



UCO BANK

Department of Information Technology

Request for Proposal (RFP) For “Supply of Biometric Scanners on Rate Contract Basis (e-Tendering)

RFP REF NO: DIT/BPR & BTB/OA/402/2017-18 Date: 16/05/2017”

Pre-Bid Responses/ Clarifications to Queries raised by the Bidder(s), Amendments, Addendums and Corrigendum's

SL No	Page no	Section/ Clause No.	Original RFP Clause	Description	Description of Query/ Clarification sought by Bidder	Bank Response
1	1	As per Corrigendum uploaded on 16/06/2017	Sl. No.1	It is clarified that for Type-1 Category, the selected bidder has to supply the STQC certified Level 0 either of Morpho (MSO 1300E / MSO1300E2) / Mantra (MFS100) Scanners.	As bidder need to supply STQC (Standardization Testing and Quality Certification) Level 0 Compliant Biometric Fingerprint Scanners for Type 1 category which will be used with the Centralised 2FA Biometric Application and eKYC Solution and RD services are applicable for ekyc. We understand that the device commercial shall include RD Services coast as well. Kindly confirm.	For the Type 1 Category, RD Services not required
2	3	As per Corrigendum uploaded on 16/06/2017 Scope of Work for	Point no. “d”	d. If during the rate contract, any regulatory changes are advised by NPCI/RBI/ UIDAI or any other regulatory authority the same need to be complied	Please clarify that if in future, the UIDAI mandates for up gradation of Level 0 devices to Level 1 devices then whether that shall be part of bidder scope? And whether upgrade of the	Bidder will bear the cost of up gradation if any mandated by UIDAI within the rate contract period of 1 year.

		Type-2 Level 0 & Level 1 Category Biometric Scanners		by the vendor/ OEM. Further, if the existing devices need to be replaced with the new ones for compliance, the same need to be done by the vendor without any extra cost to be incurred by the Bank during the rate contract period of one year.	devices to Level 1 will be free of cost or the Bank will bear the cost of up gradation?	
3	3	As per Corrigendum uploaded on 16/06/2017 Scope of Work for Type-2 Level 0 & Level 1 Category Biometric Scanners	Point no. "f"	f. The entire key change infrastructure i.e Servers, Hardware's, Software's, HSM Cards etc. are to be maintained by the bidder	Bidder shall manage the key change infrastructure i.e. Servers, Hardware's, Software's, HSM Cards etc. at its end but any required infrastructure for network connectivity of the devices to Bidders Management server shall be borne by Bank.	Key exchange will be done through internet link.
4	7 & 8	As per Corrigendum uploaded on 16/06/2017 Commercial (Type-2 Category) [Revised] Table-A Level 0 STQC Complaint Biometric Devices and Table-B Level 1 STQC Complaint Biometric Devices		Other terms and conditions will be as per the original RFP Ref. No. DIT/BPR&BTD/ OA/402 /2017-18 dated 16/05/2017.	We understand that the below terms and conditions from original RFP Ref. No. DIT/BPR&BTD/ OA/402 /2017-18 dated 16/05/2017 are valid for Type 2 Level 0 and Type 2 level 1 category as well. 3. Taxes will be paid as per the actuals. —in case there is a change in the tax regime in future, the same will be paid. 4. Prices quoted by Vendors should be inclusive of all costs such as, taxes etc. that need to be incurred. In future if Govt. will replace service TAX with any other TAX structure, Bank will pay the same as per actual. 5. VAT/CST and Service Tax would be	Ok.

					<p>paid extra at actuals on submission of relevant invoice & proof. No extra costs on account of any items or services or by way of any out of pocket expenses, including travel, boarding and lodging etc. will be payable by the Bank. The Vendor cannot take the plea of omitting any charges or costs and later lodge a claim on the Bank for the same.</p> <p>6. The bidder is requested to quote in Indian Rupees ('INR'). Bids in currencies other than INR would not be considered.</p> <p>7. No counter condition/assumption in response to commercial bid will be accepted. Bank has a right to reject such bid.</p> <p>8. The actual cost of Octroi will be reimbursed as actual.</p>	
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