**यूको बैंक  UCO BANK**

**सम्मान आपके विश्वास का Honours your trust**

**Credit Monitoring Department**

**Head Office, Kolkata 700 001**

**Notice For**

Empanelment of Consultant for Techno Economic Viability (TEV) Study

&

Lender’s Independent Engineers (LIE)

For the FY 2021-22

****

**Head Office**

**Credit Monitoring Department**

**5th Floor, 10 B.T.M. Sarani**

**Kolkata-700 001**

**Ref. No: UCO/CR-MON/1452(A)/2021-22 Date: 07.10.2021**

**The information provided by the Applicant(s) in response to this Notice will become the property of UCO Bank and will not be returned. The Bank reserves the right to amend, rescind or reissue this Notice and amendments, if any will be advised to the Applicant(s) in the website of UCO Bank (www.ucobank.com) and such amendments will be binding on them. The Bank also reserves its right to accept or reject any or all the responses to this Notice without assigning any reason whatsoever and without any cost and compensation therefor.**

***This document is prepared by UCO Bank for Empanelment of Techno Economic Viability (TEV) Study & Lender’s Independent Engineers (LIE). It should not be reused or copied or used either partially or fully in any form.***

The information provided by the bidders in response to this RFQ Document will become the property of the Bank and will not be returned. The Bank reserves the right to amend, rescind or reissue this RFQ Document and all amendments will be advised to the bidders and such amendments will be binding on them. The Bank also reserves its right to accept or reject any or all the responses to this RFQ Document without assigning any reason whatsoever.

This document is prepared by UCO Bank for its Supply, Implementation, Integration and Maintenance of Centralized Antivirus requirement. It should not be reused or copied or used either partially or fully in any form.

The information provided by the bidders in response to this RFP Document will become the property of the Bank and will not be returned. The Bank reserves the right to amend, rescind or reissue this RFP Document and all amendments will be advised to the bidders and such amendments will be binding on them. The Bank also reserves its right to accept or reject any or all the responses to this RFP Document without assigning any reason whatsoever.

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**Disclaimer**

This notice for empanelment shall not be construed as an offer of employment or contract or any other manner except for the purpose that this notice has been issued. The issue of this request for empanelment does not commit or otherwise oblige UCO Bank to proceed with any part or steps of the process,subject to any law to the contrary and to the maximum extent permitted by law, UCO Bank and its Directors/Officers/Employees/Contractors/Agents and Advisors disclaim all liabilities (including liabilities by reason of negligence) from any loss or expense incurred or arising by reasons of any person issuing the information and whether caused by reasons of any error, omission or misrepresentation in the information contained herein suffered by any person acting or refraining from acting because of any information contained therein. UCO Bank shall have the right to cancel the empanelment process itself at any time without thereby incurring any liabilities to the affected applicants.

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1. **INTRODUCTION**

UCO Bank, a body corporate, established under the Banking Companies (Acquisition and Transfer of Undertakings) Act 1970, having its Head Office at 10, B.T.M. Sarani, Kolkata-700001, India, and its Credit Monitoring Department at 5th Floor, hereinafter called “the Bank”, is one of the leading Public Sector Banks in India invites the **Applications** for empanelment of Consultants for Techno Economic Viability study (TEV)/ Lender’s Independent Engineers (LIE) in our Bank. We append below the general instructions for information of applicants for empanelment of the Consultants for Techno Economic Viability study (TEV)/ Lender’s Independent Engineers (LIE).

1. UCO Bank is inviting applications for empanelment of consultants for Techno-Economic Viability (TEV) study & Lender’s Independent Engineer’s (LIE) from the eligible individuals/proprietorship/partnership firms, Private/Public limited company/ Co-operative Society fulfilling the eligibility and other terms appended herewith in the **Annexure-I**, along with the supportive documents.
2. A declaration from the Consultants for Techno Economic Viability study (TEV)/Lender’s Independent Engineers (LIE) and code of conduct for the Consultants for Techno Economic Viability study (TEV)/Lender’s Independent Engineers (LIE) as stated in **Annexure II** should be submitted along with application and other supporting documents viz. KYC, qualifications, experience, affiliation etc.
3. Consultants who are already empanelled and their validity remains up to 31.12.2021 are also required to apply afresh along with up to date credentials.
4. Additional sheet of papers may be used for submitting the applications wherever, the space in the format is found inadequate.
5. The Bank reserves the right to call for report from the existing clients of the applicants, if required.
6. The list of Techno Economic Viability studyexecuted in other Banks/Govt. Departments/ Public Sector Organizations/ Reputed Private Sector Organizations may be furnished with details like name of project, its value, locality, completion date etc. Similar separate list of work executed for UCO Bank may be furnished in case of completed project, if any.
7. The Applicants shall submit copies of complete KYC documents confirming their identity proof and address proof along with their Applications.
8. The Status report from the bankers should be obtained and the same should be satisfactory. In case of Individuals, copies of last three (3) years’ (FY 20-21, FY 19-20 and FY 18-19) Income Tax returns to be submitted along with the Applications. In case of Firms/Companies etc., copies of the audited Financial Statements last three (3) years (FY 20-21, FY 19-20 and FY 18-19) to be submitted along with the Applications.
9. The Bank reserves the right to accept or reject any application without assigning any reason whatsoever and without any cost or compensation thereof.
10. The Applicants who fulfill the eligibility criterion are required to submit their applications in sealed envelopes containing the application along with the requisite enclosures to the respective Zonal Offices located in their centers/ geographical area (mentioned in **Annexure-III**) within a period of fifteen (15) days from the date of publication of this RFP in Bank’s website **(i.e. within 24.10.2021)** for consideration of the applications for empanelment of Consultants for Techno Economic Viability study (TEV)/Lender’s Independent Engineers (LIE).

**The sealed envelopes should be super scribed “Empanelment of Consultants for Techno Economic Viability study (TEV)/Lender’s Independent Engineers (LIE)”.**

1. Incomplete application and/or Application without supporting documents viz. KYC, qualifications, experience, affiliation etc. and/or Application received after due date are liable for cancellation without further reference.
2. UCO Bank reserves the right to cancel the empanelment process partly or fully at its sole discretion at any stage without assigning any reason whatsoever and without any cost & compensation thereof to any of the participating Applicants.
3. **SCOPE OF SERVICES:**

The service required normally relates to project appraisal, financial management, market study/research, management consultancy, viability study of sick units and rehabilitation etc. The details are mentioned as under:

* + 1. Promoter’s qualifications (specially professional qualifications
    2. Promoter’s experience
    3. Promoter’s means
    4. Due diligence of the promoters
    5. Capacity of the promoters to establish and run the business successfully including infusion of promoter’s contribution.
    6. Government policies and restrictions
    7. Statutory clearances
    8. Climate condition
    9. Product: Main product(s) to be manufactured, bye–product and waste, nature of product, demand/supply & Gap position global as well as local.
    10. Comparison with other similar projects
    11. Production Technology Evaluation
    12. Industry Structure and Market Dynamics
    13. Availability of backward/forward linkages like raw material, power, Power Purchase Agreement (PPA), Fuel Supply Agreement (FSA).
    14. Availability of raw materials, source of raw materials, cost of raw materials and volatility in price of raw materials.
    15. Availability of trained/skilled manpower in vicinity.
    16. Availability of infrastructure support like road, rail, port connectivity.
    17. Plant and Machinery**:** Condition of existing/proposed machinery, technological level of machinery, suppliers of machinery, sourcing of technology. In case of second hand machinery, availability of chartered engineer’s certificate on age/condition/residual life/availability of spares/cost etc. should be examined and commented upon.
    18. Market and Marketing arrangements, Demand-supply data position, Position of other competitors in the industry, imported substitute, Targeted Consumer Segment.
    19. Project cost & means of finance.
    20. Any other factors considered relevant to project.
    21. Acceptability of projections
  1. Financial analysis in case of existing units with a view to ascertain investible surplus, expected cash accruals during the implementation of the proposed new/ expansion /diversification project.
  2. Assessment of Working Capital Requirement.
  3. Inventory and receivables level maintained vis-à-vis normative requirements and/or industry standards.
  4. Assessment of Term Loan requirement.
  5. SWOT analysis including risk factors and risk mitigants.
  6. Comments on technical feasibility and economic viability including BEP analysis, DSCR calculation, IRR calculation and sensitivity analysis on sales/ major inputs.
  7. Debt servicing capacity of the project at different DSCR levels may be worked out where the project DSCR is lower than the benchmark figure for the limits sought by the applicant/borrower.

The above lists are illustrative and not exhaustive. The sanctioning authority may decide on addition/deletion to the above lists on case to case basis and depending upon the nature of the project and purpose of the report i.e. new finance or restructuring.

(TEV study should not cover aspects like need for collateral security, charges etc. as these are to be left to the sanctioning authority).

**(C) OTHER SCOPE OF SERVICES:**

1. To vet the cost of various components of the project.
2. To monitor the progress of the project on an ongoing basis in terms of time schedule as well as cost angle**. (LIE Role)**
   1. **Before financial closure:**
3. Project Review & Assessment
4. Project Risk & Risk Mitigants
5. Assessment of envisaged DCCO
6. Pre-finance Due Diligence to assess selection of appropriate technology
7. EPC (Engineering, Procurement and Construction) contracts and permit, term and schedule
8. Performance assumptions
9. Long term agreements like Fuel Supply Agreement (FSA), Power Purchase Agreement (PPA), Operation & Maintenance (O&M) etc.
10. Required statutory clearances and approvals including Pollution Control Board Clearance.
    1. **During implementation stage:**
11. Periodic review of construction schedule.
12. Review of compliance of EPC contract and permits.
13. Monitor progress of the project with respect to the schedule and applicability of delays.
14. Review and approve payment requirements.
15. Contract amendment and modification orders.
16. Commissioning and start up plans.
    1. **Performance Testing:**
17. Repairs and Renovation(R&R) programs, environmental and other statutory clearance and progress.
    1. **Annual Operational Review:**
18. Regular plan audit, maintenance cost and actual –review of amount and major maintenance budget.
19. Outage report in power project.
20. Identifying any significant technical and operational issues.
21. Reviewing all major fixed and variable cost.
22. Compliance with permits and regulatory requirements and reconfirm performance inputs.
    1. **DCCO:**

(i) To ensue achievement of DCCO

* 1. **Other:**

1. Any other factors considered relevant to the project by LIE.
2. **ELIGIBILITY CRITERIA**

The TEV consultant/LIE may be an individual, proprietorship concern, partnership firm, private/public limited company or a co-operative society.

* + - 1. **Qualification:**

1. Minimum BE/B.Tech. or equivalent qualification in the field of service offered.
2. In case of consultants other than individuals, specialist staff with requisite qualification as mentioned above should be on the roll of employment or available on retention basis with them. Such specialist staff may include senior engineers/professors.
3. Additional for TEV, specialist staff with professional qualification in finance i.e. CA, CS, ICWA, MBA etc., from a recognized university in India and abroad is required.
   * + 1. **Membership of Professional Body (Proprietor/Partner/Director):**

The staff of Third Party Service Providers (TPSPs) should be members of Institution of Valuers/ Association of Engineers / Institute of Engineers / Registration under companies (Registered valuers and valuation) Rules 2017 for which Insolvency and Bankruptcy Board in India (IBBI) is the competent authority etc.

* + - 1. **Experience:**

Minimum 5 years’ experience in the field of specialization/services is required for individuals. In case of consultants other than individuals, the specialist staff employed/retained (at least one) should possess minimum 3 years’ experience in the field of specialization/services.

The TPSPs should be on the approved list of at least 2 public sector Banks. The condition may be waived by the competent authority provided the firm has adequate /expertise in LIE/ TEV study**.**

* + - 1. **Financial Status/background:**

A report from the existing client viz., Bank(s) should be obtained about the satisfactory performance of the Applicant. The report should clearly indicate that the operation of the account(s) wherein Applicant has submitted his report(s) are running satisfactorily. In case of Individuals, copies of last three (3) years’ (FY 20-21, FY 19-20 and FY 18-19) Income Tax returns to be submitted along with the Applications. In case of Firms/Companies etc., copies of the audited Financial Statements last three (3) years (FY 20-21, FY 19-20 and FY 18-19) to be submitted along with the Applications.

* + - 1. **Other Requirement:**

1. Adequate knowledge of financial analysis.
2. Entity, Proprietors, Partners and Directors should not have been blacklisted by Bank (s) /FIs or statutory bodies.
3. **FEE STRUCTURE AND ASSIGNMENT**

Consultancy charges/fees of the consultant should be reasonable and in line with the market trend. The consultant should indicate the charges/fees and other conditions, if any, for each of the services offered separately. The service charges/fees indicated would serve only as a reference and actual charges are to be negotiated at the time of giving a specific assignment in consultation with the borrower/client.

1. The payment of fee for the services of consultant for Techno-Economic Viability (TEV) study & Lender’s Independent Engineer’s (LIE) will be borne by the borrower/client and will be on mutually acceptable terms between borrower/client and TEV consultant depending upon the size of the project and specific assignment keeping in view number of man hours required for execution of job. The written consent of the borrower/client for bearing such expenditure will be obtained.
2. The scope of assignment for the consultant of Techno-Economic Viability (TEV) study & Lender’s Independent Engineer’s (LIE) should be advised by the Bank.

1. The Payment of fee to the TEV/LIE Consultant shall be made by the Bank upon receipt of report of the study/job assigned.
2. **REASONS FOR DE-PANELMENT:**
3. The consultants for Techno-Economic Viability (TEV) study & Lender’s Independent Engineer’s (LIE) shall be removed from the Bank’s panel for unsatisfactory performance/poor service quality and/or for any negligence, lapses, professional misconduct and/or unfair practices resorted by consultant.
4. The Bank reserves its right for de-panelment of consultants for Techno-Economic Viability (TEV) study & Lender’s Independent Engineer’s (LIE), whose names have been circulated by IBA and other agencies for de-paneling them with other Banks/FIs.
5. On receipt of misconduct/adverse report, Head Office Credit Monitoring Department shall issue a show cause notice to the consultant giving a thirty (30) days’ time for clarifying his/her/its action. The same shall be considered for taking appropriate decision on the matter.
6. On removal from panel, Head Office, Credit Monitoring Department shall report the name of such delinquent consultant to IBA for placing it on the IBA’s caution list of Third Party Entities (TPEs).
7. **VALIDITY OF EMPANELMENT:**
8. The empanelment for the consultant for Techno-Economic Viability (TEV) study & Lender’s Independent Engineer’s (LIE) will be valid for a period of three years subject to annual review.
9. The annual review of the TEV/LIE Consultant will be carried out at the end of every financial year. If the performance of the TEV/LIE Consultant is found not in consonance with the terms of assignment/Code of Conduct, the Bank may de-panel the TEV/LIE Consultant at its sole discretion by giving a thirty (30) days’ notice in writing to the TEV/LIE Consultant.
10. **CONFIDENTIALITY & SECRECY**

The empaneled Applicant must undertake that they shall hold in trust any Information received/processed by them in the course of their assignment and the strictest of confidence shall be maintained in respect of such Information.

The empaneled Applicant shall also agree:

1. To maintain and use the Information only for the purposes assignment and only as permitted by UCO BANK;
2. To restrict access and disclosure of Information to such of their employees, agents, strictly on a “need to know” basis, to maintain confidentiality of the Information disclosed to them and
3. To treat all Information as Confidential Information.
4. The empanelled Applicant shall undertake to acknowledge and agree that all tangible and intangible information obtained, developed or disclosed including all documents, data, papers, statements, any business/customer information, trade secrets and process of the UCO Bank relating to its business practices in connection with the performance of services under this empanelment or otherwise, is deemed by the UCO Bank and shall be considered to be confidential and proprietary information (“Confidential Information”), solely of the UCO Bank and shall not be used/disclosed to anybody in any manner except with the written consent of The UCO Bank.
5. The empanelled Applicant shall ensure that the same is not used or permitted to be used in any manner incompatible or inconsistent with that authorized by the UCO Bank. The Confidential Information will be safeguarded and the selected Applicant will take all necessary action to protect it against misuse, loss, destruction, alterations or deletions thereof.
6. **CONFLICT OF INTEREST**

The empanelled Applicant shall disclose to UCO BANK in writing, all actual and potential conflicts of interest that exist, arise or may arise (either for the empanelled Applicant and/or his “team”) in the course of performing the Service(s) as soon as practical after it becomes aware of that conflict.

1. GROUNDS FOR DISQUALIFICATION & BLACKLISTING

Notwithstanding anything contained in this document, an applicant shall not be considered for empanelment if the Applicant have been black-listed or otherwise debarred by any Bank/Financial Institution/Central Government/State Government/any Central or State Undertaking or Corporation/Reserve Bank of India or any other Regulatory/Statutory Authority as on date of the publication of this Notice.

Further, the Bank has the discretion not to consider the Applicant for empanelment if it has come to the knowledge or notice of the Bank that the Applicant has committed any act of:

* + 1. Submission of the Application or any other document that is known or should be known by the Applicant to be false, misleading or non-meritorious or to contain false information which will influence the outcome of the eligibility screening/empanelment process;
    2. Any documented unsolicited attempt by the Applicant to unduly influence the decision making process of the Bank while determining the eligibility/empanelment process in favour of the Applicant;
    3. Unauthorized use of one’s name or using the name of another for the purpose of empanelment;
    4. Refusal or failure to furnish the required documents/information to the Bank, as requisitioned for, within the prescribed time frame;
    5. Lack of integrity or honesty or fraud, bribery, collusion or conspiracy.

Notwithstanding anything contained herein, for the purpose of determining the eligibility of the Applicant(s), Bank reserves the right to seek any clarification/documents which are required for the matter(s) connected therewith or incidental and any such clarification/documents shall be binding on all the Applicant(s).

**(Sanjay Kumar)**

General Manager

Credit Monitoring Department

### Annexure I

**APPLICATION FORM FOR EMPANELMENT OF CONSULTANTS (TEV Study) AND LENDERS INDEPENDENT ENGINEERS:**

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **1.Name** | | | | | | | |  | | | | | | | | | | | | | |
| **2.Office Address** | | | | | | | |  | | | | | | | | | | | | | |
| **3.Constitution** | | | | | | | |  | | | | | | | | | | | | | |
| **3.1 GST no. and Date of Registration** | | | | | | | |  | | | | | | | | | | | | | |
| **4.Date of establishment** | | | | | | | |  | | | | | | | | | | | | | |
| **5.Details of Promoters** | | | | | | | |  | | | | | | | | | | | | | |
| Name | | Designation | | | | DIN | | | PAN | Others  (Passport, Aadhar Card, Driving License) | | | Full address | | | | Qualificat  ion /s | | | Industrial  consultancy experience | |
|  | |  | | | |  | | |  |  | | |  | | | |  | | |  | |
|  | |  | | | |  | | |  |  | | |  | | | |  | | |  | |
| **6. Name, contact no. & email id of concerned officials** | | | | | | | |  | | | | | | | | | | | | | |
| **7.Personal & professional details of professional staff:** | | | | | | | | | | | | | | | | | | | | | |
| Sr. | Name | | | Designation | | | | | Date of  birth | | Qualification /s | | | | Area of  specialization | | | Details of experience | | | |
|  |  | | |  | | | | |  | |  | | | |  | | |  | | | |
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| **8.Assignment completed in last 5 years (minimum required period for eligibility) with commercial Banks / Financial Institutions etc. other than Union Bank of India:** | | | | | | | | | | | | | | | | | | | | | |
| Date of  Assignment | | | Nature of  work | | Name of Project with brief  details (Sector, Project cost, Name of promoters / group, location, etc) | | | | | | | Assignment  completed on | | | | Name of  Commercial Bank / FIs / Organisation | | | Name,  address & contact number of Commercial Banks /FIs/Organisation | | |
|  | | |  | |  | | | | | | |  | | | |  | | |  | | |
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|  | | |  | |  | | | | | | |  | | | |  | | |  | | |
| **9.Applicant’s Financial Information as on 31.03.2** **(Rs. in lacs)** | | | | | | | | | | | | | | | | | | | | | |
| Year | | | | | | | | 31.03. | | | | | | 31.03. | | | | | | | 31.03.  (Current year) |
| Paid up Capital | | | | | | | |  | | | | | |  | | | | | | |  |
| Income / Revenue | | | | | | | |  | | | | | |  | | | | | | |  |
| Borrowings | | | | | | | |  | | | | | |  | | | | | | |  |
| Net Worth | | | | | | | |  | | | | | |  | | | | | | |  |
| PAT | | | | | | | |  | | | | | |  | | | | | | |  |
| Debt / Equity Ratio | | | | | | | |  | | | | | |  | | | | | | |  |
| **Particulars of Capital / Shares held** | | | | | | | | | | | | | | | | | | | | | |
| Name of holder | | | | | | | | Resident or Non resident | | | | | | Address | | | | | | | % of share  holding |
|  | | | | | | | |  | | | | | |  | | | | | | |  |
|  | | | | | | | |  | | | | | |  | | | | | | |  |
| **10.Details of regulatory** | | | | | | |  | | | | | | | | | | | | | | |

|  |  |
| --- | --- |
| **issues faced by the agency / promoters if any in the past 5 years and present status:** |  |
| **11.List of financial institutions / Banks with which the firm is already empanelled** |  |
| **12.Any other relevant details (any special achievement, etc):** |  |

**Declaration:**

**I/we declare that the particulars furnished above are true to the best of my knowledge and belief. I/we, further confirm that all the necessary supporting documents are enclosed with the application.**

**I/we hereby undertake that the firm/company, if empanelled, shall have arms length dealing with the proposed clients for whose projects TEV Study is done, will not have any business dealings with them or give them undue favour, will not demand additional remuneration than what is initially settled nor will unnecessarily delay the TEV Report.**

**I/we hereby apply to the bank to empanel firm/company on the Bank’s panel as consultant for Techno Economic Viability Report/Financial appraisal.**

**I/we understand that any discrepancy/wrong information/breach of undertaking would lead to cancellation of empanelment as consultant with immediate effect.**

For

Seal of the company / firm

Place Proprietor / Partner /Authorized Signatory Date

Enclosures: Related documents/enclosures as required in notice for empanelment of TEV/LIE

**ANNEXURE II**

**DECLARATION FROM LIE & TEV STUDY PROVIDER**

I hereby declare that-

1. The information furnished in my report dated ----------------------- is true and correct to the best of my knowledge and belief and I have made an impartial and true assessment/valuation/Technical & Economical viability;
2. I have no direct or indirect interest in the project;
3. I have personally inspected the site on-----------------------;
4. I have not been convicted of any offence and sentenced to a term of imprisonment;

Or

I have been convicted of an offence and sentenced to a term of imprisonment for a period of ---------------------- (particulars of offence and sentence attached); and

1. I have not been found guilty of misconduct in my professional capacity.

Or

I have been found guilty of misconduct in my professional capacity (particulars attached).

### CODE OF CONDUCT FOR TEV Consultant/ Lender Independent Engineers (LIE)

All TEV consultant / LIE empanelled with bank shall strictly adhere to the following code of conduct:

### Integrity and Fairness

1. A TEV consultant / LIE shall, in the conduct of his/its business, follow high standards of integrity and fairness in all his/its dealings with his/its clients.
2. A TEV consultant / LIE shall maintain integrity by being honest, straightforward, and forthright in all professional relationships.
3. A TEV consultant / LIE shall endeavour to ensure that he/it provides true and adequate information and shall not misrepresent any facts or situations.
4. A TEV consultant / LIE shall refrain from being involved in any action that would bring disrepute to the profession.
5. A TEV consultant / LIE shall keep public interest foremost while delivering his services.

### Professional Competence and Due Care

1. A TEV consultant / LIE shall render at all times high standards of service, exercise due diligence, ensure proper care and exercise independent professional judgment.
2. A TEV consultant / LIE shall carry out professional services in accordance with the relevant technical and professional standards that may be specified from time to time.
3. A TEV consultant / LIE shall continuously maintain professional knowledge and skill to provide competent professional service based on up-to-date developments in practice, prevailing regulations/guidelines and techniques.
4. In the preparation of a TEV/LIE report, the TEV consultant / LIE shall not disclaim liability for his/its expertise or deny his/its duty of care, except to the extent that the assumptions are based on statements of fact provided by the subject firm (ie. whose TEV/LIE report is undertaken) or its auditors or consultants or information available in public domain and not generated by the TEV consultant / LIE.
5. A TEV consultant / LIE shall not carry out any instruction of the subject firm in so far as they are incompatible with the requirements of integrity, objectivity and independence.

### Independence and Disclosure of Interest

1. A TEV consultant / LIE shall act with objectivity in his/its professional dealings by ensuring that his/its decisions are made without the presence of any bias, conflict of interest, coercion, or undue influence of any party, whether directly connected to the assignment or not.
2. A TEV consultant / LIE shall not take up an assignment if he/it or any of his/its relatives or associates is not independent in terms of association to the subject client.
3. A TEV consultant / LIE shall maintain complete independence in his/its professional relationships and shall conduct the assigned work independent of external influences.
4. A TEV consultant / LIE shall wherever necessary disclose to the Bank, possible sources of conflicts of duties and interests, while providing unbiased services.
5. A TEV consultant / LIE shall not indulge in “mandate snatching” or offering “convenience report” in order to cater to a client’s needs.
6. As an independent entity, TEV consultant / LIE shall not charge success fee.

### Confidentiality

1. A TEV consultant / LIE shall not use or divulge to any other party any confidential information about the subject client for whom TEV/LIE is conducted , which has come to his/its knowledge without proper and specific authority or unless there is a legal or professional right or duty to disclose.

### Information Management

1. A TEV consultant / LIE shall ensure that he/ it maintains written contemporaneous records for any decision taken, the reasons for taking the decision, and the information and evidence in support of such decision. This shall be maintained so as to sufficiently enable a reasonable person to take a view on the appropriateness of his/its decisions and actions.
2. A TEV consultant / LIE shall appear, co-operate and will provide all information and records in case of any need or legal or statutory or professional requirement.

### Gifts and hospitality:

1. A TEV consultant / LIE or his/its relative shall not accept gifts or hospitality which undermines or affects his independence as a TEV consultant / LIE.

Explanation.─ For the purposes of this code the term „relative‟ shall have the same meaning as defined in clause (77) of Section 2 of the Companies Act, 2013 (18 of 2013).

1. A TEV consultant / LIE shall not offer gifts or hospitality or a financial or any other advantage to a public servant or any other person with a view to obtain or retain work for himself/ itself, or to obtain or retain an advantage in the conduct of profession for himself/ itself.

### Remuneration and Costs

1. A TEV consultant / LIE shall provide services for remuneration which is charged in a transparent manner, is a reasonable reflection of the work necessarily and properly undertaken, and is not inconsistent with the applicable rules.
2. A TEV consultant / LIE shall not accept any fees or charges other than those which are disclosed in a written contract with the person to whom he would be rendering service.

### Occupation, employability and restrictions

1. A TEV consultant / LIE shall refrain from accepting too many assignments, if he/it is unlikely to be able to devote adequate time to each of his/ its assignments.
2. A TEV consultant / LIE shall not conduct business which discredits the profession.

Place: Signature

Date: Name of TEV/ LIE consultant

**ANNEXURE III**

**LIST OF ZONAL OFFICES**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **S.N** | **NAME OF ZONE** | **ADDRESS** | **CONTACT NO.** | **E-MAIL** |
| 1 | AGARTALA | CENTRAL ROAD, DISTT- WEST TRIPURA, AGARTALA- 799001**;** | 0381 -2666315/ 2660530 | zo.agartala@ucobank.co.in |
| 2 | AHMEDABAD | UCO BHAVAN, ASHRAM ROAD, NEAR SANYAS ASHRAM, AHMEDABAD, GUJARAT-380009 | 079 -26574808 | zo.ahmedabad@ucobank.co.in |
| 3 | AJMER | COMMERCIAL CENTRE, KHAILAND MARKET, AJMER, RAJASTHAN-305001 | 0145 -2622660/ 2622884 | zo.ajmer@ucobank.co.in |
| 4 | BALASORE | POLICE LINE, O.T. ROAD BALASORE, ODISHA-756001 | 06782 -240111/ 262498 | zo.balasore@ucobank.co.in |
| 5 | BANGALORE | UCO BANK BUILDING, 2nd FLOOR, 13/22 KEMPEGOWDA ROAD, BANGALORE, KARNATAKA-560009 | 080 -43472716 | zo.blr@ucobank.co.in |
| 6 | BEGUSARAI | SONA JAGESHWAR COMPLEX, TRAFFIC CHAWK, BEGUSARAI, BIHAR – 85110 | 06243-221722 | zo.begusarai@ucobank.co.in |
| 7 | BHAGALPUR | S.K. TARAFDAR ROAD, NEW KOYLA-GHAT, PO- ADAMPUR, BHAGALPUR, BIHAR-812001 | 0641-2301755/54 | zo.bhagalpur@ucobank.co.in |
| 8 | BHOPAL | E-5, ARERA COLONY, BHOPAL, MADHYA PRADESH - 462016; | 0755-4046002 | zo.bhopal@ucobank.co.in |
| 9 | BHUBANESWAR | UCO BANK BUILDING, C/2, ASHOK NAGAR, UNIT-2, BHUBANESWAR, KHURDA, ODISHA - 751009 | 0674-2532226 | zo.bbsr@ucobank.co.in |
| 10 | CHANDIGARH | UCO BANK BLDG,1ST FLOOR, SCO - 55, 56, 57, SECTOR -17B, CHANDIGARH - 160017; | 0172-5037301/ 2701942 | zo.chng@ucobank.co.in |
| 11 | CHENNAI | UCO BANK BUILDING, 328, THAMBU CHETTY STREET, CHENNAI, TAMIL NADU-600001; | 044-43405588/ 43405555 | zo.chennai@ucobank.co.in |
| 12 | COIMBATORE | NO.671/449, AVINASHI RD. PEELAMEDU, COIMBATORE, CHENNAI, TAMIL NADU-641002; | 0422-4509906 | zo.coimbatore@ucobank.co.in |
| 13 | DEHRADUN | 24A, 2nd FLOOR, NCR PLAZA, NEW CANTT. ROAD, HATHIBARKALA, DEHRADUN, UTTARAKHAND-248001 | 0135-2742811 | zo.dehradun@ucobank.co.in |
| 14 | DHARAMSALA | DIST. KANGRA, SHYAMNAGAR, DHARAMSALA, KANGRA, HIMACHAL PRADESH-176215 | 01892-222086 | zo.drmshala@ucobank.co.in; |
| 15 | DURGAPUR | EINSTEIN AVENUE, B-ZONE, DURGAPUR, PURBA BARDHAMAN, WEST BENGAL-713205 | 8902675881/ 9537041091 | zo.burdwan@ucobank.co.in |
| 16 | ERNAKULAM | 39/3720-F, 2nd FLOOR, S.R. COMPLEX, RAVIPURAM ROAD, ERNAKULAM, KERALA - 682016 | 0484-2356640 | zo.tvpuram@ucobank.co.in |
| 17 | GUWAHATI | MANI RAM DEWAN ROAD, SILPUKHURI,GUWAHATI, KAMRUP METROPOLITAN, ASSAM - 781003; | 0361-2666315/ 2660530 | zo.guwahati@ucobank.co.in |
| 18 | HOOGHLY | 21 NEW G.T. ROAD, UTTARPARA, HUGLI, WEST BENGAL -712258 | 033-26640186 | [zo.hooghly@ucobank.co.in](mailto:zo.hooghly@ucobank.co.in) |
| 19 | HYDERABAD | # 8-2-624, GROUND FLOOR, ROAD NO.10, BANJARA HILLS, HYDERABAD, TELANGANA-500034 | 040-23322587 | zo.hybd@ucobank.co.in |
| 20 | INDORE | 2nd FLOOR, 380-381 SAKET NAGAR, INDORE, MADHYA PRADESH-452001 | 0731-2438335 | zo.indore@ucobank.co.in |
| 21 | JAIPUR | JAIPUR EXECUTIVE SEC., ARCADE INTERNATIONAL, CIVIL LINES, AJMER ROAD, JAIPUR, RAJASTHAN-302006; | 0141-2225672 | zo.jaipur@ucobank.co.in |
| 22 | JALANDHAR | SCO - 113, 114, 115 (1st FLOOR), MASTER TARA SINGH NAGAR MARKET, JALANDHAR, NEAR BSNL EXCHANGE, PUNJAB-144001 | 0181-5064062 | zo.jlndhar@ucobank.co.in |
| 23 | JODHPUR | 461 1st FLOOR, PAL LINK ROAD, JODHPUR, RAJASTHAN-342008 | 0291-2633723 | zo.jodhpur@ucobank.co.in |
| 24 | JORHAT | T.N. SHARMA PATH, NEHRU PARK, P.O. JORHAT, ASSAM -785001 | 0376-2301575 | zo.jorahat@ucobank.co.in |
| 25 | KANPUR | 75/4, SIDDHI SADAN, HALSEY ROAD, KANPUR, UTTAR PRADESH - 208001 | 0512-2302706 | zo.kanpur@ucobank.co.in |
| 26 | KARNAL | 1st FLOOR, OLD G.T. ROAD, NEAR BUS STAND, INSIDE MANDIR COMPLEX, KARNAL, HARYANA-132001 | 0184-4020152/4020164 | [zo.haryana@ucobank.co.in](mailto:zo.haryana@ucobank.co.in) |
| 27 | KOLKATA | 3 & 4, DD BLOCK, 1st FLOOR, SECTOR-1, SALT LAKE, KOLKATA, WEST BENGAL - 700064 | 033-44559170/ 9157 | zo.calcutta@ucobank.co.in |
| 28 | LUCKNOW | FLOOR B-1/122, VINEET KHAND, OPPOSITE JAIPURIA COLLEGE, GOMTI NAGAR, LUCKNOW, U.P-226010 | 0522-4010060 | zo.lucknow@ucobank.co.in |
| 29 | MEERUT | C/26, D-BLOCK, KRISHNA PLAZA, GANGA NAGAR, MAWANA ROAD, MEERUT, UTTAR PRADESH - 250001 | 0121-2622517 | zo.meerut@ucobank.co.in |
| 30 | MUMBAI | UCO BANK BLDG., PLOT NO. 359, OPP. SIDDHARTH COLLEGE, D.N. ROAD, FORT, MUMBAI, MAHARASHTRA-400001 | 022-40544301/ 40544302 | zo.mumbai@ucobank.co.in |
| 31 | NAGPUR | COMMERCIAL ROAD, JAIKA MOTORS BUILDING, 3rd FLOOR, CIVIL LINES, OPP. BISHOP COTTON SCHOOL, NAGPUR, MAHARASHTRA - 440001 | 0712-2530442/ 2522397 | zo.nagpur@ucobank.co.in |
| 32 | NEW DELHI | UCO BHAWAN, FLOOR-1, 5 -PARLIAMENT STREET, NEW DELHI-110001 | 011-23736132 | zo.newdelhi@ucobank.co.in |
| 33 | PATNA | BLOCK-A, 4TH FLOOR, MAURYA LOK COMPLEX, DAK BUNGALOW ROAD, PATNA, BIHAR-800001 | 0612-6455555 | zo.patna@ucobank.co.in |
| 34 | PUNE | 2190 / 2191, SANSKRIT VIDYA MANDIR, SPORTS COMPLEX, NEAR ARYANESHWAR MANDIR, LANE-4, SAHAKARNAGAR-1, PUNE, MAHARASHTRA - 411009 | 020-24544001/ 002 | zo.pune@ucobank.co.in |
| 35 | RAIPUR | 2nd FLOOR, CHHATTISGARH EYE HOSPITAL CAMPUS, TELIBANDHA, RAIPUR, CHHATTISGARH-492006 | 0771-4233100/02/03 | zo.raipur@ucobank.co.in |
| 36 | RANCHI | RAJENDRA JAWAN BHAWAN CUM SAINIK BAZAR, MAIN ROAD, RANCHI, JHARKHAND-834001 | 0651-2330265 | zo.ranchi@ucobank.co.in |
| 37 | SALT LAKE | 3 & 4 DD BLOCK, SALT LAKE, SECTOR - I, 1st FLOOR, HO-2, KOLKATA,WEST BENGAL - 700064 | 033-44559111 | zo.saltlake@ucobank.co.in |
| 38 | SAMBALPUR | 18/1,AINTHAPALI ROAD, SAMBALPUR, ODISHA-768004**;** | 0663-2541320/ 2541412 | zo.sblpur@ucobank.co.in |
| 39 | SHIMLA | HIMLAND HOTEL, ANEX WEST CIRCULAR ROAD, SHIMLA, HIMACHAL PRADESH - 171001; | 0177-2629961/ 2625956 | [zo.shimla@ucobank.co.in](mailto:zo.shimla@ucobank.co.in) |
| 40 | SILIGURI | WARD NO-11(SMC), HOLDING NO-22/10/18, MUKHERJEE NURSING HOME ROAD, SISIR BHADURI, SARANI OFF HILL CART ROAD, SILIGURI, DARJILING, WEST BENGAL-734001 | 0353-2960402 | zo.suri@ucobank.co.in |
| 41 | SURAT | 206, RIDDHI SHOPPERS, OPP. STAR BAZAR, ADAJAN, HAZIRA ROAD, SURAT, GUJARAT - 395009 | 0261-2796600/ 2794100 | zo.surat@ucobank.co.in |
| 42 | VARANASI | D-63/8-1-M, DHANSHREE COMPLEX, BEHIND MUKESH AUTOMOBILES, MOUZA - TULSIPUR, MAHMOORGANJ, VARANASI, UTTAR PRADESH - 221010 | 0542-2223323/ 0123/1923 | zo.varanasi@ucobank.co.in |