vendor should have a Certificate of Registration with Registrar of Companies or Registrar of Firms or have a letter of proprietorship.
2. The CCTV surveillance systems to be procured will carry one year Warranty for all the components and the service provider should enter into a Comprehensive AMC with the Bank for further period of 05 years after period of warranty.
3. Vendor should have minimum 3 years of experience in security equipments system.
4. Vendor should have minimum turnover of Rs. 10 Crore per Year in the last 3 Years.
5. Vendor's Registration with GST, Sales Tax, ESI & EPF and PAN/ TAN Number is essential.
6. Vendor should provide the latest Audited Balance Sheet Preceding 3 Years.
7. Vendor should provide annual turnover for last 3 years.
8. Vendor's registered with SSI, NSIC and having ISO 9001 certification may be given preference.
9. Minimum Bank guarantee may be varied depending on the nature and cost of job.
10. Vendor should provide name and address of banker with solvency certificate not older than one year.
11. Vendor should have a local Office in the State of Uttarakhand. Give postal address and landline contact number.
12. Vendor should have availability of after sales service network within the Region.
13. Vendor should have availability of warranty for every item.
14. The vendor has to give an undertaking that
 - a) At the time of installation, you will be trained the Bank's staff for operations of the CCTV.
15. Vendor should have supplied CCTV to Nationalized/ Private Banks in the state of Uttarakhand.
16. If vendor supply/ installed the products other than/ inferior quality to as shown in demonstration then the amount of Performance security will be forfeited by Bank.
17. Vendor should be able to doing Comprehensive AMC for CCTV held with branches located in rural, semi urban, urban centres of 13 districts of Uttarakhand.
18. New installation will be done at branch/ATM locations as per Bank's requirement.
19. Vendor/dealer should submit Manufacturer Authorization Form (MAF) duly signed by the OEM in the name of the Vendor (service provider) for supply and maintenance of the equipment which they offered. Vendor/ dealer will submit agreement copy from OEM.
20. The vendor has to give an undertaking with eligibility bid that:

Selected Bidder will give a Performance Security / Bank guarantee of 10% of work, favouring of UCO Bank Zonal Office, Dehradun for agreement period.

Zonal Manager

UCO Bank, Zonal Office,

Plot No.-5, IT Park,

Sahastradhara Road, Dehradun (UK)-248001.

E-mail: zodehradun.sec@ucobank.co.in

zodehradun.gad@ucobank.co.in



APPENDIX- II

Technical Specification & compliance for vendor :

HD DVR for 4 Channel 2 SATA			
MAKE :			
MODEL :			
S.N	Parameter	Specification	Compliances
1	Compatibility	Analog cameras (mandatory), AHD, CVI, TVI (minimum one out of the three other than itself)	
2	Main Processor / Operating System	Embedded	
3	System Resources	Pentaplex function: recording, playback, live view, backup, remote access over IP network	
4	Recorder Control Options	Video Front panel, IR Based remote control, Keyboard (Both RS485 and IP), IP Network, USB mouse	
5	Analog / HD Camera Input	Minimum 4 BNC	
7	Recorder Video Output	Minimum 1 VGA, 1 HDMI	
8	Recorder Audio Input	Minimum 1 audio channel, BNC or RCA	
9	Recorder Audio Output	Minimum 1 audio channel, BNC or RCA	
10	Recorder Bidirectional Talk	1 channel Input, BNC, 1 channel Output, BNC or RCA	
11	Display Screen Mode	1,4,8,9,16,32 ALL (Window)	
12	Camera Scheduling	Supported (Continuous/Motion/Event based)	
13	On Screen Display	Date, Time , Camera Title, Video loss alert, motion detection alert, recording, camera lock alert, camera tampering, camera masking.	
14	Video/Audio Compression	H.265/H.264/G.711 respectively (One Channel) or higher	
15	Image Resolution	1080p@25 fps, 1080p@30 fps, 720p@25 fps, 720p@30 fps;	
16	Encoding Stream	For 1080p stream access:1080p/720p@15 fps; VGA/WD1/4CIF/CIF@25 fps (P)/30 fps (N) For 720p stream access: 720p/VGA/WD1/4CIF/CIF@25 fps (P)/30 fps (N)	
17	Video Encoding Bit Rate	Analog video: 32~2048Kb/s or higher, IP video: 32~4096Kb/s or higher	
18	Image Quality	6 levels (VBR/ CBR)	
19	Recording Mode	Manual, Schedule, Regular, Motion detection, Camera blank, Video loss. Stop Recording	
20	Recording Priority	Manual; Alarm; Motion Detection & Regular	
21	Recording Interval	Prerecord: 1sec to 30 sec., Post-record: 10sec ~ 5 minutes	
22	Alarm Input	Supported Minimum 4	



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23	Relay Output	Supported	
24	Water Marking	Supported	
25	Playback Channel	Synchronous Playback 1,2,4,16	
26	Recorded Data Search Mode	Video Time & Date, Exact search (with Date, Hour, Minute and Second accuracy), Motion Detection, Alarm	
28	Playback Options	Play, Digital zoom (any size), Pause, Rewind, Slow motion, shift to Next file, shift to Previous file, one click Previous camera, one click Next camera, Full screen mode, Replay, Backup selection, Fast forward, Shuffling	
29	Operation Over Network	Monitor, Playback, File download, Log information, System setting,	
30	Hard Drive Storage Option	For 4 Channel – 2 SATA or better	
31	USB Interface	Minimum 2 Ports	
32	Power Supply	AC 100~240 V, 50/60 Hz	
33	Working Environment	All Indoor weather conditions	
34	Duplex type	Recorder should be able to playback recoded footage without having to stop recording	
35	Certificate	UL, CE, FCC & BIS	
36	HDD quality	Surveillance Hard Disk: Sky Hawk/Western Digital	

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APPENDIX- III

HD DVR for 8 Channel 4 SATA			
MAKE :			
MODEL :			
S.N	Parameter	Specification	Compliances
1	Compatibility	Analog cameras (mandatory), AHD, CVI, TVI	
2	Main Processor / Operating System	Embedded	
3	System Resources	Pentaplex function: recording, playback, live view, backup, remote access over IP network	
4	Recorder Control Options	Video Front panel, IR Based remote control, Keyboard (Both RS485 and IP), IP Network, USB mouse	
5	Analog / HD Camera Input	Minimum 4 BNC	
6	IP Camera Input	08 Ch. HD +4 IP Ch. (Total 12 IP Channel each upto 6 MP	
6	IP Camera Input	08 Ch. HD +4 IP Ch. (Total 12 IP Channel each upto 6 MP	
7	Recorder Video Output	Minimum 1 VGA, 1 HDMI	
8	Recorder Audio Input	Minimum 1 audio channel, BNC or RCA	
9	Recorder Audio Output	Minimum 1 audio channel, BNC or RCA	
10	Recorder Bidirectional Talk	1 channel Input, BNC, 1 channel Output, BNC or RCA	
11	Display Screen Mode	1,4,8,9,16,32 ALL (Window)	
12	Camera Scheduling	Supported (Continuous/Motion/Event based)	
13	On Screen Display	Date, Time, Camera Title, Video loss alert, motion detection alert, recording, camera lock alert, camera tampering, camera masking.	
14	Video/Audio Compression	H.264 or better	
15	Image Resolution	1080p/720p/VGA/WD1/4CIF/CIF;	
16	Encoding Stream	For 1080p stream access:1080p/720p@15 fps; VGA/WD1/4CIF/CIF@25 fps (P)/30 fps (N)	
		For 720p stream access: 720p/VGA/WD1/4CIF/CIF@25 fps (P)/30 fps (N)	
17	Video Encoding Bit Rate	Analog video: 32~2048Kb/s or higher, IP video: 32~4096Kb/s or higher	
18	Image Quality	6 levels (VBR/ CBR)	
19	Recording Mode	Manual, Schedule, Regular, Motion detection, Camera blank, Video loss. Stop Recording	
20	Recording Priority	Manual; Alarm; Motion Detection & Regular	
21	Recording Interval	Prerecord: 1sec to 30 sec., Post-record: 10sec ~ 5 minutes	
22	Alarm Input	Supported Minimum 8	
23	Relay Output	Supported	
24	Water Marking	Supported	
25	Playback Channel	Synchronous Playback 1,2,4,16	

(13)

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26	Recorded Data Search Mode	Video Time & Date, Exact search (with Date, Hour, Minute and Second accuracy), Motion Detection, Alarm	
28	Playback Options	Play, Digital zoom (any size), Pause, Rewind, Slow motion, shift to Next file, shift to Previous file, one click Previous camera, one click Next camera, Full screen mode, Replay, Backup selection, Fast forward, Shuffling	
29	Operation Over Network	Monitor, Playback, File download, Log information, System setting,	
30	Hard Drive Storage Option	For 8 Channel – 4 SATA , Should support up to 10 TB per SATA port	
31	USB Interface	Minimum 2 Ports and atleast 1 should be USB3.0	
32	Power Supply	AC 100~240 V, 50/60 Hz	
33	Working Environment	All Indoor weather conditions	
34	Duplex type	Recorder should be able to playback recoded footage without having to stop recording	
35	Certificate	UL ,CE,FCC & BIS	
36	HDD quality	Surveillance Hard Disk: Sky Hawk/Western Digital	

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APPENDIX- IV

HD DVR 16 / 32 Channel 8 SATA

MAKE :

MODEL :

S.N	Parameter	Specification	Compliances for 32 CH
1	Compatibility	Analog cameras (mandatory), AHD, CVI, TVI (minimum one out of the three other than itself)	
2	Main Processor / Operating System	Embedded	
3	System Resources	Pentaplex function: recording, playback, live view, backup, remote access over IP network	
4	Recorder Control Options	Video Front panel, IR Based remote control, Keyboard (Both RS485 and IP), IP Network, USB mouse	
5	Analog / HD Camera Input	Minimum 4 BNC	
6	IP Camera Input	16 Ch. HD + 8 IP Ch. (32 Ch HD+ 16IP CH: 32 CH XVR)	
7	Recorder Video Output	Minimum 1 VGA, 1 HDMI	
8	Recorder Audio Input	Minimum 1 audio channel, BNC or RCA	
9	Recorder Audio Output	Minimum 1 audio channel, BNC or RCA	
10	Recorder Bidirectional Talk	1 channel Input, BNC, 1 channel Output, BNC or RCA	
11	Display Screen Mode	1,4,8,9,16,32 ALL (Window)	
12	Camera Scheduling	Supported (Continuous/Motion/Event based)	
13	On Screen Display	Date, Time, Camera Title, Video loss alert, motion detection alert, recording, camera lock alert, camera tampering, camera masking.	
14	Video/Audio Compression	H.264 or better	
15	Image Resolution	1080p/720p/VGA/WD1/4CIF/CIF or better	
16	Encoding Stream	For 1080p stream access: 1080p/720p@15 fps; VGA/WD1/4CIF/CIF@25 fps (P)/30 fps (N)	
17	Video Encoding Bit Rate	Analog video: 32~2048Kb/s or higher, IP video: 32~4096Kb/s or higher	
18	Image Quality	6 levels (VBR/ CBR)	
19	Recording Mode	Manual, Schedule, Regular, Motion detection, Camera blank, Video loss. Stop Recording	
20	Recording Priority	Manual; Alarm; Motion Detection & Regular	
21	Recording Interval	Prerecord: 1sec to 30 sec., Post-record: 10sec ~ 5 minutes	
22	Alarm Input	Supported Minimum 16	
23	Relay Output	Supported Maximum 8	
24	Water Marking	Supported	

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25	Playback Channel	Synchronous Playback 1,2,4,16,32	
26	Recorded Data Search Mode	Video Time & Date, Exact search (with Date, Hour, Minute and Second accuracy), Motion Detection, Alarm	
28	Playback Options	Play, Digital zoom (any size), Pause, Rewind, Slow motion, shift to Next file, shift to Previous file, one click Previous camera, one click Next camera, Full screen mode, Replay, Backup selection, Fast forward, Shuffling	
29	Operation Over Network	Monitor, Playback, File download, Log information, System setting,	
30	Hard Drive Storage Option	For 16 / 32 Channel – 8 SATA , should support up to 10 TB per SATA port	
31	USB Interface	Minimum 2 Ports and atleast 1 should be USB3.0	
32	Power Supply	AC 100~240 V, 50/60 Hz	
33	Working Environment	All Indoor weather conditions	
34	Duplex type	Recorder should be able to playback recoded footage without having to stop recording	
35	Certificate	UL ,CE,FCC & BIS	
36	HDD quality	Surveillance Hard Disk: Sky Hawk/Western Digital	

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APPENDIX- V

4CH ATM DVR			
MAKE :			
MODEL :			
SI No.	PARAMETERS	Specifications	Compliance Yes/No
1	Operating system	Embedded RTOS / Linux / Windows	
2	CPU	32 bit DSP or more powerful	
3	Analog / HD Camera Input	4 Channel DVR	
4	Video surveillance Hard disk	Surveillance Grade DVR HDD	
5	HDD Slots	1 SATA	
6	Video Input	4 Ch (Only for ATMs)	
7	Display speed	100 fps for 4 channel (Only for ATMs) (25 fps for each channel)	
8	Compression method	H.265 Pro+/H.265 Pro/H.265/H.264+/H.264	
9	Display split screen (Screen mode)	1,4 for 4 channel,1,9 for 8 Channel &1,16 for 16 channel	
10	Encoding Resolution	WD1/4CIF/CIF@25 fps (P)/30 fps (N) or better resolution	
11	Audio Input	1-ch, RCA (2.0 Vp-p, 1 KΩ)	
12	Audio Output	1-ch, RCA (Linear, 1 KΩ)	
13	Synchronous Playback	4 Ch	
14	Independent Recording setting Per channel	Continuous, motion detection sensor activated, flexible date /time daily Schedule.	
15	Monitoring	4 channel real time Monitoring. Single mode & 2x2 Mode Sequential switching mode Switching out monitoring	
16	Searching / Playback	Date & Time based 1 channel searching and all channel simultaneous searching Replay up to 25 fps in each channel	
17	Video Intelligence	Should support Motion detection, Intrusion Detection	
18	Back Up facility	In built & provision for External portable HDD/Pen drive/through USB port. Player software to play back recorded video should automatically be loaded on to the external back up media so that it can be played back on any PC directly.	
19	User Interface	On screen graphic User Interface(GUI)	
20	System recovery after power failure	Auto Re booting	
21	Operation for setting and searching	User friendly	

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22	Multiple functionality	Should support pentaflex functions to perform all DVR functions at the same time, i.e., record, live view/playback, network (view remotely), administrative and backup. Client software for remote view shall be provided free of any charge if required.	
23	Compatibility	Should support all types of cameras	
24	Certifications	UL, CE, FCC & BIS	
25	System operation	Micro processor based Password operated	

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APPENDIX- VI

2MP HD Fixed Dome			
MAKE : 49			
MODEL :			
S.No	Parameters	Specification	Compliance Yes/No
1	HD Technology	AHD, CVI, TVI, CVBS	
2	Image Sensor	1/3" 1080P CMOS Sensor /CCD or better	
3	Signal System	PAL	
4	Effective Pixels	1920(H)x1080(V) or better	
5	Mini. Illumination	Color: 0.0005 Lux or better, 0 Lux IR on	
6	Video Output	1080P or higher @ 25 fps	
7	Display Resolution	1080P or higher @ 25 fps	
8	Recording Resolution	1080P or higher @ 25 fps	
9	Frame Rate	50Hz:1080p or higher @25fps	
10	SNR	≥52dB	
11	Sync System	Internal	
12	White Balance	Automatic	
13	Day & Night	Automatic	
14	Shutter	Automatic	
15	Auto Gain Control (AGC)	Automatic	
16	Noise Reduction (NR)	3DNR	
17	White Light	Up to 20 mtr	
18	Lens	3.6mm, 6mm	
19	WDR	120 db WDR	
20	Input Voltage	DC12V±10%	
21	IP Rating	IP67	
22	Operation Temp	-30° to +50° C	
23	Storage Humidity	90% or less	
24	Certification	UL ,CE,FCC & BIS	

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APPENDIX- VII

2 MP HD Fixed Bullet

MAKE :

MODEL :

S.No	Parameters	Specification	Compliance Yes/No
1	HD Technology	AHD, CVI, TVI, CVBS	
2	Image Sensor	1/3" 1080P CMOS Sensor /CCD or better	
3	Signal System	PAL	
4	Effective Pixels	1920(H)x1080(V)) or better	
5	Mini. Illumination	Color: 0.0005 Lux or better , 0 Lux IR On	
6	Video Output	1080P or higher @ 25 fps	
7	Display Resolution	1080P or higher @ 25 fps	
8	Recording Resolution	1080P or higher @ 25 fps	
9	Frame Rate	50Hz:1080p or higher @25fps	
10	SNR	≥52dB	
11	Sync System	Internal	
12	White Balance	Automatic	
13	Day & Night	Automatic	
14	Shutter	Automatic	
16	Auto Gain Control (AGC)	Automatic	
17	Noise Reduction (NR)	3DNR	
18	White Light	Up to 30 mtr	
20	Lens	3.6mm	
21	Field of view	3.6 mm, horizontal FOV: 83.0°, vertical FOV: 44.4°, diagonal FOV: 98.0° 6 mm, horizontal FOV: 51.0°, vertical FOV: 28.5°, diagonal FOV: 58.7°	
22	WDR	120 db WDR (DWDR not acceptable)	
23	Input Voltage	DC12V±10%	
24	IP Rating	IP67	
25	Operation Temp	-30° to +50° C	
26	Storage Humidity	90% or less	
27	Certification	UL ,CE,FCC & BIS	

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APPENDIX- VIII

2 MP HD Varifocal Dome

MAKE :

MODEL :

S.No	Parameters	Specification	Compliance Yes/No
1	HD Technology	AHD, CVI, TVI	
2	Image Sensor	1/3" 1080P CMOS Sensor /CCD or better	
3	Signal System	PAL	
4	Effective Pixels	1920(H)x1080(V) or better	
5	Mini. Illumination	Mini. 0.01Lux@F1.2, AGC Illumination ON, 0 Lux with IR	
6	Video Output	1080P or higher @ 25 fps	
7	Display Resolution	1080P or higher @ 25 fps	
8	Recording Resolution	1080P or higher @ 25 fps	
9	Frame Rate	50Hz:720p or higher @25fps	
10	SNR	≥52dB	
12	Sync System	Internal	
13	White Balance	Automatic	
14	Day & Night	Automatic	
15	Shutter	Automatic	
16	Auto Gain Control (AGC)	Automatic	
17	Noise Reduction (NR)	3DNR	
18	IR Range	Up to 30m	
19	Lens	2.8-12mm (verifocal)	
20	WDR	120 db WDR (DWDR not acceptable)	
21	Input Voltage	DC12V±10%	
22	IP Rating	IP67 ,IK10	
23	Operation Temp	0° to +50° C	
24	Storage Humidity	90% or less	
25	Certification	UL ,CE,FCC & BIS	

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APPENDIX- IX

Specifications: 2 MP IR Fixed Turret Network Camera(IP Camera)			
			MAKE
			MODEL
Sl No	Parameters	Specification	Compliance Yes/No
1	Image Sensor	1/2.8" Progressive Scan CMOS	
2	Min. Illumination	Color: 0.01 Lux @(F1.2, AGC ON), 0.028Lux @(F2.0, AGC ON);	
3		B/W: 0.001 Lux @(F1.2, AGC ON), 0.0028 Lux @(F2.0, AGC ON)	
4	Shutter Speed	1/3 s to 1/100,000 s	
5	Slow Shutter	Yes	
6	Auto-Iris	No	
7	Day & Night	IR Cut Filter	
8	Digital Noise Reduction	3D DNR	
9	WDR	120 dB	
10	3-Axis Adjustment	Pan: 0°to 360°, tilt: 0°to 75°, rotate: 0°to 360°	
	Lens		
11	Focal Length	2.8/4/6 mm	
12	Aperture	F2.0	
13	Focus	Fixed	
14	FOV	2.8 mm: horizontal FOV: 103°, vertical FOV: 62°, diagonal FOV: 118°	
		4 mm: horizontal FOV: 90°, vertical FOV: 48°, diagonal FOV: 109°	
		6 mm: horizontal FOV: 55°, vertical FOV: 31°, diagonal FOV: 62°	
17	Lens Mount	M12	
	IR		
18	IR Range	Up to 40 m	
19	Wavelength	850nm	
	Compression Standard		
20	Video Compression	Main stream: H.265/H.264	
		Sub-stream: H.265/H.264/MJPEG	
		Third stream: H.265/H.264	
21	H.264 Type	Baseline Profile/Main Profile/High Profile	
22	H.264+	Main stream supports	
23	H.265 Type	Main Profile	
24	H.265+	Main stream supports	
25	Video Bit Rate	32 Kbps to 8 Mbps	
	Smart Feature-set		



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26	Behavior Analysis	Line crossing detection, intrusion detection	
27	Exception Detection	Scene change detection	
28	Face Detection	Yes	
29	Region of Interest	1 fixed region for main stream	
	Image		
30	Max. Resolution	1920 × 1080	
31	Main Stream	50Hz: 25fps (1920 × 1080, 1280 × 960, 1280 × 720)	
		60Hz: 30fps (1920 × 1080, 1280 × 960, 1280 × 720)	
32	Sub-Stream	50Hz: 25fps (704 × 576, 640 × 480, 352 × 288, 320 × 240)	
		60Hz: 30fps (704 × 480, 640 × 480, 352 × 240, 320 × 240)	
33	Third Stream	50Hz: 1fps (352 × 240, 320 × 240)	
		60Hz: 1fps (352 × 240, 320 × 240)	
34	Image Enhancement	BLC, 3D DNR, HLC	
35	Image Settings	Rotate mode, saturation, brightness, contrast, sharpness adjustable by client software or web browser	
36	Day/Night Switch	Day/Night/Auto/Schedule	
	Network		
37	Network Storage	Support Micro SD/SDHC/SDXC card (128G), NAS (NFS, SMB/CIFS)	
38	Alarm Trigger	Motion detection, video tampering, illegal login, HDD full, HDD error	
39	Protocols	TCP/IP, ICMP, HTTP, HTTPS, FTP, DHCP, DNS, DDNS, RTP, RTSP, RTCP, SNMP, IGMP, 802.1X, QoS, IPv6, BonjourPPPoE, NTP, UPnP™, SMTP,	
41	General Function	Anti-flicker, heartbeat, mirror, password protection, privacy mask, watermark, IP address filter	
42	Firmware Version	V5.5.3	
43	API	ONVIF (PROFILE S, PROFILE G), ISAPI	
44	Simultaneous Live View	Up to 6 channels	
45	User/Host	Up to 32 users, 3 levels: Administrator, Operator and User	
48	Client	iVMS-4200, Hik-Connect, iVMS-5200, iVMS-4500	
49	Web Browser	IE8+, Chrome 31.0-44, Firefox 30.0-51, Safari 8.0+	
	Interface		



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50	Audio	1 built-in mic	
51	Communication Interface	1 RJ45 10M/100M self-adaptive Ethernet port	
52	On-board Storage	Built-in micro SD/SDHC/SDXC slot, up to 128 GB	
	General		
53	Operating Conditions	-30 °C to +60 °C (-22 °F to +140 °F), humidity 95% or less (non-condensing)	
54	Power Supply	12 VDC \pm 25%, PoE (802.3af, class 3)	
55	Power Consumption and Current	PoE: (802.3af, 36V to 57V), 0.2 A to 0.1 A, max: 6.5W, 12 VDC, 0.4 A, max. 5.0W	
56	Protection Level	IP67	
57	Material	Shell: plastic, camera body: metal	
58	Dimensions	Camera: F 114.6 \times 82.1 mm (F 4.5" \times 3.2") With package: 150 \times 150 \times 141 mm (5.9" \times 5.9" \times 5.6")	
59	Weight	Camera: approx. 400 g (0.9 lb.) With package: approx. 500 g (1.1 lb.)	
60	Certification	UL ,CE,FCC & BIS	

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APPENDIX- X

2 MP HD varifocal Bullet

MAKE :

MODEL:

S.No	Parameters	Specification	Compliance Yes/No
1	HD Technology	AHD, CVI, TVI	
2	Image Sensor	1/3" 1080P CMOS Sensor /CCD or better	
3	Signal System	PAL	
4	Effective Pixels	1920(H)x1080(V) or better	
5	Mini. Illumination	Mini. 0.01Lux@F1.2, AGC Illumination ON, 0 Lux with IR	
6	Video Output	1080P or higher @ 25 fps	
7	Display Resolution	1080P or higher @ 25 fps	
8	Recording Resolution	1080P or higher @ 25 fps	
9	Frame Rate	50Hz:720p or higher @25fps	
10	SNR	≥52dB	
12	Sync System	Internal	
13	White Balance	Automatic	
14	Day & Night	Automatic	
15	Shutter	Automatic	
16	Auto Gain Control (AGC)	Automatic	
17	Noise Reduction (NR)	3DNR	
18	IR Range	Up to 30m	
19	Lens	2.8-12mm (varifocal)	
20	WDR	120 db WDR (DWDR not acceptable)	
21	Input Voltage	DC12V±10%	
22	IP Rating	IP67	
23	Operation Temp	0° to +50° C	
24	Storage Humidity	90% or less	
25	Certification	UL ,CE,FCC & BIS	

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APPENDIX- XI

Pinhole Camera			
MAKE :			
MODEL :			
Sr No	Feature	specification	Compliance Yes/No
1	Image Sensor	1/3" CMOS /CCD or better	
2	Effective pixels	1920(H)x1080(V))	
3	Resolution	1920(H)x1080(V))	
4	Sync system	Internal	
5	Min. illumination	Colour-0.05Lux B/W 0.005Lux or better	
6	S/N ratio	52 dB	
7	Electronic shutter	Auto, 1/50 , 1/100,000 sec	
8	Lens	4 mm or <4mm	
9	WDR	120 db WDR	
10	BLC	On/Off (Auto)	
11	Motion detection	Yes	
12	Gamma	Auto/manual	
13	White balance	Set/Manual/Indoor/Outdoor/ Auto	
14	AGC	Off/Low/Middle/High	
15	Day & Night	Color/B/W/Auto level adjust	
16	Video output	1.00V p-p Composite Video Output, 75 Ohm	
17	Power supply	DC12V	
18	Power consumption	3 Watts max	
19	Certification	UL ,CE,FCC & BIS	

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APPENDIX- XII

3+1 Coaxial and power cable

Coaxial Cable			Compliance Yes/No
Conductor	Material	Bare copper	
	Wire Gauge	26AWG	
	Diameter	0.41±0.01mm	
Insulation	Material	FPE	
	Diameter	2.0±0.1mm	
Tape	Material	Copper foil	
Braid	Material	Copper clad aluminum magnesium	
	Braiding Standard	5*16*0.12mm ±0.008mm	
	Braiding Density	≥80%	
Jacket	Material	PVC	
Impedance		75 ohms	
Power Cable			
Conductor	Material	Bare copper	
	Quantity	3	
	Diameter	11*0.16±0.008mm	
Insulation	Material	SR-PVC	
	Diameter	1.2±0.1mm	
Jacket	Material	PVC	
Make & Type	Acceptable type	ISI Marked (IS-694, 1990)	
		Make – Finolex, Polycab or similar quality,	

(CATEGORY 6A U/UTP 4 PAIR 23 AWG LSZH)- CAT 6 CABLE

Physical Characteristics			Compliance Yes/No
Insulation	Construction	U/UTP	
	Number of pairs	4 pair	
	AWG	23 AWG (0.57±/- 0.01mm)	
	Solid or Stranded; bare or tinned	Solid bare copper	
	Insulation Material	HDPE	
	Number colour(stripe marking)	1. Blue, White/Blue(Stripe)	
		2. Orange, White/Orange (stripe)	
		3. Green, White/Green(stripe)	
		4. Brown, White/Brown (stripe)	
Filter	Filter Special Filler	LSZH	
	Outer Jacket material	LSZH	
Outer Jacket	Overall dimention	7.5 +/- 0.4 mm	
	Outer jacket rip cord	Yes	



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	Outer jacket colour	Grey RAL 7035	
Mechanical	Operating temp. Range	-20 °C ~ +70 °C	
	Nom. Mutual capacitance	$\leq 5.6 \text{ nF/100m @1KHz}$	
Electrical	Max. Capacitance unbalance	$\leq 330 \text{ pF/100m}$	
	Nominal velocity of propagation	65%	
	Max. Delay skew	45 ns/100m	
Characteristics	Impedence	100 \pm 15% Ω	
	Max. Conductor resistance	93.8 Ω /km (@ 20 °C)	
	Max. Conductor resistance unbalance	$\leq 5\%$ (@ 20 °C)	
Make & Type		Molex, TRISIM, D Link, Digisol,	

Vender's signature with seal



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APPENDIX- XIII

19" / 22" / 24" HD LCD Monitor					
MAKE :					
MODEL :					
S.No	Category	Parameters	Specification	Compliance Yes/No	Remark
1	Monitor	Backlight	LED Backlight		
2		Screen Size	19"/22"/24		
3		Pixel Pitch	0.36375mm * 0.36375mm		
4		Max Resolution	1920 * 1080@60Hz		
5		Brightness	300 cd/m2(typ.)		
6		Contrast	1400:1(typ.)		
7		Response Time	8 ms		
8		Color	16.7M		
9		Active Area	698.4(H)*392.85 (V) mm		
10		Viewing Angle	178°(H)/178°(V)		
11	Interface	VGA Input	1		
12		HDMI Input	1		
13		Audio Input	1		
14		RJ45(RS232)	1		
15	General	Loudspeaker	Yes		
16		VESA	75 mm × 75 mm		

Vender's signature with seal



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Appendix -XIV

Manufacturer's Authorization Form (MAF)

NO. _____

dated _____

Zonal Manager,
UCO Bank,
Zonal Office _____

Dear Sir,

Subject: _____
Ref No. : _____

We _____ who are established and reputable
manufactures of _____ having factories at
_____ and _____ do hereby authorise M/s
_____ (Name and
address of Vendor/ Dealer) to offer their quotation, negotiate and conclude the contract with
you against the above invitation for RFP offer.

We hereby extend our full guarantee and warranty as per terms and conditions of the RFP and
the contract for the equipment and services offered against this invitation for RFP offer by the
above firm and confirm that back to back Spare & Skill Arrangement has been made with M/s
_____ for providing support services to UCO Bank, Zonal Office Dehradun
under this contract.

Yours faithfully,

Authorized Signatories
(Name & Designation)
Date: _____

For and on behalf of M/s _____
(Name of manufactures)

Note :

1. This letter of authority should be on the letterhead of the manufacturing concern and should be signed by a competent person of the manufacturer.
2. Such MAF for all items offered for which the vendor is not an OEM, should be attached.

Date: _____

Place: _____

(30)



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Appendix- XV

(To be submitted by OEM/Distributor)

NO. _____

Date: _____

Zonal Manager,
UCO Bank,
Zonal Office _____

Dear Sir,

Subject : _____

Ref. No. : _____

We _____ who are established and reputable manufactures/distributor of _____ having factories/Office at _____ do hereby certify that all the components/ parts / assembly / software used in the DVR of CCTV Systems, Camera, Monitor etc, are original with new components/ parts / assembly / software and that no refurbished/ duplicate/ second hand components/ parts/ assembly/ software are used or would be used.

We hereby extend our full guarantee and warranty as per terms and conditions of the RFP and services, offered against this invitation by us. We also confirm that back to back spare & skill arrangement has been made with for providing support services to UCO Bank, Zonal Office Dehradun under this contract.

Yours faithfully,

Authorized Signatories
(Name & Designation)
Date :

For and on behalf of M/s _____
(Name of manufactures)

Note: This letter of authority should be on the letter head of OEM/Distributor and should be Signed by a competent authority of the agency.

Date:

Place:



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ANNEXURE-XVI

Draft Agreement

Article of agreement made this _____ day of _____ 2022 between the "UCO Bank, a body corporate, constituted under the Banking Companies (Acquisition & Transfer of Undertakings) Act, 1970 as amended from time to time having its Head Office at No.10, BTM Sarani, Kolkata-700001 (hereinafter referred to as "Bank" which expression shall unless excluded by or repugnant to the subject or context be deemed to mean and include its assigns and successors) of the "ONE PART and M/s having its registered office at (herein after called "The Vendor") of the other part, which expression should include its successor/s and assignee/s.

Whereas the Bank is desirous of executing Contract for at UCO Bank Office at

And whereas the said work as mentioned in the work order have been accepted and signed by and on behalf of the Vendor.

And whereas the vendor has agreed to execute upon and subject to condition set forth herein and work order, General conditions of contract, special condition of contract, including all other conditions as mentioned, in the work order, specifications and all correspondence exchanged by or between the parties from the submission of tender till the award of work, both letter inclusive, (all of which are collectively hereinafter referred to as "the said conditions") the work described in the said specification and included in the tender at the rates therein set for in UCO Bank Work Order No. dated 2022 and amounting to the sum of Rs. (Rupees only) inclusive of all Taxes .

NOW IT IS HEREBY AGREED AS FOLLOWS:

The following documents attached hereto shall be deemed to form an integral part of this Agreement:

- (a) Work order letter no- dated
- (b) R.F.P.(Request For Proposal) No. & dated
- (b) Corrigendum (if any) dated

GENERAL TERMS AND CONDITIONS:

1.Scope of work:

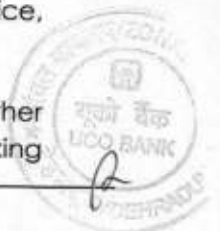
1. The Successful Bidder will be engaged for 'Empanelment of Vendors for supply installation and Comprehensive Annual Maintenance Contract thereof for CCTV system in Branches' under Dehradun Zonal Office.

2. The work is to be done in consultation with Security Department., UCO Bank, Zonal Office, Dehradun.

3. The Successful Bidder will have to carry out the work without making hindrances to other agencies, whose works are likely to be carried out simultaneously at the same site during working period.

Plot No. - 5, IT Park, Sahastradhara Road, Dehradun Uttarakhand-248001

Ph. 0135-6518904. 0135-6518906. 0135-6510211



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4. The Successful Bidder will take all measure on the site of the work to protect the public as well as workmen from accidents and shall be bound to bear the expenses of defence of every suit, action or other proceedings at law that may be brought by any persons for injury sustained owing to neglect of the above precautions from their end and to pay compensation to any such persons as per law.

5. The Successful Bidder will have to ensure and confirm that all items, parts of CCTV system are to be used as per specifications given in RFP. No any changes will be allowed in specifications given by Bank.

6. No space will be provided for site office, labour camps, storage etc.

7. All Terms & Conditions will remain same as per RFP No.....dated.....and letter no.....

8. **Date of Commencement:** The work shall be deemed to be commenced from **Seventh day** from the date of receipt of work order or handing over of site which ever is later. The work should be started in consultation with respective Zonal Offices. However, the bidder should take possession of work site within fifteen days from the receipt of the work order.

9. **Time of Completion :** It will decided by the Bank.

10 **ORDER CANCELLATION/TERMINATION:** The Bank reserves its right to cancel the entire / unexecuted part of Purchase Order at any time by assigning appropriate reasons in the event of one or more of the following conditions treating it as default / non performance of the contract by giving 7 days written notice :

- Fails to accept the purchase order within the specified time .
- Delay in execution of work beyond the specified period.
- Partial execution of job.
- Serious discrepancies noted in the items delivered.
- Breaches in the terms and conditions of the Order
- Bank s hall have the right to terminate the contract at any time at its own convenience by serving a prior written notice of 7 days to the successful bidder without assigning any reason and without cost or compensation terefor.

10.A) **CONSEQUENCES OF TERMINATION:** The Bank at its sole discretion shall invoke the Performance Guarantee, and the Indemnity furnished towards non performance/non Compliance of the terms and conditions of the work order/contract by the Contractor/Vendor, without prejudice to its rights and conditions available under the Law for the time being in force.

11. **Terms of Payment : Bank will not pay any advance.**

- Payment will be made by after completion of work.
- No payment will be made till execution of Agreement with Zonal Office, Dehradun.
- No payment will be made towards expenses related to transportation, accommodation, food, site office, labour camps, storage etc.

12. **INTEGRITY Pact :**agrees to execute Intrigity Pact as per Bank's format as per Annexure-XVII on Non-juditial Stamp Paper of appropriate value with Zonal Office, Dehradun.



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Zonal Office, Dehradun (7049)

13. INDEMNITY:agrees to submit Indemnity Bond as per Bank's format as per Annexure-XVIII on Non-judicial Stamp Paper of appropriate value with Zonal Office, Dehradun.

14. Non-Discouser : The successful bidder must undertake that they shall hold in trust any information received by them, under the Contract/Agreement, and the stickiest of confidence shall be maintained in respect of such information.

15. Non Assignment: Successful bidder, shall agreed to neither the subject matter of the agreement nor any right here in shall be transferred, sub-contracted, assigned or delegated to any third party by the successful bidder without prior written consent of the Bank.

In witness where of the Employer and the vendor have set their respective hands on the day and year first herein above written.

Signature on behalf of the UCO Bank
By its duly authorized Officer

Signature on behalf of the Vendor
By its duly authorized Officer

In presence of:

1) Signature.....

1) Signature.....

Name with address:

Name with address:

2) Signature.....

2) Signature.....

Name with address

Name with address:



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ANNEXURE-XVII

FORMAT OF INTEGRITY

UCO Bank, a body corporate, constituted under the Banking Companies (Acquisition & Transfer of Undertakings) Act, 1970 as amended from time to time having its Head Office at No.10, BTM Sarani, Kolkata-700001 and its General Administration Department at 1A, Russel Street Kolkata - 700071, hereinafter referred to as "**Bank**" (which expression shall unless excluded by or repugnant to the subject or context be deemed to mean and include its assigns, administrators and successors) of the "**ONE PART**

And

..... Hereinafter referred to as "The Bidder/Contractor".

Preamble

The **Bank** intends to award, under laid down organizational procedures, contract/s for.....The Bank values full compliance with all relevant laws of the land, rules, regulations, economic use of resources and of fairness/transparency in its relation with its Bidder (s) and / or contractor (s).

In order to achieve these goals, the Bank will appoint an independent External Monitor (IEM), who will monitor the tender process and the execution of the contract for compliance with the principles mentioned above.

Section 1 – Commitments of the Bank.

1.The Bank commits itself to take all measures necessary to prevent corruption and to observe the following principles:-

a. No employee of the Bank, personally or through family members, will in connection with the tender for, or the execution of a contract, demand, take a promise for or accept, for self or third person, any material or immaterial benefit which the person is not legally entitled to.

b. The Bank will during the tender process treat all Bidder(s) with equity and reason. The Bank will in particular, before and during the tender process, provide to all Bidders (s) the same information and will not provide to any Bidders (s) confidential/additional information through which the Bidder(s) could obtain an advantage in relation to the process or the contract execution.

c. The Bank will exclude from the process all known prejudiced persons.

2. If the Bank obtains information on the conduct of any of its employees which is criminal offence under the IPC/PC Act, or if there be a substantive suspicion in this regard, the Bank will inform the Chief Vigilance Office and in addition can initiate disciplinary actions.

Sections 2 – Commitments of the Bidder (s)/Contractor(s)

1.The bidder(s) /contractor(s) commit himself to take all measures necessary to prevent corruption. He commits himself to observe the following principles during his participation in the tender process and during the contract execution.

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a. The Bidder(s) contractor(s) will not directly or through any other persons of firm, offer promise or give to any of the Bank's employees involved in the tender process of the execution of the contract or to any third person any material or other benefit which he/she is not legally entitled to in order to obtain in exchange any advantage or during the execution of the contract.

b. The Bidder(s) /Contractor(s) will not enter with other Bidders into any undisclosed agreement of understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.

c. The Bidder(s)/Contractor(s) will not commit any offence under the relevant IPC/PC Act, further the Bidder(s) / contractors will not use improperly for purposes of competition or personal gain, or pass on to others, any information or document provided by the Bank as part of the business relationship, regarding plans, technical proposals and business details, including information contained or transmitted electronically.

d. The Bidder(s) / Contractor (s) of foreign origin shall disclose the name and address of the Agent/representatives in India, if any. Similarly the bidder(s)/contractor(s) of Indian Nationality shall furnish the name and address of the foreign Banks, if any. Further details as mentioned in the "Guidelines on Indian Agents of Foreign Suppliers" shall be disclosed by the Bidder(s)/Contractor(s). Further, as mentioned in the Guidelines all the payments made to the Indian agent/representative have to be in Indian Rupees only.

e. The Bidder(s)/Contractor(s) will when presenting his bid, disclose any and all payments he has made is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract.

2. The Bidder (s) /Contractor(s) will not instigate third persons to commit offences outlined above or be an accessory to such offences.

Section 3: Disqualification from tender process and exclusion from future contracts

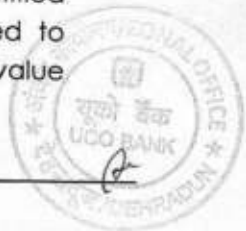
If the Bidder(s)/Contractor(s), before award or during execution has committed transgression through a violation of Section 2, above or in any other form such as to put his reliability or credibility in question, the Bank is entitled to disqualify the Bidder (s)/Contractor(s) from the tender process or take action as per the procedure mentioned in the "Guidelines on Banning of business dealings". Copy of the "Guidelines on Banning of business dealings" is annexed and marked as Annex-B".

Section 4 : Compensation for Damages

1. If the Bank has disqualified the Bidder(s) from the tender process prior to the award according to Section 3, the Bank is entitled to demand and recover the damages equivalent to Earnest Money Deposit/Bid Security.
2. If the Bank has terminated the contract according to Section 3, or if the Bank is entitled to terminate the contract according to Section 3, the Bank shall be entitled to demand and recover from the Contractor liquidated damages of the Contract value of the amount equivalent to Performance Bank Guarantee.

Section 5 : Previous Transgression

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1. The Bidder declares that no previous transgressions occurred in the last three years with any other company in any country conforming to the anti corruption approach or with any other public sector enterprise in India that could justify his exclusion from the tender process.
2. If the bidder makes incorrect statement on this subject he can be disqualified from the tender process and action can be taken as per the procedure mentioned in "Guidelines on Banning of business dealings".

Section 6 : Equal treatment of all Bidders/Contractors/subcontractors.

1. The Bidder (s)/Contractor(s) undertake(s) to demand from all subcontractors a commitment in conformity with this Integrity Pact, and to submit it to the Bank before contract signing.
2. The Bank will enter into agreements with identical conditions as this one with all bidders, contractors and subcontractors.
3. The Bank will disqualify from the tender process all bidders who do not sign this Pact or violate its provisions.

Section 7 : Criminal charges against violation Bidder(s)/Contractor(s)/Sub contractor(s).

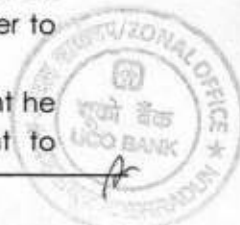
If the Bank obtains knowledge of conduct of a Bidder, Contractor or subcontractor, or of an employee or a representative or an associate of a Bidder, Contractor or Subcontractor which constitutes corruption, or if the Bank has substantive suspicion in this regard, the Bank will inform the same to the Chief Vigilance Officer.

Section 8 : Independent External Monitor/Monitors

1. The Bank appoints competent and credible Independent External Monitor for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the parties comply with the obligations under this agreement.
2. The Monitor is not subject to instructions by the representatives of the parties and performs his functions neutrally and independently. He reports to the Chairman & Managing Director, UCO Bank.
3. The Bidder(s)/Contractor (S) accepts that the Monitor has the right to access without restriction to all project documentation of the Bank including that provided by the Contractor.

The Contractor will also grant the Monitor, upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to subcontractors. The Monitor is under contractual obligation to treat the information and documents of the Bidder (s)/Contractor(s)/Subcontractor(s) with confidentiality.

4. The Bank will provide to the Monitor sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the Bank and the Contractor. The parties offer to the Monitor the option to participate in such meetings.
5. As soon as the Monitor notices, or believes to notice, a violation of this agreement he will so inform the Management of the Bank and request the Management to



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discontinue or take corrective action, or to take other relevant action. The monitor can in this regard submit non-binding recommendations. Beyond this, the Monitor has no right to demand from the parties that they act, in a specific manner refrain from action or tolerate action.

6. The Monitor will submit a written report to the Chairman & Managing Director, UCO Bank within 8 to 10 weeks from the date of reference or intimation to him by the Bank and should be occasion arise, submit proposals for correction of problematic situations.
7. Monitor shall be entitled to compensation on the same terms as being extended to / provided to Independent Directors on the UCO Bank.
8. If the Monitor has reported to the Chairman & Managing Director, UCO Bank a substantiated suspicion of an offence under relevant IPC/PC Act, and the Chairman & Managing Director, UCO Bank has not, within the reasonable time taken visible action to proceed against such offence or reported it to the Chief Vigilance Officer, the Monitor may also transmit this information directly to the Central Vigilance Commissioner.
9. The word "Monitor" would include both singular and plural.

Section 9 – Pact Duration.

This pact begins when both parties have legally signed it, if expires for the contractor 10 months after the last payment under the contract, and for all other Bidders & Months — the contract has been awarded.

If any claim is made lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by Chairman and Managing Director, UCO Bank.

Section 10 – Other provisions

- This agreement is subject to Indian Law, Place of performance and jurisdiction is the Registered Office of the Bank i.e.
- Changes and supplements as well as termination notices need to be made in writing. Side agreements have not been made.
- If the Contractor is partnership or a consortium, this agreement must be signed by all partners or consortium members.
- Should one or several provisions of this agreement turn out to be invalid, the remainder of this agreement remains valid. In this case, the parties will strive to come to an agreement to their original intentions.

(For & on behalf of the Bank)
(Office Seal)

Place _____
Date _____

Witness : (Name & Address)

(For & On behalf of Bidder/Contractor)
(Office Seal)

Place _____
Date _____

Witness : (Name & Address)

Plot No. – 5, IT Park, Sahastradhara Road, Dehradun Uttarakhand-248001

Ph. 0135-6518904. 0135-6518906. 0135-6510211



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Zonal Office, Dehradun (7049)

Annexure-XVIII

Draft INDEMNITY Bond

KNOW all men by these presents that I/We, Shri/Smt....., son/daughter/wife of Shri....., residing at, as Proprietor/Partner/Director of, having office at, a contractor/Vendor and have submitted an offer in response to Tender Notice No. dated being the indemnifier do hereby execute indemnity bond in favour of UCO Bank having their Head Office at 10, B.T.M Sarani, Kolkata-700 001 and having Zonal Office, at on this— day of ———, 2021.,

WHEREAS the Bank invited tenders for-AND WHEREASsubmitted tenders amongst others for the said work.

AND WHEREAS the Bank after observing all formalities in the matter, accepted the tender submitted byand informed them by its letter datedAND WHEREAS pursuant to acceptance of the tender given by the said Contractor, the Bank and the said Contractor have entered into an Agreement on.....for.....

AND WHEREAS it is one of the terms of the said Tender-Contract that the Contractor shall give an indemnity in the manner hereinafter appearing.

NOW THIS BOND OF INDEMNITY WITNESSTH AS FOLLOWS:

In consideration of the Bank having agreed to award the aforesaid contract to us more particularly described and stated in the aforesaid Agreement dated ——— and the related tender documents, we do hereby agree ad undertake that we, being the indemnifier shall, at the time hereinafter save and keep the bank harmless and indemnified including its respective Directors, officers and employees and keep them indemnified from and against

1. Any third party claims, civil or criminal complaints/ liabilities, site mishaps and other accidents or disputes and/or damages occurring or arising out of any mishaps at the site due to faulty work, negligence, and/or for violating any law, rules and regulations in force, for the time being while executing civil work by me/us.
2. Any damages, loss or expenses due to/resulting from any negligence or breach of duty on the part of me/us or any sub-contractor/s if any, servants or agents.



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3. Any claim by an employee of mine/ours or of sub-contractors if any, under the Workmen Compensation Act and Employer Liability Act or any other law, rules and regulations in force for the time being and any acts replacing and/or amendments thereof as may be in force at the time and under any law in respect of injuries to persons or property arising out of and in the course of execution of the contract work and/or arising out of and in course of employment of any workmen/employee.
4. Any act or omission of mine/ours or sub-contractors if any, ours/theirs servants or agents which may involve any loss, damage, liability, civil or criminal action.
5. We further agree and undertake that we shall during the contract period, ensure that all permissions, authorisations, consents are obtained from the local and or municipal and/or governmental authorities, as may be required under the applicable laws, regulations, guidelines, notifications, orders framed or issued by any appropriate authorities.
6. If any, additional approval, consent or permission is required by us to execute and perform the contract during the currency of the contract, we shall procure the same and/or comply with the conditions stipulated by the concerned authorities without any delay.
7. Our obligations herein are irrevocable, absolute and unconditional in each case irrespective of the value, genuineness, validity, regularity or enforceability of the aforesaid agreement or the insolvency, bankruptcy, re-organisation, dissolution, liquidation or change in ownership of the bank or indemnifier.
8. Our obligation under this bond shall not be affected by any act, omission, matter or thing which would reduce, release us from any of the indemnified obligation under this indemnity or diminish the indemnified obligations in whole or in part, including in law, equity or contract (whether or not known to it, or to the bank).
9. This indemnity shall be governed by and construed in accordance with the laws of India. We irrevocably agree that any legal action suit or proceedings arising out of or relating to its indemnity may be brought in the Courts, Tribunals at ————. Final judgment against us in any such action, suit or proceedings shall be conclusive and may be enforced in any other jurisdiction by way of suit on the judgment/decreed, a certified copy of which shall be conclusive evidence of the judgment/decreed, or in any other manner provided by law. By the execution of this indemnity, we irrevocably submit to the exclusive jurisdiction of such Court/Tribunal in any such action suit or proceeding.



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IN WITNESS WHEREOF

----- (Name of Contractor) has set his/their hands

on this ----day of -----, 2022

SIGNED AND DELIVERED BY THE AFORESAID----- (Name of Authorised person)

IN THE PRESENCE OF WITNESS

1)

2)

